

Legislation Text

File #: 22-1299, **Version:** 1

Director of Healthcare Operations Report - Burke

FQHC Healthcare Operations Metrics Dashboard

Review of attached metrics dashboard.

Community Health Workers (CHW) incorporated into Care Teams

In September, we started incorporating CHWs into the medical care teams. The CHW will work with designated patients on:

- Diabetes control and support
- Appointments for children who are behind on their vaccinations
- Appointments for pediatric dental cleanings and exams
- Connecting patients to community resources when a need is identified

Staffing Update

Staffing challenges continue related to hiring Patient Access Center (PAC) clerks. Medical Assistant (MA) recruitment has improved as we are down to one MA vacancy.

None, for information only.