

Legislation Text

File #: 22-0697, **Version:** 1

Director of Healthcare Operations Report - Burke

FQHC Healthcare Operations Metrics Dashboard

Review of metrics dashboard, see attached.

COVID-19 Vaccine Update

COVID-19 vaccination clinics for FQHC patients and community members continue at Grand Avenue Health Center and Midlakes Health Center. The Belvidere Medical Building and Zion Health Center vaccination clinics were closed as of April 20, 2022, due to a significant decrease in vaccination demand. At each visit, providers and their care teams continue to encourage patients, their eligible family members and friends to get vaccinated. Outreach to every LCHD/CHC patient 5 years and older to inquire about their vaccination status, encourage them to get vaccinated if they haven't already, and assist with scheduling an appointment at one of our health centers for their vaccine continues.

Construction Update

North Chicago Health Center (NCHC): Dental services resumed at NCHC on Monday, April 25, 2022. HRSA approved the addition of the NCHC service site to LCHD/CHC's scope of project effective April 11, 2022, the date medical services resumed.

Staffing Update

Staffing challenges continue at all FQHC sites related to hiring support staff, primarily Certified Medical Assistants (CMAs) and Patient Access Center (PAC) clerks. Leadership continues to work with our recruiters on different strategies.

None, for information only.