

Regional 9-1-1 Consolidation Project

Working Group Updates

January 24, 2019

Working Group Updates



- **Data Collection**

- **Lead: Chief Rich Carani (Libertyville)**
- **Focus: “Data Book” / compiling PSAP and agency survey data**
- **Update:**
 - **Comm Center Directors engaged in review and validation of data**
 - **Draft sections of “Data Book” available for review (Ops, Tech, Facilities)**
 - **Staffing, Finance, and Ops Procedures data being compiled**

- **Personnel / Staffing**

- **Lead: Ms. Brandy Schroff (Round Lake)**
- **Focus: Build understanding of current PSAP staffing**
- **Update:**
 - **Comm Center Directors supporting working group**
 - **Reviewed initial survey responses**
 - **Added benefits questions to staffing survey**

Working Group Updates



- **Operational Procedures**

- **Lead:** Ms. Lisa Berger (CenCom E9-1-1)
- **Focus:** Review current procedures with a focus on standardization
- **Update:**
 - Comm Center Directors supporting working group
 - *(Recommendation)* Use existing national professional standards as baseline for any consolidation of procedures

- **Facilities**

- **Lead:** Mr. Chris Velkover (Gurnee / NELCC JETSB)
- **Focus:** (1) Understanding standards for PSAPs / comm centers
(2) Review buildings / lots for new or expanded center(s)
- **Update:**
 - Lead, members attended DuPage tour – visited two new facilities
 - Reviewing current and proposed facility locations

Working Group Updates



- **Finance**

- **Lead: Chief Greg Formica (Greater Round Lake FPD)**
- **Focus: Normalization of expenses across partner PSAPs**
- **Update:**
 - **Finance professionals supporting working group**
 - **Reviewing PSAP budgets provided during data survey**
 - **Standardized breakdown of revenue and expenses in work**

- **Technology**

- **Lead: Mr. Kent McKenzie (LCSO)**
- **Focus: (1) Compiling list of current technology used by partners
(2) Compiling proposed requirements for future systems**
- **Update:**
 - **Draft of current technology summary available**
 - **Future requirements list in work**

Working Group Updates



- **G.I.S. (Geographic Information Systems)**
 - Lead: Mr. Steven Winnecke (Lake County ETSB)
 - Focus: (1) NG9-1-1 readiness & standardized PSAP, ESN, dispatch, CAD, MSAG, and jurisdictional maps across the County
(2) Plan / roadmap to be NG9-1-1 compliant by July 2020
(3) Approved policies, agreements and SOPs to build and maintain standardized public safety GIS products
 - Update:
 - Positive response from GIS professionals
 - Agreement on general data sharing and update process
 - Will require higher level support to GIS requirements
- **Governance**
 - Lead: Chief John Kavanagh (Gurnee / NELCC JETSB)
 - Focus: Examine governance models, provide recommendations
 - Update:
 - Lead, members attended DuPage tour – briefed on two governance models

Questions