

# **Regional 9-1-1 Consolidation Project**

## ***Project Manager Update***

**Jim Hawkins  
Project Manager**

**July 3, 2019**

# Actions on “Enablers”

## External Issues Affecting 9-1-1 Consolidation

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- **Next Gen 9-1-1 Compliance:** Request Lake County remedy dual addressing in unincorporated areas (public safety & NG 9-1-1 issue)
  - **Action:** Letter from Regional 9-1-1 Consolidation to Lake County requesting a remedy to dual addressing delivered to County Board (Apr. 22)
  - **Action:** Joint 9-1-1 and GIS informational presentation on dual addressing favorably received by County Finance and Administrative Committee (May 2)
  - **Action:** GIS Working Group Lead growing working group membership
  - **Action:** Draft MOU for members being reviewed
  - **Action:** Lake County Board decision on dual addressing Jul. 9, 2019
- **Detention:** 9-1-1 **physical** consolidation requires an actionable option / plan to remove detention tasks from PSAP operations
  - **Action:** Law Enforcement group made up of Consolidation Partners held first meeting to explore options to meet county-wide detention needs (Mar. 21)
  - **Action:** LE review of CAD RFI focused on a shared, enterprise RMS (and JMS)

# Actions on “Enablers”

## External Issues Affecting 9-1-1 Consolidation

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- **“Unifying” ETSBs**: Establish a team of ETSB representatives to develop a common, coordinated vision for “unified” use of 9-1-1 surcharge funds
  - **Action**: Initial meeting on Apr. 22 to discuss “unifying” – agree to meet again
  - **Action**: Combined meeting (Jun. 20) with State 9-1-1 Administrator, ETSBs, and Gov. Structure, Finance, and Facility Working Groups
- **Standard Technology**: Shared / consolidated public safety technology and data base(s) - CAD, mobile, records (LE & Fire/EMS), and jail
  - **Action**: Tech W.G. (CAD) and new RMS / JMS Team reviewing RFI responses
  - **Action**: Drafted pathway to a single RFP for a scalable, shared, integrated, enterprise CAD, mobile, records management, and jail management system
  - **Action**: Drafted RFP for a consultant to support procurement process for CAD, mobile, RMS, and JMS











# Planning: Month 5 - 8

(Feb. 19 – May. 19)






## Goal: Concept of operation approved

Status

-  Update data, capabilities, and assumptions
-  Update timeline and milestones
-  Update working group actions and required output
-  Define outcomes and requirements for:
  - Facilities, Tech, Personnel, Finances, Operating Procedures, Governance
-  Address options for “additional” duties currently performed by dispatch centers
-  Build multiple concepts of operation for committee review
-  Evaluate and compare each concept of operation
  - Outputs / Outcomes, Value, Risk
-  Operations and Policy Committees approve single concept of operation
-  Update agency participant list
-  Update and execute the information plan

Status

	Completed
	In Progress (Trend)
	Problem / Not Started

# Planning: Month 9 - 12




(Jun 19 – Sep 19)



**Goal: Draft Implementation Plan provided for committee review**

- R** Update data, capabilities, and assumptions
- Y** Update timeline and milestones
- R** Update working group actions and required output
- R** Define implementation and migration pathways, tasks, and timeline for:
  - Facilities, Tech, Personnel, Finances, Operating Procedures, Governance
- R** Address contingencies and risk
- R** Legal review of plan
- R** Update agency participant list
- R** Draft Implementation Plan to Operations and Policy Committees for review
- R** Update and execute the information plan

## Status

	Completed
	In Progress (Trend)
	Problem / Not Started

# Planning: Month 13 - 14

(Oct 19 – Nov 19)




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## Goal: Approved Implementation Plan

- R** Update data, capabilities, and assumptions
- R** Reconcile questions, issues, and concerns
- R** Implementation Plan approved by Operations and Policy Committees
- R** Update and execute the information plan

### Status

	Completed
	In Progress (Trend)
	Problem / Not Started

# Milestones & Events

May 23 - Ops Committee Meeting (1:00 pm)

Jun. 6 - Policy Committee Meeting (2:00 pm)

Jun. 13: Working Group Meetings

Jun. 20: Working Group Meetings

Jun. 27 - Ops Committee Meeting (1:00 pm)

Jul. 3 (Wed.) - Policy Committee Meeting (2:00 pm)

Jul. 11: Planning Group Meetings

Jul. 18: Planning Group Meetings

Jul. 25 - Ops Committee Meeting (1:00 pm)

Aug. 1 - Policy Committee Meeting (2:00 pm)

Aug. 8: Planning Group Meetings

Aug. 15: Planning Group Meetings

\*\*\* Change \*\*\* Aug. 29 - Ops Committee Meeting (1:00 pm)

Sep. 5 - Policy Committee Meeting (2:00 pm)

~~Concept Decision~~



Concept Decision

Planning Update

Planning Update

# Questions