

## Legislation Text

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**File #:** 20-0074, **Version:** 1

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Dental Director's Report - Dr. Cockey

<b>Dental Performance Data for FY 2019</b> (subject to final audit)	<b><u>2018</u></b>	<b><u>2019</u></b>
<b>Scope of Service (procedures performed)</b>	40,557	38,099
<b>Overall Productivity</b>		15,190 encounters
<b>Payer Mix</b>		
<b>Commercial</b>		1.1%
<b>Grants</b>		.45%
<b>Managed Care</b>		59.96%
<b>Uninsured</b>		37.89%
<b>No Show Rate</b>		30.00%
<b>No Show Rate - Dental Hygiene</b>		9.00%

### 2019 Highlights

- Hired full-time provider for North Chicago; currently in orientation
- Hired part-time provider for Belvidere/North Chicago; currently in orientation
- Hired Dental Hygienist for Midlakes
- Hired Dental Assistants for North Chicago and North Shore
- Completed our first year of operation at Zion
- An estimated 500 unique pediatric patient visits in the first year of operation at Zion
- Two dental staff members participated in the DPI Coleman activity
- Development of the SharePoint site, which contains sterilization record data as well as many of our Instructions for Use (IFU's) for our clinical operations, continues
- Expanded dental data as compiled by the data team
- All dental assistants received their updated training in Infection Control and Sterilizations as well as their Sterilization Audit Competencies as this is a requirement for our Infection Control Plan
- A draft Radiation Safety protocol for dental operations has been developed
- The Infection Control policy for sterilization was recently updated and will soon be rolled out to staff
- Pending funding we anticipate adding a third chair at Zion
- Pending funding we anticipate renovating our North Chicago dental site
- Development of a dental dashboard continues

None, for information only.