# Karl P. Jackson

**EXPERIENCE SUMMARY** Currently Assistant Chief County Assessment Officer in the Lake County Chief County Assessment Office. Lake County Board of Review's primary representative at Illinois Property Tax Appeal Board (PTAB) hearings. From 2001-2007 worked as a residential real estate appraiser in the Denver area demonstrating a thorough understanding of appraisal theory and application. From 1997-2001 held positions in the home construction industry ranging from carpentry contractor to construction superintendent, gaining experience and knowledge of residential home construction in all phases.

- Served as staff to a Board of Review Advisory Committee during 2009-2010. The
  advisory committee was comprised of members of the public, members of the county
  board, assessors and members of the Lake County Board of Review assembled to
  examine the assessment appeal process and gather input to improve the
  assessment appeal process.
- Served on a committee to improve website access to the public for understanding and navigating the appeal process.
- Participated in Assessment Help Centers answering taxpayer questions and providing guidance about the assessment appeal process.
- Participated in Senior Citizen Assessment Freeze Outreach sessions to assist seniors in filing paperwork correctly in order to gain access to important homestead exemption benefits.

**SKILL SUMMARY** Act as the Board of Review's representative in the state assessment appeal process defending the board's decisions where possible and negotiating settlements with taxpayers as needed providing solutions in difficult and complex assessment appeals. Coordinate Property Tax Appeal Board evidence preparation as well as negotiating settlements and providing expert testimony at PTAB hearings. Use Microsoft Excel, Microsoft Access, Crystal Reports, Lake County's web based GIS utility to track and analyze data affecting assessments and apply the data to the appeals process for the most positive outcome for all parties involved.

## **EXPERIENCE IN MANAGEMENT**

As Assistant Chief County Assessment Officer in the Lake County Assessment Officer I supervise a staff of four appraisers. I effectively work with all parties involved in the appeal process to come to an agreement including taxpayers, township assessment officials, Lake County States Attorney's Office, administrative staff, State Property Tax Appeal Board hearing officers and Lake County Board of Review members.

From 1999-2000, I was employed as construction superintendent at Joyce Homes, a semi-custom home builder in the Denver area. Working as a superintendent on building projects, I managed the subcontractors of up to twenty homes at a time in various stages of construction. Communicated detailed instructions to subcontractors to correct errors in

building projects and ensure timely completion of each stage of construction. Enforced OSHA procedures and coordinated the inspection of numerous homes at each stage of construction. Completed detailed inspections of homes at each stage of completion.

### LICENSING & PROFESSIONAL DESIGNATIONS

- Certified Illinois Assessment Officer (CIAO)
- SRA designated member of the Appraisal Institute
- Illinois Certified Residential Appraiser Previously licensed in Colorado
- Passed the Chief County Assessment Officer examination June 2009

### **EDUCATION**

Bachelor's of Business Administration and Marketing, North Park University, 1996

#### **WORK HISTORY**

Assistant CCAO, Lake County Assessment Office 5/2010 -present Chief Appraiser, Lake County Assessment Office 5/2007-5/2010 Business owner and appraiser, Beacon Appraisals 2005-2007 Residential Appraiser, Eagle Appraisals 2001-2005 Business owner and Contractor, Jackson Builders 2000-2001 Construction Superintendent, Joyce Homes 1999-2000 Carpenter, Kingdom Builders 1997-1999