



Purchasing Division
18 North County Street, 9th Floor
Waukegan, Illinois 60085-4350
Phone 847-377-2992
Fax 847-984-5889
purchasing@lakecountyil.gov

Award Information – 3/10/2021

Contract Information

Purchase Description: **Computerized Maintenance Management System (CMMS)**

Contract Start Date: **April 13, 2021**

Initial Term: **One Year**

Term Dates: **One Year from contract execution**

Renewals: **Four one year renewal options**

Vendor Information

Company Name: **Data Transfer Solutions, LLC**

Address: **3680 Avalon Park Blvd. E.**

Street Address

200

Suite/Unit #

Orlando

City

FL

State

32828

ZIP Code

Contact Name: **Allen Ibaugh**

Funding Account

Description: **Public Works Enterprise Fund**

Budget Information: **Was included in the FY21 Budget and service is within budget expectations.**

Department: **Public Works**

Department Contact: **Kelly Osborne**

Award Amount: **\$271,700**

Bid / RFP Information

Registered Vendors: **Insert 69 (1 Local; 68 Non local)** Responses Received: **Insert 11 (0 Local; 11 Non local)**

Intent:

The County requested proposals for a Computer Maintenance Management System "CMMS" software solution built specifically for use in the water/wastewater industry. Data Transfer Solutions, LLC has submitted their proposal and provided the County with a demonstration of VUEworks software. The County plans to obtain licensing of VUEworks software modules for use as a CMMS solution.

Scope of Work:

Work areas included in scope:

The new CMMS system will be used for management and maintenance of all assets in Public Works, including, but not limited to:

- 13 Water Systems (305 miles of pipe, 10 Reservoirs, 8 Water Towers, 2 Delivery Structures, 31 Wells)
- 8 Sewer Systems (388 miles of pipe, 101 Lift Stations, 5 Pump Stations)



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- 3 Water Reclamation Facilities (Mill Creek WRF, Des Plaines WRF, Vernon Hills WRF)

The purpose of this agreement is to lay out the expectations the County has of the Consultant.

- Lake County expects the software will have the functionality and configurability to meet the needs of the SOFTWARE CORE FUNCTIONALITY REQUIREMENTS as referenced in the RFP and detailed below.
- The Software must be capable of interfacing with the Oracle I-procurement module for asset procurement and data sharing with the CMMS.
- Lake County will expect the Consultant to host the software and all Lake County data on their secure servers which are protected from unauthorized access, in which data is backed up daily for recovery.
- The Consultant servers will provide adequate storage space with access available to all account logins.
- There will be no limit as to how many users can be online at the same time. (i.e., 52 licenses = 52 users on the system)
- Life Cycle Manager will be the software administrator and can create new users and change/reset passwords for existing users.
- The Consultant will provide Lake County with a project management team to oversee the configuration, implementation, and training on the proposed system. Project status meetings will be held bi-weekly and as requested by Lake County during both implementation and roll-out.
- Workshops should be held initially and as needed for consultation and collaboration with department staff. This will allow the consultant to gain a robust understanding of Lake County Public Works and its workflows.
- Training and documentation shall be provided for Lake County employees that will utilize the system. Training and setup should also be included for the mobile app. Different levels of users will require different amounts of training. The consultant should also provide digital user guides as well as technical user guides for administration.
- Testing of the system will allow Lake County to test the configuration based on test cases consisting of Lake County business scenarios and integration tasks to make sure the configuration meets Lake County's needs.
- Following installation, the consultant will provide continuing support and software maintenance. Support will include licenses for users on a continuing basis, customer support and troubleshooting, as well as notification and installation of software upgrades/versions. If further training is needed to learn about updates, or other changes to the program, the consultant will provide this training.
- Lake County data is always Lake County's data and Lake County can create backups as often as needed.

Evaluation of Proposals:

Proposals received in response to the RFP must demonstrate that the proposed CMMS program meets the minimum core functionality requirements as presented in the scope of work. Key performance factors are noted below:

- GIS Integration with Public Works ESRI system
- Ease of use (off the shelf, plug and play capability)
- User-friendly Mobile App (I-pad/Android) for smartphones or tablets
- Asset Life Cycle Management
- Create and schedule tasks for Maintenance and Operations Departmental Functions
- Reporting
- Price Proposal

Department Recommendation:

Lake County Purchasing received and opened 11 proposals on November 24, 2021 for the Computerized Maintenance Management System for Lake County Public Works. Lake County held interviews with the top 4 ranked firms. Based on the RFP review and the interview Lake County selected Data Transfer Solutions, LLC as the most qualified vendor for Lake County.

Yvette Albarran, 3/9/2021