



# **Enterprise Information Technology Department Update**

**Chris Blanding**  
**Chief Information Officer**

**Financial & Administrative Committee**  
**May 06, 2021**

# Department Overview

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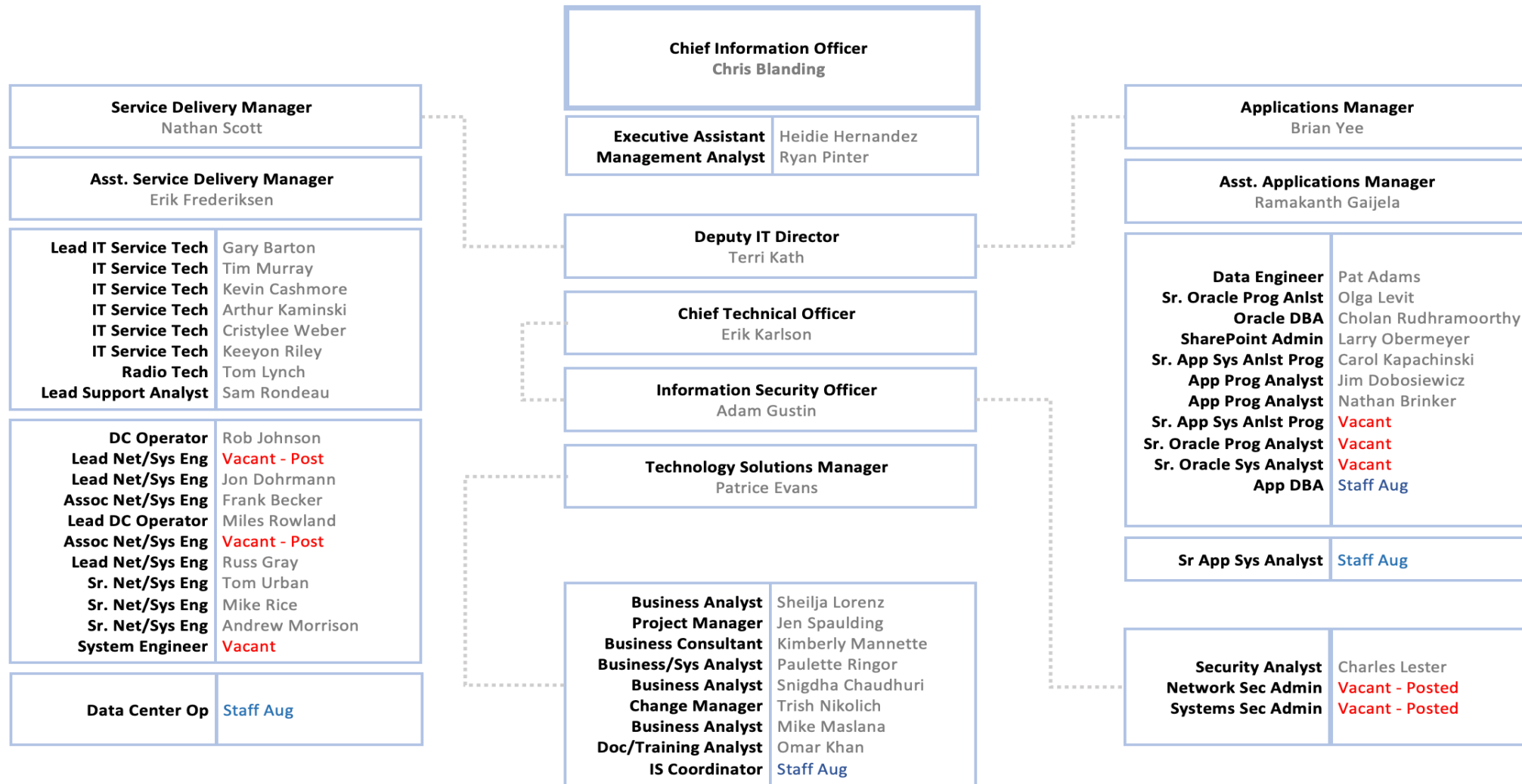
- **Mission**
  - **Support people and the technology they use**
- **Vision**
  - **Lead the way and provide innovative solutions**
- **Values**
  - **Collaboration, sense of urgency, thinking/challenging, adaptability/change, accountability**
- **Guiding Principles**
  - **Simple, secure, quality, flexible, fast**

# Department Overview

- **Primary functions and tasks**
  - **Support: Help Desk, Infrastructure, Applications**
  - **Solutions: Project Management, Communication, Training**
  - **Security: Awareness, Tools, Governance**
- **Staffing**
  - **55 FTEs Total**
  - **4 Staff Aug**
  - **4 Posted/Pending, 4 Vacant**
- **Total departmental budget for FY21**
  - **13.2M**



# Department Overview



# Previous 12 Months

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- Oracle “BOSS” move to the cloud “lift and shift”
- Backup solution replacement – modernize/reduce cyber risk
- Advanced next gen security solution – proactive risk mitigation
- Microsoft enterprise agreement renewal
- Remote access, bandwidth, telephony expanded to meet demand
- Laptops built & deployed to 350+ users to enable remote access
- Migrated user files to make access/sharing more efficient
- Family First Coronavirus Response Act (FFCRA) changes
- Teams Voice implementation (90 days)

# Next 12 Months

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- Security assessment risk mitigation
- Security policy/process improvements
- Security awareness campaign
- Data center consolidation (2 into 1)
- Core switch & network hardware end-of-life replacements
- Hyperion upgrade phase 2
- Voice phase 2
- Storage system/disaster recovery replacement planning
- Continued operational process improvements



# Questions