

Qualifications of the Appraiser: John R. Glenn

Certified RE Appraiser License

(exp. 09/30/2017)

PROFESSIONAL EXPERIENCE

Sept., 2010 – Present: County of Lake (Illinois), Chief County Assessments Office

- **Principal Appraiser:** Working closely with the Asst. Chief County Assessments Officer and Chief Appraiser, I determine the appropriate course of action related to various property assessment appeals, focusing on evidence contained within property tax appeals. Assist the public at seasonal one-on-one Help Centers and in the main office, answering questions, providing guidance, and educating interested parties on the property tax cycle, real estate tax calculations, and the appeal process. Also, prepare evidence related to appeals before the State of Illinois Property Tax Appeal Board on behalf of the Board of Review.
- **Alternate Board of Review Member:** Chair or co-chair Board of Review hearings deciding outcomes of various residential assessment appeals. Assist other Alternate Board of Review members related to various resources, tools and programs available to conduct such responsibilities.

June, 2007 – Present: St. Mary of Vernon Church, Indian Creek, Illinois

- **2003 – Present:** Parish Pastoral Staff as a Permanent Deacon (Ordained 2003). Former Coordinator of the Parish Ministry of Care Program (2007-2010): Duties included coordinating the training, staffing and scheduling of volunteer parishioners, who visit numerous residential retirement communities, private homes and the local hospital. Function of ministry is to provide pastoral care and communion services for the residents who are unable travel.

July, 1993 – June, 2007: Partner / Hartshorne, Glenn and Associates, Libertyville, Illinois

- **Residential appraisal services.** Performed appraisals on a large variety of detached and attached single unit dwellings, vacant sites, and small multi-family income properties in Lake County, eastern McHenry County & northern Cook County. Clients included a variety of mortgage loan originators, employee relocation firms, attorneys, small corporations, and private parties.

Earlier Professional Experiences: Employment at Realty Valuation Services (1983-1993), located in Libertyville as a Staff Appraiser: Part Time Instructor at The College of Lake County (Intro to R.E. Appraisal): Allstate Insurance Company, located in Northbrook, Illinois, as a Unit Manager.

CERTIFICATIONS AND APPOINTMENTS:

- Certified Residential Real Estate Appraiser, State of Illinois License #556.004947 (exp. 09/30/2017)
- Certified Illinois Assessing Officer, Illinois Property Assessment Institute (May, 2015)
- Candidate Member, National Association of Real Estate Appraisers (March, 2017)
- Office of Deputy Supervisor of Assessments (Oath taken 12/22/2015)
- Alternate Lake County Board of Review Member (Appointed 10/11/2011 to Present)

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SUMMARY OF RECENT EDUCATION:

- 2016-2017 National USPAP Update (7 Hours) – 2015 (NAIFA), 2014 (NAIFA), 2012 (A.I.), 2011 (A.I). Completed the 15-Hour USPAP in 2011 (A.I.)
- Illinois Appraiser Update (ICAP, 7 Hours) – 2015 and 2014
- Property Assessments 252-E (IPAI) – 2015
- Introduction to Appraisal Techniques (IPAI) – 2015
- Chicago Residential Market Conditions (A.I., 7 Hours) – 2015
- Whatever Happened to Quality Assurance in Residential Appraisals (A.I., 7 Hours) – 2015
- Basic Appraisal Practices (IPAI) – 06/04 to 06/06/2014
- Uniform Appraisal Dataset Aftereffects: Efficiency & Obligation (A.I., 7 Hours) – 2013
- Online Cool Tools: New Technology for R.E. Appraisers (A.I., 7 Hours) – 2013
- Advanced Residential Applications & Case Studies / Part I (A.I., 15 Hours) – 2013
- Residential Site Valuation & Cost Approach (A.I., 15 Hours) – 2013
- Residential Sales Comparison & Income Approach (A.I., 30 Hours) – 2010
- Real Estate Finance, Statistics & Valuation Modeling (A.I., 15 Hours) 2013
- Online Using Your HP12C Financial Calculator (A.I., 7 Hours) – 2011
- Uniform Appraisal Dataset from Fannie Mae & Freddie Mac (A.I., 7 Hours - 2011
- Residential Appraisal Review (McKissock, 7 Hours) – 05/19/2011
- Relocation Appraising: New ERC Summary Appraisal Report (McKissock, 7 Hours) – 2011
- Understanding the Message (NAIFA, 4 Hours) & Institutional Fraud (NAIFA, 4 Hours) – 2011
- Successful completion of the Statewide Board of Review Examination (IDOR) - 2011)

FORMAL EDUCATION:

- MacMurray College, Jacksonville, Illinois - Bachelors in Science / Business Administration
- Deaconate Formation Program, University of St. Mary of Lake, Mundelein, Illinois – (1999-2003; 4-year program providing college level courses focused on preparation for ordination into the Permanent Deaconate Ministry in the Catholic Church). Ordained a Permanent Deacon May, 2003