| RFP 18067 Inmate Phone, Video Visitation, and Inmate Tablet |   |    |    |    |    |       |       |
|---|---|----|----|----|----|-------|-------|
|   | Firm  | 1  | 2  | 3  | 4  | 5     | TOTAL |
| EX  | COMPANY NAME  | 25 | 25 | 25 | 15 | 10    | 100   |
| 1   | Securus Technologies  | 75 | 75 | 75 | 40 | 26    | 291   |
| 2   | Vendor A  | 62 | 70 | 63 | 39 | 28    | 262   |
| 1   | KEY: CRITERIA  Demonstrated ability to meet the technical requirements, based upon the RFP responses and information provided by similar facilities in which the Proposer has their system installed.  Demonstrated ability to provide reliable service for all central call and video processing with ongoing ability to provide any necessary |    |    |    |    |       | 25    |
| 2   | customer support to address operations in a 24/7 365 day facility.  |    |    |    |    |       | 25    |
| 3   | Proposed project plan, scheduling, and implementation with minimal interruption of services.  |    |    |    |    |       | 25    |
| 4   | Proposer experience, technology offering, account support team, maintenance and current customer references.  |    |    |    |    |       | 15    |
| 5   | Financial Offering including a commission rate based on gross revenue (defined as revenue on all local and long distance calls), rate charged to the party who accepts the charges and the Proposers ability to offer direct billing collect call billing through a LEC, prepaid and debit based calling.                                       |    |    |    |    |       | 10    |
|   |   |    |    |    |    | Total | 100   |

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