

Legislation Text

File #: 19-1443, **Version:** 1

Medical Director's Report - Dr. Zun

Provider Collaboration

- Offers were accepted by Dr. Alvaro Encinas and Dr. Shami Goyal for the two Regional Medical Director positions, the hiring process is complete, and both started September 3.
- Nurse practitioner Shannon Trocki accepted the position to replace the provider at the School Based Health Center and the hiring process has begun. She is scheduled to start September 16.
- A candidate for the Director of Physical Health position was interviewed on August 21, and a follow-up Skype interview was conducted on August 28.
- Interviewing nurse practitioners for the STI Clinic and Zion Health Center.

Clinic Operations

- The Coleman Associates started their engagement to perform a "Dramatic Performance Improvement" at our North Chicago Health Center on July 23. There was a kick-off call on August 29 with additional phone training sessions scheduled for September 12 and September 19. Next all-day training is scheduled for September 26.
- The next Town Hall meeting is tentatively scheduled for October 3 at the Belvidere Health Center.
- Based on the feedback from the North Chicago Town Hall we are going to trial sick call at one site to replace open access. A sick call service policy and patient notification letter are being completed.
- An empanelment process at our Zion Health Center is being trialed to better link patients and providers.

External Relations

- The pharmacy resident from Rosalind Franklin University is scheduled to start September 30 and will be working two days a month in the clinics to provide patient consultations.
- Physician Assistant students from Rosalind Franklin University start this fall in Family Medicine, Pediatrics and Women's Health.

None, for information only.