LAKE COUNTY
Investing in People
and Our Communities

Planning, Building & Development Dept.

January 30, 2019



OUR DEPARTMENT **Department Director** Business and Finance **Deputy Director CD** Administrator Administrator Planning & **Building &** Community Code Enforcement Development Development Engineering Services

SERVICE AREAS

- Project managers for integrated permitting process in unincorporated Lake County
- Enforcement of code compliance in unincorporated Lake County
 - Nuisance Ordinance
 - Unified Development Ordinance
- Management of Administrative Adjudication
- Intergovernmental Agreements for review and inspection services
- Land use planning and involvement in the County's sustainability efforts

OUR COMMITTEE ITEMS

- Plat Actions
- Subdivisions
- Rezoning
- Conditional Use Permits
- Planned Unit Developments
- Ordinance amendments/revisions
- Intergovernmental Agreements
- Fast-track Demolitions

A CLOSER LOOK AT KEY OPERATIONS

- Integrated Permitting (January 30 Committee)
- 2. Code Enforcement (February 6 Committee)
- 3. Intergovernmental Agreements and Operational Efficiencies

(February 27 Committee)

KEY OPERATION: INTEGRATED PERMITTING

INTEGRATED PERMITTING

Timeline

Pre-2008

"Siloed" County Depts.

2010

Integrated Permitting & CPF Opens

2017

New

Permitting

Software

System

2008

Horizon Centre hired
["Integrate process and
people"]

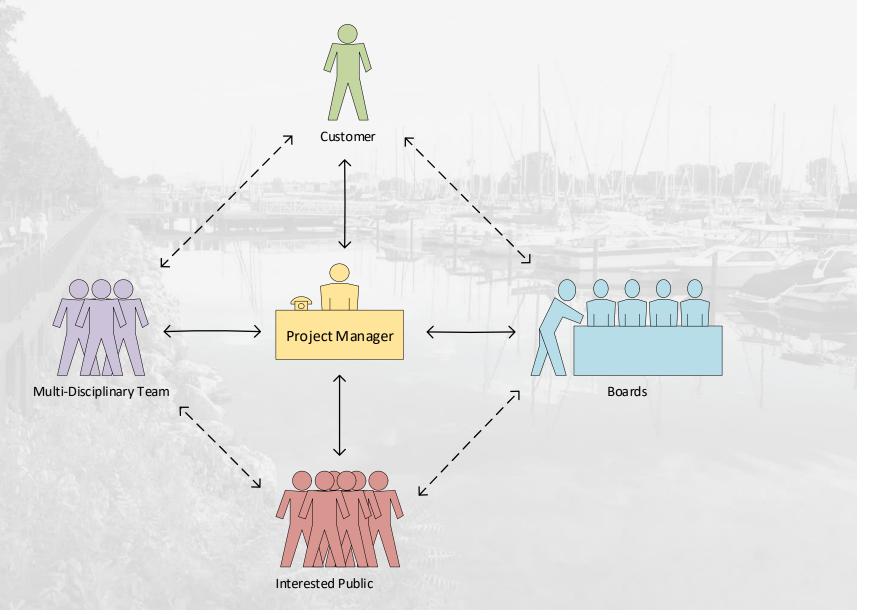
2014

Horizon Centre completes
Phase 2 review
["Integrate technology"]

INTEGRATED PERMITTING

- "Customer sits in one chair" philosophy
- Project-based permitting
 - Classified based on complexity (Types A, B, C, D)
 - Counter Based vs. Submittal Based
- Coordinate review and approvals for all land departments
- "Options Thinking" approach

INTEGRATED PERMITTING



TOOLS FOR SUCCESS



Early
Assistance
Process

Assigned Project Manager

Integrated Permitting System



One Stop Shop Outcome: Exceptional Customer Service

Registrations
Customer
Portal

