Regional 9-1-1 Consolidation Project

Project Manager Update

Jim Hawkins Project Manager

July 3, 2019

Actions on "Enablers"



External Issues Affecting 9-1-1 Consolidation

- Next Gen 9-1-1 Compliance: Request Lake County remedy dual addressing in unincorporated areas (public safety & NG 9-1-1 issue)
 - Action: Letter from Regional 9-1-1 Consolidation to Lake County requesting a remedy to dual addressing delivered to County Board (Apr. 22)
 - <u>Action</u>: Joint 9-1-1 and GIS informational presentation on dual addressing favorably received by County Finance and Administrative Committee (May 2)
 - Action: GIS Working Group Lead growing working group membership
 - Action: Draft MOU for members being reviewed
 - Action: Lake County Board decision on dual addressing Jul. 9, 2019
- <u>Detention</u>: 9-1-1 <u>physical</u> consolidation requires an actionable option / plan to remove detention tasks from PSAP operations
 - Action: Law Enforcement group made up of Consolidation Partners held first meeting to explore options to meet county-wide detention needs (Mar. 21)
 - Action: LE review of CAD RFI focused on a shared, enterprise RMS (and JMS)

Actions on "Enablers"

Regional 9-1-1 Consolidation

External Issues Affecting 9-1-1 Consolidation

- "Unifying" ETSBs: Establish a team of ETSB representatives to develop a common, coordinated vision for "unified" use of 9-1-1 surcharge funds
 - Action: Initial meeting on Apr. 22 to discuss "unifying" agree to meet again
 - Action: Combined meeting (Jun. 20) with State 9-1-1 Administrator, ETSBs, and Gov. Structure, Finance, and Facility Working Groups
- Standard Technology: Shared / consolidated public safety technology and data base(s) - CAD, mobile, records (LE & Fire/EMS), and jail
 - Action: Tech W.G. (CAD) and new RMS / JMS Team reviewing RFI responses
 - Action: Drafted pathway to a single RFP for a scalable, shared, integrated, enterprise CAD, mobile, records management, and jail management system
 - Action: Drafted RFP for a consultant to support procurement process for CAD, mobile, RMS, and JMS

Planning: Month 5 - 8

(Feb. 19 – <u>May. 19</u>)

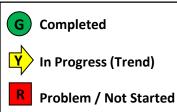


Goal: Concept of operation approved

Status

- Typuble Update data, capabilities, and assumptions
- **G** Update timeline and milestones
- **Proof:** Define outcomes and requirements for:
 - Facilities, Tech, Personnel, Finances, Operating Procedures, Governance
- Address options for "additional" duties currently performed by dispatch centers
- **G** Build multiple concepts of operation for committee review
- Tevaluate and compare each concept of operation
 - Outputs / Outcomes, Value, Risk
- Operations and Policy Committees approve single concept of operation
- G Update agency participant list
 - Update and execute the information plan

Status



Planning: Month 9 - 12

(Jun 19 – Sep 19)



Goal: Draft Implementation Plan provided for committee review

- Update data, capabilities, and assumptions
- Update timeline and milestones
- Update working group actions and required output
- Define implementation and migration pathways, tasks, and timeline for:
 - Facilities, Tech, Personnel, Finances, Operating Procedures, Governance
- Address contingencies and risk
- Legal review of plan
- Update agency participant list
- Property of the property of
- Update and execute the information plan





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Planning: Month 13 - 14

Regional 9-1-1 Consolidation

(Oct 19 – Nov 19)

Goal: Approved Implementation Plan

- R Update data, capabilities, and assumptions
- Reconcile questions, issues, and concerns
- Implementation Plan approved by Operations and Policy Committees
- R Update and execute the information plan

Status



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Milestones & Events



May 23 - Ops Committee Meeting (1:00 pm)

Jun. 6 - Policy Committee Meeting (2:00 pm)

Jun. 13: Working Group Meetings

Jun. 20: Working Group Meetings

Jun. 27 - Ops Committee Meeting (1:00 pm)

Jul. 3 (Wed.) - Policy Committee Meeting (2:00 pm)

Jul. 11: Planning Group Meetings

Jul. 18: Planning Group Meetings

Jul. 25 - Ops Committee Meeting (1:00 pm)

Aug. 1 - Policy Committee Meeting (2:00 pm)

Aug. 8: Planning Group Meetings

Aug. 15: Planning Group Meetings

*** Change *** Aug. 29 - Ops Committee Meeting (1:00 pm)

Sep. 5 - Policy Committee Meeting (2:00 pm)

Concept Decision

Concept Decision

Planning Update

Planning Update

Questions