# Paratransit Market Study for the Lake County Region

Status Update to the Energy and Environment Committee





February 6, 2019





## Background

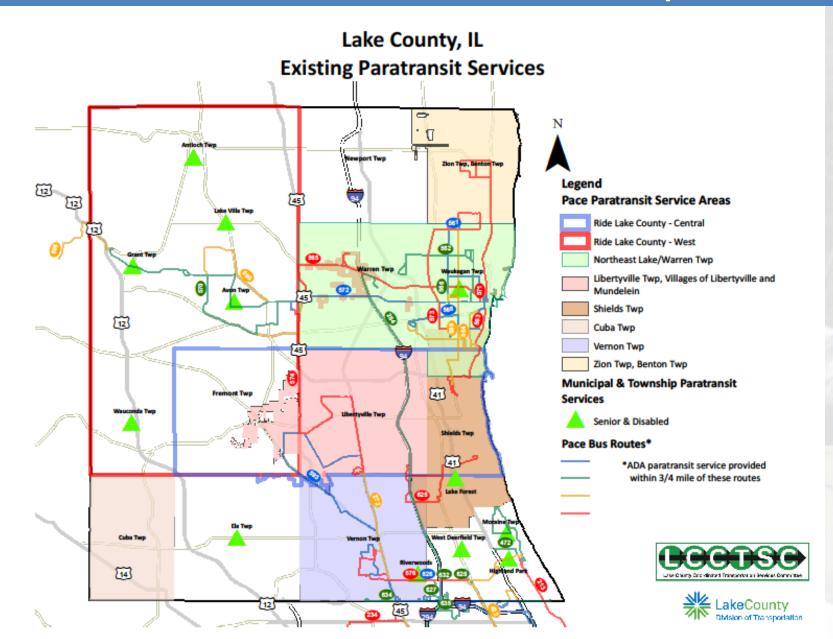
- Paratransit is demand-response service where passengers must reserve a ride in advance.
- Target users are those who may not be able to use fixed route service
  - older adults
  - people with disabilities
- Provided by Pace, Townships, Municipalities, not-for-profit groups, private companies
- Ride Lake County (West/Central)
- Lake County Coordinated Transportation Services Committee (LCCTSC)

## Study Purpose

 Development of a sustainable, implementable plan for improving mobility options for the Lake County region

 Mobility options may benefit other residents, but will focus on the target user groups of older adults, people with disabilities, and individuals with lower incomes

### **Current Service Area Map**



### Stakeholder Feedback

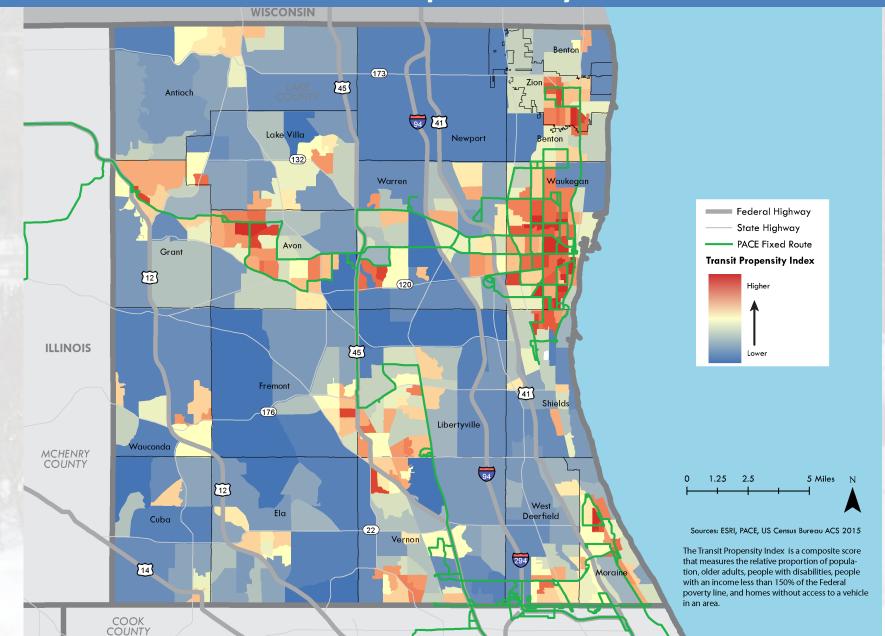
#### Objectives

- Make services easier to find, understand, and use
- Market services countywide to increase awareness, support, and use
- Explore employment transportation options to address stated needs
- Add new services to address other service gaps

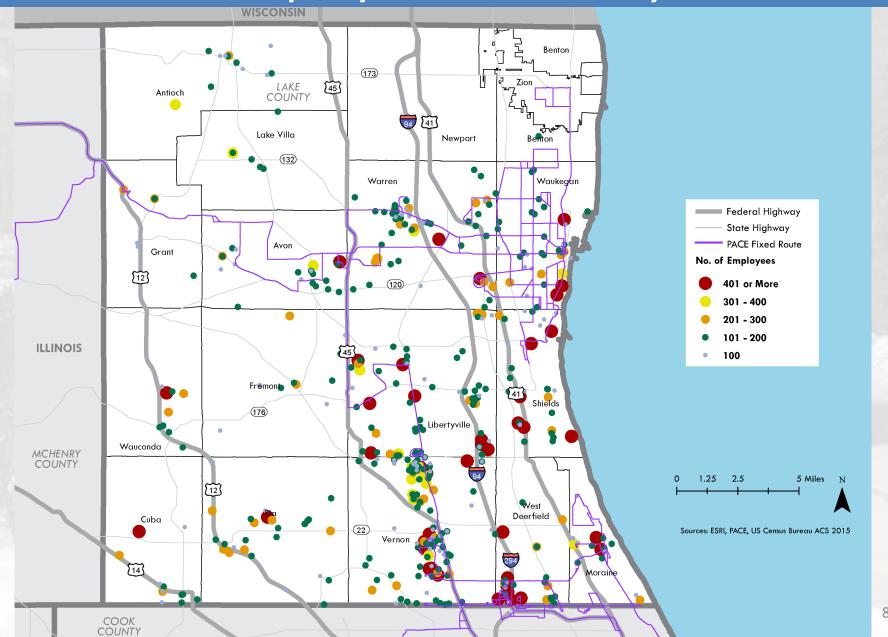
# Study Recommendations

- Governance Changes
  - Establish working group
  - Determine lead agency
  - Dissolve LCCTSC
  - Create Ride Lake County Committee
- Short-Term Strategies (8 strategies, 1-3 years)
- Medium-Term Strategies (6 strategies, 4-6 years)
- Long-Term Strategies (2 strategies, 7-10 years)

## **Transit Propensity Index**



## **Employment Overlay**



### Next Steps

- Final Report (target 1Q 2019)
- Initial Governance Changes
  - Form working group
  - Start exploring potential lead agency

