

Regional 9-1-1 Consolidation Project

Updates to the Operations Committee

- 1) Working Group Updates**
- 2) Project Manager Update**

June 27, 2019

Regional 9-1-1 Consolidation Project

Working Group Updates

Working Group Leads

June 27, 2019

G.I.S. Working Group

(Next Generation 9-1-1 Geographic Information Systems)



Membership

Lead: Mr. Steven Winnecke (Lake County ETSB)

Members:

CenCom	North Chicago
Gurnee	Vernon Hills
Greater Round Lake FPD	Waukegan
Lake County ETSB	<i>QuadCom</i>
Lake County (GIS)	<i>Glenview</i>
LCSO	<i>Northwest Central</i>

Focus

- NG9-1-1 readiness and standardized PSAP, ESN, dispatch, CAD, MSAG, and jurisdictional maps across the County
- Plan / roadmap to be NG9-1-1 compliant by July 2020
- Approved policies, agreements and SOPs to build and maintain standardized public safety GIS products

Actions

Past:

- Established access to existing server to share files
- Dual Addressing in Unincorporated Lake County:
 - Jun.27 - Approved / forwarded by F & A Cmte
- Jun. 20 - Met with State 9-1-1 Administrator

Future:

- Jul. 9 - Dual Addressing Ordinance to County Board
- MOU formalizing data sharing and coordination

Recommendations (*Decision*)

- None at this time

Working Group Update

- **Technology**
- **Personnel and Staffing**
- **Operational Procedures**
- **Finance**
- **Facility**
- **Governance Structure**
 - **Decision Making Structure**
- **Data Collection**

Regional 9-1-1 Consolidation Project

Project Manager Update

**Jim Hawkins
Project Manager**

June 27, 2019

Actions on “Enablers”

External Issues Affecting 9-1-1 Consolidation



- **Next Gen 9-1-1 Compliance:** Request Lake County remedy dual addressing in unincorporated areas (public safety & NG 9-1-1 issue)
 - **Action:** Letter from Regional 9-1-1 Consolidation to Lake County requesting a remedy to dual addressing delivered to County Board (Apr. 22)
 - **Action:** Joint 9-1-1 and GIS informational presentation on dual addressing favorably received by County Finance and Administrative Committee (May 2)
 - **Action:** GIS Working Group Lead growing working group membership
 - **Action:** Expect Lake County Board decision on dual addressing in Jul. 2019
- **Detention:** 9-1-1 **physical** consolidation requires an actionable option / plan to remove detention tasks from PSAP operations
 - **Action:** Law Enforcement group made up of Consolidation Partners held first meeting to explore options to meet county-wide detention needs (Mar. 21)
 - **Action:** LE review of CAD RFI focused on a shared, enterprise RMS (and JMS)

Actions on “Enablers”

External Issues Affecting 9-1-1 Consolidation













- **“Unifying” ETSBs**: Establish a team of ETSB representatives to develop a common, coordinated vision for “unified” use of 9-1-1 surcharge funds
 - **Action**: Initial meeting on Apr. 22 to discuss “unifying” – agree to meet again
 - **Action**: Combined meeting (Jun. 20) with State 9-1-1 Administrator, ETSBs, and Gov. Structure, Finance, and Facility Working Groups
- **Standard Technology**: Shared / consolidated public safety technology and data base(s) - CAD, mobile, records (LE & Fire/EMS), and jail
 - **Action**: Tech W.G. (CAD) and new RMS / JMS Team reviewing RFI responses
 - **Action**: Drafted pathway to a single RFP for a scalable, shared, integrated, enterprise CAD, mobile, records management, and jail management system
 - **Action**: Drafted RFP for a consultant to support procurement process for CAD, mobile, RMS, and JMS

Planning: Month 5 - 8




(Feb. 19 – May. 19)

Goal: Concept of operation approved

Status

-  Update data, capabilities, and assumptions
-  Update timeline and milestones
-  Update working group actions and required output
-  Define outcomes and requirements for:
 - Facilities, Tech, Personnel, Finances, Operating Procedures, Governance
-  Address options for “additional” duties currently performed by dispatch centers
-  Build multiple concepts of operation for committee review
-  Evaluate and compare each concept of operation
 - Outputs / Outcomes, Value, Risk
-  Operations and Policy Committees approve single concept of operation
-  Update agency participant list
-  Update and execute the information plan

Status

	Completed
	In Progress (Trend)
	Problem / Not Started

Planning: Month 9 - 12




(Jun 19 – Sep 19)



Goal: Draft Implementation Plan provided for committee review

- R** Update data, capabilities, and assumptions
- Y** Update timeline and milestones
- R** Update working group actions and required output
- R** Define implementation and migration pathways, tasks, and timeline for:
 - Facilities, Tech, Personnel, Finances, Operating Procedures, Governance
- R** Address contingencies and risk
- R** Legal review of plan
- R** Update agency participant list
- R** Draft Implementation Plan to Operations and Policy Committees for review
- R** Update and execute the information plan

Status

	Completed
	In Progress (Trend)
	Problem / Not Started

Planning: Month 13 - 14




(Oct 19 – Nov 19)



Goal: Approved Implementation Plan

- R** Update data, capabilities, and assumptions
- R** Reconcile questions, issues, and concerns
- R** Implementation Plan approved by Operations and Policy Committees
- R** Update and execute the information plan

Status

	Completed
	In Progress (Trend)
	Problem / Not Started

Consultant Update

Mission Critical Partners (MCP)



- **Project Manager:** Mr. Brian Melcer
- **Cost:** \$115,808 (paid by deliverable)
- **Deliverables and Payment:**

1. **Project Plan:**

- Payment: 15% upon kick off and project plan approval

Completed

2. **First Draft of Plan:**

- Data, analysis, best practices, options, recommendations, risk, and decision support products
- Payment: 30% upon completion of on-site review of first draft of plan

In Review

3. **Second Draft of Plan:**

- Once the Consortium decides on the concept for detailed planning, the second draft will include the concept decision process, options considered, final decision, and a detailed implementation plan
- Payment: 30% upon completion of on-site review of second draft of plan

4. **Third Draft of Plan:**

- Final draft for review and approval by the Consortium Governance Committees
- Payment: 15% upon completion of on-site review of third draft of plan

5. **Final Plan:**

- Final deliverable must be an executable implementation and migration plan with detailed steps identified for consolidating to a regional 9-1-1 environment for dispatch communication for Lake County partner agencies
- Payment: 10% upon approval of final plan

Milestones & Events

May 23 - Ops Committee Meeting (1:00 pm)

Jun. 6 - Policy Committee Meeting (2:00 pm)

Jun. 13: Working Group Meetings

Jun. 20: Working Group Meetings

Jun. 27 - Ops Committee Meeting (1:00 pm)

Jul. 3 (Wed.) - Policy Committee Meeting (2:00 pm)

Jul. 11: Planning Group Meetings

Jul. 18: Planning Group Meetings

Jul. 25 - Ops Committee Meeting (1:00 pm)

Aug. 1 - Policy Committee Meeting (2:00 pm)

Aug. 8: Planning Group Meetings

Aug. 15: Planning Group Meetings

Aug. 22 - Ops Committee Meeting (1:00 pm)

Sep. 5 - Policy Committee Meeting (2:00 pm)

~~Concept Decision~~



Concept Decision

Planning Update

Planning Update

Questions