

## Legislation Text

---

**File #:** 19-0609, **Version:** 1

---

### Medical Director's Report

#### Regulatory Compliance

- The recent Joint Commission visit found the FQHC in compliance with the standards, with no repeat findings
- The agency is moving to continuous survey readiness in preparation for the next survey
- We have begun to redesign our survey readiness process

#### Providers Collaboration

- The plan is to propose, and with governing boards approval, to potentially roll out the first bonus plan June 1<sup>st</sup>
- We are recruiting for two Regional Medical Directors
- Revised peer review process for all providers
- Discussing the appropriate ratio of physicians to mid-level providers
- Contract negotiations with a local OB/GYN group to continue clinic coverage

#### Patient Focused

- Plan town hall meetings at each clinic over the next few months
- Reviewing the patient care survey tool currently used

#### Clinic Operations

- Reviewing the assessment and management of patients with health literacy
- Interviewing candidates for Director of FQHC Operations
- Plan to engage a consulting company to review LCHD FQHCs operations
- Named Interim Practice Managers at the Zion and Midlakes clinics
- An analysis of the patient volume at each FQHC clinic site to determine the optimal number of providers and staff
- Begun budgeting process for the clinics

#### External Relations

- Meetings with hospital administrators in the area
- Collaborative discussions with other area FQHCs
- Discussions continue with all the schools at Rosalind Franklin to determine their educational needs and contractual arrangements
- The medical school and physician assistant school has expressed interest in sending students to the LCHD

None, for information only.