



Lake County Illinois

Legislation Text

File #: 17-0294, Version: 1

Resolution authorizing a contract with Telecom Innovations Group, Itasca, Illinois, for staff augmentation services for voice communication network support for Lake County for a one year period, with renewal options, in an estimated amount of \$67,500.

- The Accelerated Retirement Option (ARO) offering was accepted by an Information Technology (IT) employee who currently provides technical engineering, service, and support of enterprise Telecommunications.
- A transition plan is in place to train existing Service Desk personnel in resolving Tier I - level day-to-day issues and requests.
- IT recommends implementing the staff augmentation contract in order to resolve Tiers II and III critical, technical and procedural telephone problems on an as-needed basis.
- Salary savings from existing vacant positions in IT's budgeted Personnel Fund will be utilized to offset the expense of the proposed contract.
- Pursuant to Article 10-101 of the Lake County Purchasing Ordinance, Cooperative Purchasing, Lake County may participate in a cooperative purchasing agreement for the procurement of goods with one or more public procurement units in accordance with an agreement entered into between the participants.
- IT identified a cooperative purchasing contract with Telecom Innovations Group of Itasca, Illinois, through the National Joint Purchasing Alliance (NJPA) to procure the needed services that was competitively solicited and awarded.

RESOLUTION

WHEREAS, there is a need to enter into a contract for staff augmentation services for voice communication network support for Lake County; and

WHEREAS, one long-time employee that supports the voice communication network will be retiring; and

WHEREAS, Lake County Information Technology (IT) recommends this staff augmentation contract to support current operations; and

WHEREAS, pursuant to Article 10-101 of the Lake County Purchasing Ordinance, Cooperative Purchasing, Lake County may participate in a cooperative purchasing agreement for the procurement of goods with one or more public procurement units in accordance with an agreement entered into between the participants; and

WHEREAS, IT identified a cooperative purchasing contract with Telecom Innovations Group of Itasca, Illinois, through National Joint Purchasing Alliance (NJPA) to procure the needed services that was competitively solicited and awarded.

NOW, THEREFORE, BE IT RESOLVED, by this County Board of Lake County, Illinois, that the

Purchasing Agent is authorized to enter into a contract with Telecom Innovations Group of Itasca, Illinois, for staff augmentation services for voice communication network support for Lake County in the estimated total amount of \$67,500, charged to account number #101-1300010-79940.

DATED at Waukegan, Illinois, on March 14, 2017.