



Smart decisions. Lasting value.™

9-1-1 Consortium

RFP Support for Shared, Scalable, Integrated,
Enterprise CAD, Mobile Data, RMS, and JMS

Project Update: February 13, 2020

Project Update: February 13, 2020

- I. Project Purpose and Goals
- II. Project Approach, Timeline, & Accomplishments
- III. Q&A / Contact Information

Project Purpose and Goals

Consortium Mission

To implement and support the Regional 911 Consolidation



Purpose

To evaluate and select new system(s) that will support the Regional 911 Consolidation



Goal

Develop a clean and intuitive evaluation model to select the vendor best suited to fulfill the Consortium's mission and needs

Goal

Develop a concise and consistent RFP representing the Consortium's collective current and future state needs

Goal

Utilize industry best practices to identify qualified vendor(s)



Project Approach

**Task 1:
Confirm & Assess
Requirements**

**Task 3: Evaluate
& Review
Submittals**



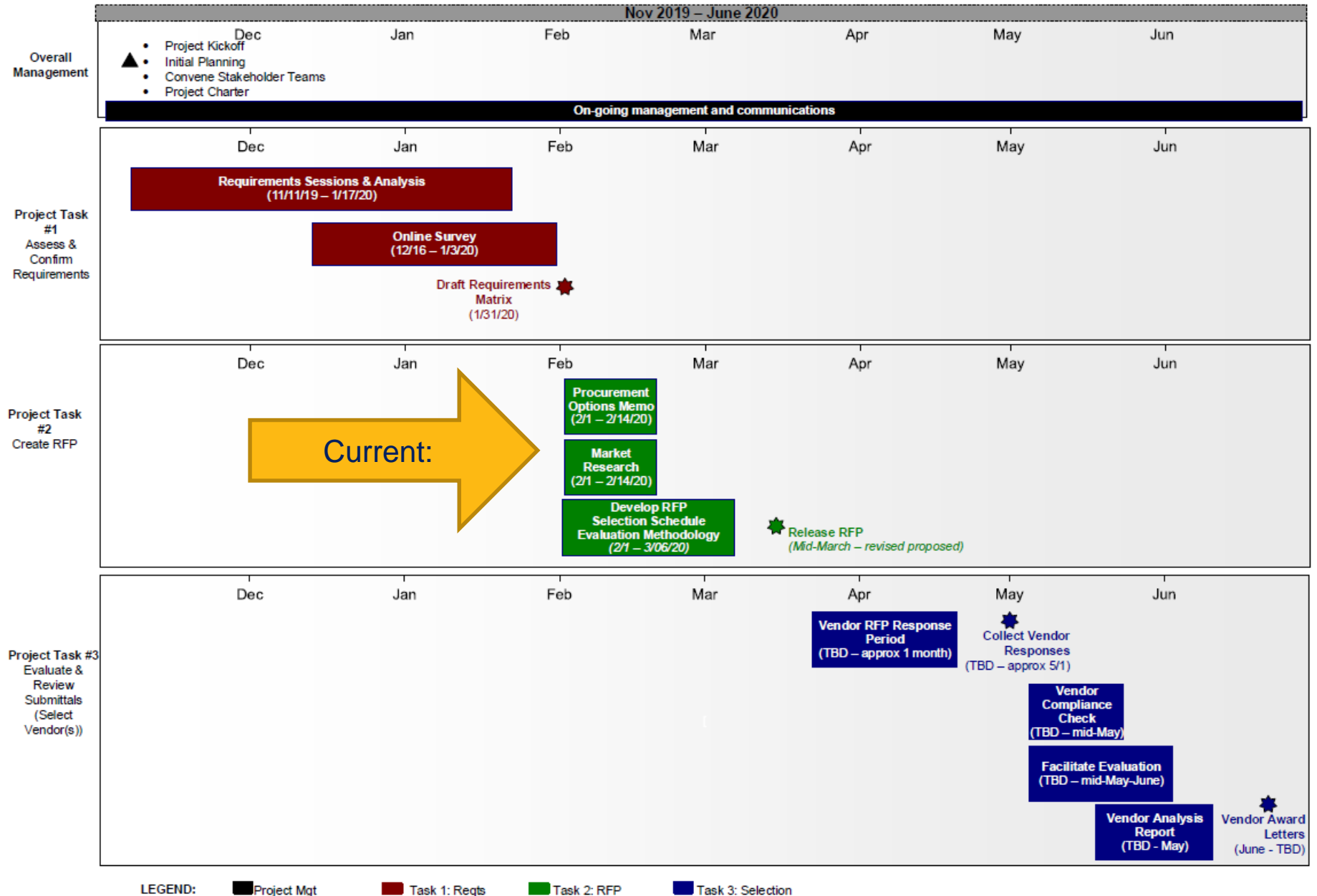
**Task 2: Develop
RFP**

**Close – Transition to
Selection & Implementation**

Stakeholder Participation
Project Management
Validation and Quality Assurance



911 Consortium • CAD, RMS, JMS, Mobile Data RFP High-Level Project Milestone Plan



Task 1: Confirm & Assess Requirements (Completed)

Completed Activities:

- Project kickoff and project planning, Project Charter
- Established Stakeholder Teams
- Review background documentation
- Conducted 2-3 rounds of Requirements Workshops per group:
 - CAD
 - RMS – Fire
 - RMS – Law
 - JMS
 - Mobile
 - Technical
- Conducted collaboration meeting with Journal CMS implementation team
- Collected templates and requirements from Purchasing
- Conducted online data gathering survey for additional input
- Drafted requirements
- Validated requirements
- Prioritized requirements

Task I: Confirm & Assess Requirements



Core Group Contributors

Lake County
ETSB

CenCom

Fox Lake /
FoxComm

Mundelein

Gurnee

Vernon Hills /
Countryside
FPD

Waukegan

Lake County
Sheriff



Additional SMEs and specialists included in
special sessions based on topic (CAD, RMS,
Mobile, JMS, technical, etc)

Task 2: Develop RFP (In Progress through March)

Activities in progress:

- Develop Market Research Summary
- Prepare procurement options memo
- Develop selection schedule
- Develop evaluation and scoring methodology
- Draft RFP template

➔ Target timeframe to release RFP is mid/late March 2020

Task 2: Develop RFP



Task 3: Evaluate & Review Submittals *(April – June 2020)*

Key Activities:

- Collect submitted proposals
- Review submitted proposals

Deliverables:

- Completed Evaluation / Scoring Matrix
- Vendor Analysis Report
- Vendor Award Letters
- Final documentation of all submittals

Task 3: Evaluate & Review Submittals





Smart decisions. Lasting value.™

Questions?

Crowe Team Contact Information

**Susannah Heitger, Engagement Executive /
Project Manager**

Susannah.Heitger@crowe.com
Direct: 312.899.5316

Renae Peden, Lead Analyst

Renae.Peden@crowe.com
Direct: 614.365.2227

Aaron Gorrell, Subject Matter Expert

Aaron.Gorrell@waterholesoftware.com
Direct: 719.243.2568

Wayne Jones, Subject Matter Expert

Wayne.Jones@waterholesoftware.com
Direct: 719.322.1825