

Susan H. Raymoure, PharmD, RPh

Healthcare Professional | Hospital Pharmacy Manager

Experienced highly effective health care professional with strong communication skills. Diverse background includes extensive pharmacy operations, strong analytical and management skills and clinical pharmacy experience with extensive training in process improvement.

Experience

CARDINAL HEALTH, Remote Work

2003 – 2018

Systems Manager and Operations Director, 2016 – 2018

Managed a 28 hospital system (Combination of Ltach hospitals and Rehab hospitals).

- Directly managed 17 Pharmacy Directors to ensure they optimized their pharmacy services.
- Achieved expense reduction using clinical initiatives.
- Coordinated system standardization including policy and procedure, Joint Commission readiness, IT integration and implementation of EHR including CPOE and Barcode.

Account Manager and Operations Director, 2003 – 2016

Account Manager

Managed accounts for all service lines for hospital pharmacy solutions, software products, and/or pharmacy management.

Operations Director

Responsible for the management of hospital pharmacy departments at locations throughout the Eastern half of United States.

- Managed Directors of Pharmacy.
- Known as an expert in pharmacy operations by co-workers and management.
- Assessed operations through tools and onsite review to strategize and increase efficiency of procedures.
- Maintained relationship with clients to build trust and good working relationships.
- Helped out at 1,000 bed facility for a different region, with multi-year plan and implementation for best practice pharmacy services.
- Responsible for all aspects of operations and contracting for clients.

Additional Relevant Experience

Vista Health (Victory Memorial Hospital, St. Therese Medical Center) / Cardinal Health

Waukegan, IL

1999-

2003

System Director of Pharmacy

Lake Forest Hospital, Lake Forest, IL

1986-1999

Director, Patient Financial Services

Assistant Director of Pharmacy / Central Service / Sterile Processing

Staff Pharmacist

Education

Doctor of Pharmacy (Pharm.D)

University of California, San Francisco, CA

Memberships / License

Registered Pharmacist (IL, TX, CA)

American Society of Healthcare Pharmacists
Illinois Council of Hospital Pharmacists

Treasurer, Lake Bluff Yacht Club (:about 20014-2017)

Volunteer Lake County Forest Preserve (2019-present)