



Lake County Illinois

Legislation Text

File #: 15-0710, **Version:** 1

Joint resolution authorizing execution of a contract with Tyler Technologies, Duluth, Georgia, in the amount of \$2,965,775 for software and implementation services for the replacement of the Lake County property tax administration system.

- County Clerk, County Treasurer, and Chief County Assessment Office currently use property tax administration and assessment systems which have reached their end of life. Overtime, these separate systems have been integrated by custom written applications which are costly to maintain.
- The County determined a need to take advantage of the efficiencies available with new state of the art software, specifically in the areas of workflow, web processes, e-services, geographic information systems (GIS), mobile technologies and delinquent account collections.
- A truly integrated system will allow the County to mitigate enterprise risks, improve operational effectiveness, and advance Lake County's taxpayers services provided via the County's website.
- The County issued a Request for Proposal (RFP) to identify a qualified firm to provide the property tax administration system and associated professional and support services.
- The RFP was extended to 28 vendors and proposals were received from four vendors.
- In accordance with the evaluation criteria established in the RFP, the selection review team reviewed and determined that the proposal submitted by Tyler Technologies, Duluth, Georgia, is the most qualified and favorable proposal for Lake County.
- The Tyler software includes the best automated solution to enhance the operational efficiencies of the offices and offer best practice business process improvements. It has appraisal, review of assessments, tax extension and tax payments in one central application allowing staff to capitalize on integration opportunities. It is also a fully integrated solution with the ESRI GIS datasets.
- It has a powerful workflow engine to streamline the Counties business process for tax assessment, billing, collection and distribution.
- The contract includes the software, professional services, implementation services, training, software as a service (SaaS) fee and maintenance costs in a contract amount not to exceed \$2,965,775.
- Ongoing maintenance and SaaS fees for years two through five are estimated in the annual amount of \$743,540.

RESOLUTION

WHEREAS, the County Clerk, County Treasurer, and Chief County Assessment Office currently use tax administration and assessment systems which have reached their end of life; and

WHEREAS, these systems have integrated by custom written applications, which are costly to maintain; and

WHEREAS, there is a need to take advantage of efficiencies available with new state of the art software to create a truly integrated system that allows the County to mitigate enterprise risks, improve operational effectiveness, and advance Lake County's taxpayer services provided via the County's website; and

WHEREAS, in accordance with Section 5-102 of the Lake County Purchasing Ordinance, Proposals were called for by publication for Lake County Property Tax Administration System; and

WHEREAS, subsequent to said publication, request for proposals were extended to 28 vendors; and

WHEREAS, sealed proposals were received and opened from four vendors in the County Building, Waukegan, Illinois, on Thursday, November 13, 2014, at 2:00 p.m.; and

WHEREAS, in accordance with the evaluation criteria as established in the Request for Proposal, the selection review team determined that the proposal submitted by Tyler Technologies, Duluth, Georgia, is the most qualified and favorable proposal for Lake County.

NOW, THEREFORE, BE IT RESOLVED, by this County Board of Lake County, Illinois, that the Purchasing Agent is hereby directed to enter into a contract with Tyler Technologies, Duluth, Georgia, for Lake County Property Tax Administration System of \$2,965,775, charging the cost thereof to account #101-1103383-84040.

DATED, at Waukegan, Lake County, Illinois, on July 14, 2015.