# Regional 9-1-1 Consolidation Project

# Updates to the Operations Committee

- 1) Working Group Updates
- 2) Project Manager Update

# Regional 9-1-1 Consolidation Project

# Working Group Updates

**Working Group Leads** 

June 27, 2019

# G.I.S. Working Group

Regional 9-1-1 Consolidation

(Next Generation 9-1-1 Geographic Information Systems)

### **Membership**

**Lead:** Mr. Steven Winnecke (Lake County ETSB)

#### **Members:**

CenCom North Chicago

Gurnee Vernon Hills

**Greater Round Lake FPD Waukegan** 

Lake County ETSB QuadCom

Lake County (GIS) Glenview

LCSO Northwest Central

### **Focus**

- NG9-1-1 readiness and standardized PSAP, ESN, dispatch, CAD, MSAG, and jurisdictional maps across the County
- Plan / roadmap to be NG9-1-1 compliant by July 2020
- Approved policies, agreements and SOPs to build and maintain standardized public safety GIS products

#### **Actions**

#### Past:

- Established access to existing server to share files
- Dual Addressing in Unincorporated Lake County:
  - Jun.27 Approved / forwarded by F & A Cmte
- Jun. 20 Met with State 9-1-1 Administrator

#### **Future:**

- Jul. 9 Dual Addressing Ordinance to County Board
- MOU formalizing data sharing and coordination

### Recommendations (Decision)

· None at this time

# **Working Group Update**



- Technology
- Personnel and Staffing
- Operational Procedures
- Finance
- Facility
- Governance Structure
  - Decision Making Structure

Data Collection

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# Regional 9-1-1 Consolidation Project

# Project Manager Update

Jim Hawkins Project Manager

June 27, 2019

## **Actions on "Enablers"**



### **External Issues Affecting 9-1-1 Consolidation**

- Next Gen 9-1-1 Compliance: Request Lake County remedy dual addressing in unincorporated areas (public safety & NG 9-1-1 issue)
  - <u>Action</u>: Letter from Regional 9-1-1 Consolidation to Lake County requesting a remedy to dual addressing delivered to County Board (Apr. 22)
  - <u>Action</u>: Joint 9-1-1 and GIS informational presentation on dual addressing favorably received by County Finance and Administrative Committee (May 2)
  - Action: GIS Working Group Lead growing working group membership
  - Action: Expect Lake County Board decision on dual addressing in Jul. 2019
- <u>Detention</u>: 9-1-1 physical consolidation requires an actionable option / plan to remove detention tasks from PSAP operations
  - Action: Law Enforcement group made up of Consolidation Partners held first meeting to explore options to meet county-wide detention needs (Mar. 21)
  - Action: LE review of CAD RFI focused on a shared, enterprise RMS (and JMS)

### **Actions on "Enablers"**

# Regional 9-1-1 Consolidation

### **External Issues Affecting 9-1-1 Consolidation**

- "Unifying" ETSBs: Establish a team of ETSB representatives to develop a common, coordinated vision for "unified" use of 9-1-1 surcharge funds
  - Action: Initial meeting on Apr. 22 to discuss "unifying" agree to meet again
  - Action: Combined meeting (Jun. 20) with State 9-1-1 Administrator, ETSBs, and Gov. Structure, Finance, and Facility Working Groups
- Standard Technology: Shared / consolidated public safety technology and data base(s) - CAD, mobile, records (LE & Fire/EMS), and jail
  - Action: Tech W.G. (CAD) and new RMS / JMS Team reviewing RFI responses
  - Action: Drafted pathway to a single RFP for a scalable, shared, integrated, enterprise CAD, mobile, records management, and jail management system
  - <u>Action</u>: Drafted RFP for a consultant to support procurement process for CAD, mobile, RMS, and JMS

# Planning: Month 5 - 8

(Feb. 19 – *May. 19*)

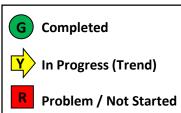


### **Goal:** Concept of operation approved

#### **Status**

- Typuble Update data, capabilities, and assumptions
- **G** Update timeline and milestones
- The property of the property o
  - Facilities, Tech, Personnel, Finances, Operating Procedures, Governance
- Address options for "additional" duties currently performed by dispatch centers
- Build multiple concepts of operation for committee review
- **Y** Evaluate and compare each concept of operation
  - Outputs / Outcomes, Value, Risk
- Operations and Policy Committees approve single concept of operation
- G Update agency participant list
  - Update and execute the information plan

Status



## Planning: Month 9 - 12

(Jun 19 – Sep 19)



### **Goal:** Draft Implementation Plan provided for committee review

- Update data, capabilities, and assumptions
- Update timeline and milestones
- Update working group actions and required output
- R Define implementation and migration pathways, tasks, and timeline for:
  - Facilities, Tech, Personnel, Finances, Operating Procedures, Governance
- R Address contingencies and risk
- Legal review of plan
- Update agency participant list
- Property of the property of
- Update and execute the information plan





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# Planning: Month 13 - 14

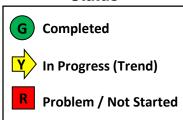
Regional 9-1-1
Consolidation

(Oct 19 - Nov 19)

### **Goal:** Approved Implementation Plan

- R Update data, capabilities, and assumptions
- Reconcile questions, issues, and concerns
- Implementation Plan approved by Operations and Policy Committees
- Update and execute the information plan

#### **Status**



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# **Consultant Update**

### **Mission Critical Partners (MCP)**



• Project Manager: Mr. Brian Melcer

<u>Cost</u>: \$115,808 (paid by deliverable)

#### Deliverables and Payment:

#### 1. Project Plan:

Payment: 15% upon kick off and project plan approval



#### 2. First Draft of Plan:

- Data, analysis, best practices, options, recommendations, risk, and decision support products
- Payment: 30% upon completion of on-site review of first draft of plan

**In Review** 

#### 3. Second Draft of Plan:

- Once the Consortium decides on the concept for detailed planning, the second draft will include the concept decision process, options considered, final decision, and a detailed implementation plan
- Payment: 30% upon completion of on-site review of second draft of plan

#### 4. Third Draft of Plan:

- Final draft for review and approval by the Consortium Governance Committees
- Payment: 15% upon completion of on-site review of third draft of plan

#### 5. Final Plan:

- Final deliverable must be an executable implementation and migration plan with detailed steps identified for consolidating to a regional 9-1-1 environment for dispatch communication for Lake County partner agencies
- Payment: 10% upon approval of final plan

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### **Milestones & Events**



May 23 - Ops Committee Meeting (1:00 pm)

Jun. 6 - Policy Committee Meeting (2:00 pm)

Jun. 13: Working Group Meetings

Jun. 20: Working Group Meetings

Jun. 27 - Ops Committee Meeting (1:00 pm)

Jul. 3 (Wed.) - Policy Committee Meeting (2:00 pm)

Jul. 11: Planning Group Meetings

Jul. 18: Planning Group Meetings

Jul. 25 - Ops Committee Meeting (1:00 pm)

Aug. 1 - Policy Committee Meeting (2:00 pm)

**Aug. 8: Planning Group Meetings** 

**Aug. 15: Planning Group Meetings** 

Aug. 22 - Ops Committee Meeting (1:00 pm)

Sep. 5 - Policy Committee Meeting (2:00 pm)

**Concept Decision** 

Concept Decision

Planning Update

**Planning Update** 

# **Questions**