

Legislation Details (With Text)

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Medical Director's Report - Dr. Zun

Provider Collaboration

- Offers were made to two APRNs, one for Zion and one for BMB.
- The physician at Zion resigned as of January 9, 2020.
- Three physician positions are currently open and being actively recruited for.

Clinic Operations

- The Coleman Associates work at North Chicago continues. The latest numbers posted by the pediatrician's team showed a cycle time of 57 minutes, no show rate of 18%, with a capacity of 87%. The next North Chicago provider to begin this process is Dr. Shami Goyal.
- With decreasing volumes at North Shore, Dr. May Hassib has been moved to North Chicago.
- We are working on a roadmap to reorganize the clinics to improve service and reduce wait times.

External Relations

- Rosalind Franklin University is looking at starting graduate nursing programs including a psychiatric nurse practitioner program. They have asked LCHD to collaborate with them on these initiatives.
- Dr. Zun was elected to Chair the Coalition of Psychiatric Emergencies.

Regulatory

- In depth review of compliance with the Joint Commission standards on ambulatory care is ongoing.

Behavioral Health

- Mid-January 2020, 12 hours/week of psychiatrist time will be added at 3010 Grand via telepsychiatry.
- A letter of intent has been obtained and credentialing started for a full-time, adults only, Psychiatric Mental Health Nurse Practitioner (PMHNP) at 3010 Grand with an anticipated start of January 2020.
- A letter of intent has been obtained and credentialing started for a part-time (0.8 FTE) Psychiatrist at Midlakes Health Center with an anticipated start of February 2020. She will treat all ages, including children and adolescent.
- A letter of intent has been obtained and credentialing started for a full-time, adults only, Psychiatric Mental Health Nurse Practitioner (PMHNP) at Libertyville Health Center with an anticipated start of February 2020.
- A position has been posted to replace a psychiatrist retiring Spring 2020 and applications have already been received.
- Psychiatric Mental Health Nurse Practitioner at Libertyville Health Center resigned as of November 27,

2019, due to relocation for spouse's new job.

- Evaluation Clinic at 3010 Grand has started. Time to next available psychiatric appointment has decreased by approximately one month.
- A new scheduling system is being piloted at Libertyville with Dr. Brian Salzverg that is more customer friendly in an effort to reduce the no-show rate and rescheduling of appointments.
- Dr. Joshua Nathan, Behavioral Health Medical Director, spoke at National Alliance on Mental Illness (NAMI) Illinois Annual Conference on October 19, 2019 in Northbrook.
- Dr. Nathan also serves on the Lake County Opioid Initiative Board.
- Twenty first-year medical students from Rosalind Franklin have started their first clinical exposure. They are spending two ½-days at LCHD, one with Dr. Singh and one with Dr. Nathan.
- One PMHNP student is currently engaged in clinical rotations with LCHD psychiatrists.
- Discussions with Rosalind Franklin regarding other teaching opportunities are ongoing.

None, for information only.