



LAKE COUNTY
Investing in People
and Our Communities

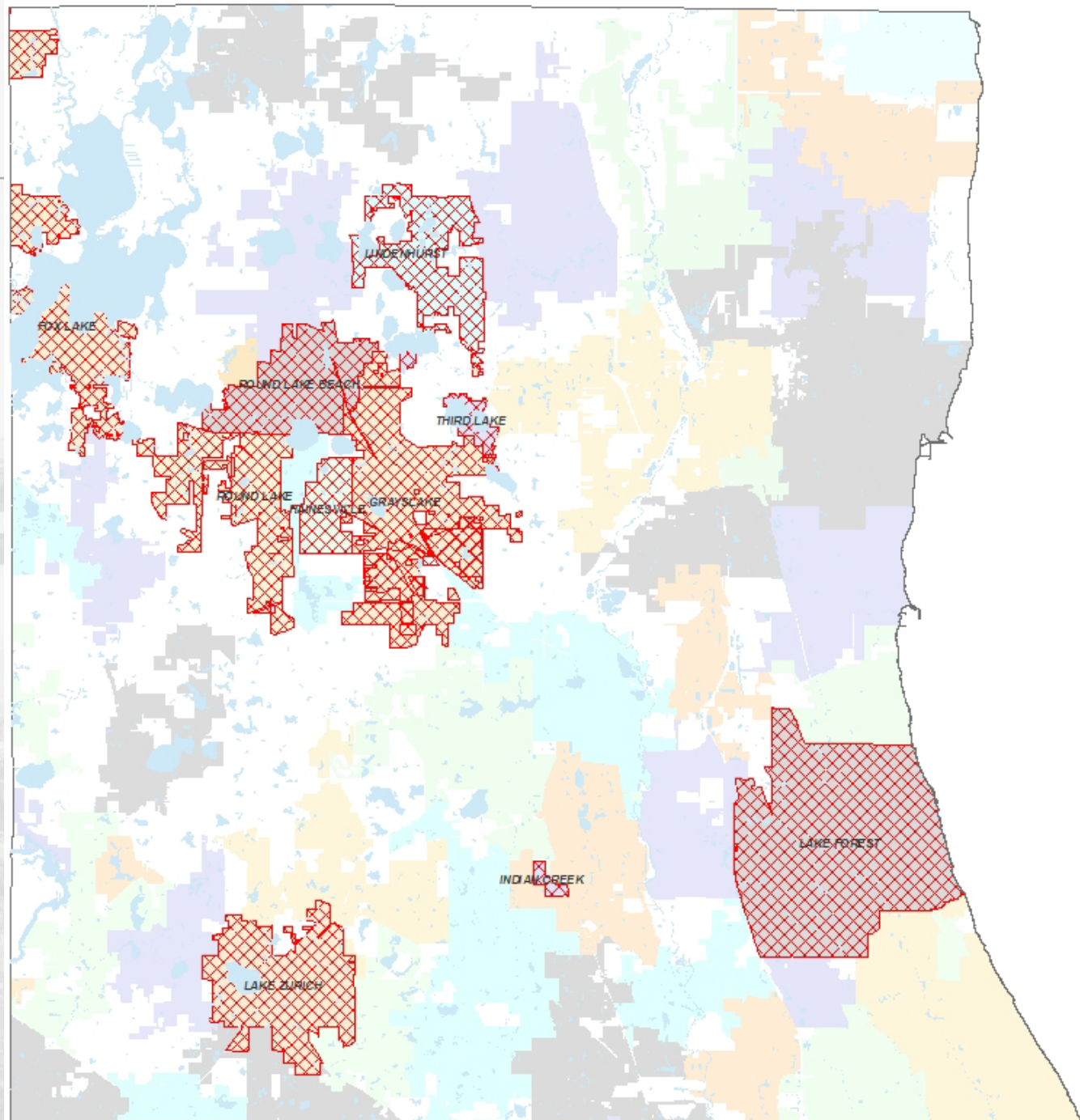
Lake County Planning, Building & Development

Dept. Overview Part 3

Intergovernmental Agreements

- PB&D has 10 IGAs with communities to provide development review and inspection assistance
- Services are provided based on needs of community:
 - Inspections – selective or all
 - Plan reviews – selective or all
 - Administrative adjudication
- Newer agreements include language allowing the municipality to assist the County with inspections or plan review as needed (“Mutual Aid”).

IGA Map



How does it work?

- Options for operational setup
 - Send work to Lake County for review
 - Have staff in municipality office for assistance
 - Have residents apply directly at Lake County
- Inspections
 - Workload sent to Lake County every afternoon by 3:00 for scheduling the next work day
 - System sharing
- Invoice monthly based on exact time

Decision Framework

- Capacity Analysis Tool
- Unit Labor Cost / Inspection
 - Geographical Location of Requesting Community
- Provide vs. Obtain Services

New Land Management System

- Tyler EnerGov
- Five County permitting departments use EnerGov for permitting, licensing, inspections, and code enforcement
 - Hosted enterprise system
 - Web based; able to be accessed from anywhere
 - Strong GIS component
 - Online portal for customer applications, payments and requests
 - Field mobile applications with use of iPad

New Land Management System

- County negotiated a “**shared services**” clause in the contract allowing low-cost municipal access to and use of the system
 - Costs to municipalities include license cost, yearly maintenance and hosting costs as defined in the County contract
- Ongoing system maintenance and upgrades facilitated by a team of County in-house specialists trained in system administration



QUESTIONS?

Performance Metrics

- Work with municipality on turnaround times
- Examples
 - Residential – 5 business days
 - Non-residential alterations – 9 business days
 - New Non-residential – 15 business days
 - Subsequent reviews – 5 business days