

Legislation Text

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Director of Healthcare Operations Report - Burke

FQHC Healthcare Operations Metrics Dashboard

See attached.

New Client Wait List

As of May 22, 2024, there are 2,810 individuals on our general medicine new client waitlist, 2,660 adults and 150 pediatrics. These individuals are looking to establish care in our following health centers:

- Belvidere Medical Building: 38%
- Grand: 24%
- Midlakes: 19%
- North Chicago: 8%
- Libertyville: 6%
- North Shore: 4%
- Zion: 1%

The total new client wait list has been reduced by 638 total individuals, 522 adults and 116 pediatrics, since the May report to Governing Council. There are currently 119 new patient appointment slots per week.

Staffing Update

Open positions:

- Patient Access Center Clerk: 2
- Health Center Clerk: 1
- Health Center Medical Assistant: 4
- Staff LPN/RN: 2
- RN Manager: 3
- APRN/MD/DO: 7
- FQHC Therapist: 3 (out of 7)
- FQHC Psychiatrist: 2 (PT)
- Dietitian: 3
- Dental Hygienist: 3
- Business Manager: 1
- Executive Assistant: 1

None, for information only.