



Lake County Illinois

Legislation Text

File #: 15-0689, **Version:** 1

Joint resolution authorizing a contract with Tyler Technologies, Duluth, Georgia, to provide software and professional Services for implementation of a new land management system in the amount of \$1,754,972 with an additional \$175,497 of owner controlled contingency.

- Since 2010, the County has dramatically improved development customer service and cross departmental coordination through the implementation of Integrated Permitting. During Horizon Centre's Phase 2 evaluation in 2013, the consultant recommended the replacement of the County's current permitting, inspection and code enforcement system (Hansen) to eliminate remaining barriers to effective integration.
- The consultant's recommendation supports staff's findings that Hansen is in need of replacement, as it was originally implemented in 2000, hinders the Integrated Permitting process, and is no longer vendor supported at this time.
- To move forward with Hansen replacement, the County contracted with software consultant Berry Dunn in 2014 to perform a Countywide land management system needs assessment, assist in the development of a Request for Proposal (RFP) for a replacement system, and assist with vendor evaluation and contract negotiation.
- Key improvement goals identified in the needs assessment include: (1) providing clients online permitting access and project status, (2) implementing major improvements to field logistics, inspection routing and office field communication, (3) enhancing process workflow and (4) integrating permitting/inspection functions seamlessly with the County's current and future municipal clients.
- Based on the needs assessment, in 2014 the County Board approved a budget that included funding for the replacement of the Hansen system in 2015.
- The County issued a Request for Proposal (RFP) in late 2014 to identify a qualified vendor to provide the County a Land Management System and associated professional & support services. County and municipal representatives collaborated on the development of the RFP. The County's RFP was extended to 33 vendors and three vendors provided proposals.
- A multiagency Land Team comprised of representatives from Planning, Building & Development, the Division of Transportation, Population Health Services, Public Works, the Stormwater Management Commission, with assistance from Information Technology (IT), has been created to collaborate on the land management system project.
- In accordance with the evaluation criteria established in the RFP, the selection review team (Land Team) reviewed and determined that the proposal submitted by Tyler Technologies, Duluth, Georgia, is the most qualified and favorable proposal for Lake County. Tyler's product accommodates the County's improvement goals and technical requirements within budget.
- The County has negotiated an innovative municipal shared services component in the Tyler contract to accommodate multijurisdictional use of the land management system. Municipal outreach and involvement will continue throughout the project.
- The contract for software and associated services is for an amount not to exceed \$1,754,972 and future maintenance and hosting cost in the estimated amount of \$305,984. An additional \$175,497 of funding is being recommended for an owner controlled contingency.
- A separate ancillary contract for implementation services is expected to be brought to a future meeting.

RESOLUTION

WHEREAS, in accordance with Section 5-102 of the Lake County Purchasing Ordinance, Proposals were called for by publication for Land Management System; and

WHEREAS, subsequent to said publication, request for proposals were extended to 33 vendors; and

WHEREAS, sealed proposals were received and opened from three (3) vendors in the County Building, Waukegan, Illinois, on Thursday, December 11, 2014, at 2:00 p.m.; and

WHEREAS, in accordance with the Evaluation Criteria as established in the Request for Proposal, the Selection Review team determined that the proposal submitted by Tyler Technologies is the most qualified and favorable proposal for Lake County.

NOW, THEREFORE, BE IT RESOLVED, by this County Board of Lake County, Illinois, that the Purchasing Agent is hereby directed to enter into a contract with Tyler Technologies, Duluth, GA for Land Management System in the amount of \$1,754,972 and future maintenance and hosting cost in the estimated amount of \$305,984 charging the cost thereof to account # 101-1103385-84040-000-000-000000.

DATED, at Waukegan, Lake County, Illinois, on July 14, 2015.