

## Lake County Illinois

## Legislation Details (With Text)

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20-0074

Version: 1

Name:

Dental Director's Report

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GC Agenda Item

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GC Dental Director Report

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In control:

Lake County Community Health Center Governing

Council

On agenda:

Final action:

Title:

Dental Director's Report - Dr. Cockey

Sponsors:

Indexes:

**Code sections:** 

Attachments:

Date Ver. Action By Action Result

Dental Director's Report - Dr. Cockey

<b>Dental Performance Data for FY 2019</b> (subject to final audit)	<u> 2018</u>	<u>2019</u>
Scope of Service (procedures performed)	40,557	38,099
Overall Productivity		15,190 encounters
Payer Mix		
Commercial		1.1%
Grants		.45%
Managed Care		59.96%
Uninsured		37.89%
No Show Rate		30.00%
No Show Rate - Dental Hygiene		9.00%

## 2019 Highlights

- Hired full-time provider for North Chicago; currently in orientation
- Hired part-time provider for Belvidere/North Chicago; currently in orientation
- Hired Dental Hygienist for Midlakes
- Hired Dental Assistants for North Chicago and North Shore
- Completed our first year of operation at Zion
- An estimated 500 unique pediatric patient visits in the first year of operation at Zion
- Two dental staff members participated in the DPI Coleman activity
- Development of the SharePoint site, which contains sterilization record data as well as many of our Instructions for Use (IFU's) for our clinical operations, continues
- Expanded dental data as compiled by the data team
- All dental assistants received their updated training in Infection Control and Sterilizations as well as their Sterilization Audit Competencies as this is a requirement for our Infection Control Plan
- A draft Radiation Safety protocol for dental operations has been developed
- The Infection Control policy for sterilization was recently updated and will soon be rolled out to staff
- · Pending funding we anticipate adding a third chair at Zion
- Pending funding we anticipate renovating our North Chicago dental site
- Development of a dental dashboard continues

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None, for information only.