

On May 1, 2018, The Deputy County Administrator solicited feedback for drafting a new Lake County Emergency Telephone Systems Board (ETSB) ordinance. An electronic survey was distributed via email to stakeholders including local Mayors, Village Managers, Police Chiefs, Fire Chiefs, Lake County Sheriff's Office, Emergency Telephone Systems Boards, and Lake County Board Members and staff. There were nine questions with a total of 17 respondents. The results of the study conclude members would prefer:

1. a smaller board largely represented by Public Safety Answering Points
2. equal and fair representation of all communities
3. flexible language in the ordinance
4. consistent reviews of the ordinance
5. combination or staggered board member term lengths

Additional results of the survey are summarized below.

	Question	# of respondents	Avg Response	General Comments
1	Please rate your overall experience with the ETSB Board on a scale of 1 to 5 (1 is the lowest rating and 5 is the highest rating).	15	3.87	Lack of strong leadership
2	Please rate your overall experience with the ETSB staff on a scale of 1 to 5 (1 is the lowest rating and 5 is the highest rating).	15	3.93	Good staff, lacking leadership
3	If changes were made to the ETSB membership composition, which categories would be most critical for inclusion? Please rank the categories below in order of importance from 1 to 11. (One being the highest-level importance. Eleven being the lowest level of importance).	17	PSAPs (highest), Public Member at Large (lowest)	See attached graph
4	Please provide any comments on your response to the question above.	13	Police and fire should have equal representation	Only active police and fire, City/Village/County staff unnecessary, Technology is very important and should be contracted out, smaller board (not too many from each agency), Sheriff not county should be involved, EMA Rep is important
5	Based on current and future needs, what length of terms do you favor for members?	17	Combination or staggered (52.94%)	2 years (5), 4 years (3), Combination or staggered (9), Other (1)
6	Should the ETSB standing subcommittees be incorporated into the ordinance? (i.e. technology, financial, etc.)?	16	Yes	Yes (6), No (5), Uncertain (5)
7	Do you have any suggestions on how to more easily allow for membership modifications to be implemented as a result of external factors (i.e. legislative changes, and organizations being added/subtracted)?	10	Ordinance (flexibility and more consistent review)	Appointments should come from entities, creation of representation groups and rotation of representatives, term limits and County Board appointment from recommendations, be transparent in decision making process
8	Based on your review of the entire ordinance and its sections, what broader goals would you recommend be addressed to maximize the LCETSB's ability to operate in the most effective and efficient manner?	11	Most did not review or had not seen the ordinance	Support state and national consolidation goals and leverage financial support, simple language, plan 911 system, coordinate systems, receive surcharges, authorize disbursements, hire staff, transparency, consolidation of ETSBs throughout the County, remove county oversight
9	Please share any other ideas you may have on how to maintain and support the ETSB as Lake County partners move toward a consolidated 911.	9	None	Smaller board maintain fairness to all communities, ETSB should fund the effort, do not allow Lake County to solely run this project, ETSB needs to continue to work with early adopter partners to further consolidation efforts, hire an independent attorney to work on consolidation, support and utilize the knowledge of ETSB staff

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