



LAKE COUNTY
Investing in People
and Our Communities

Tyler Energov Update:
Online Permitting

Customer Self Service

- County's online permitting portal
- Works with Tyler Energov
- 36 permits available for application online
 - Registrations
 - Temporary Food Applications
- Available to access through County website
- System allows:
 - Customer applications
 - Application payments
 - Early assistance requests

Customer Self Service



Customer Self Service

Permit Application Assistant

Categories

All 36

Early Assistance
Request 1

Health - Food 2

Health - Septic
Systems 2

Health - Services 2

Health - Wells 6

Registrations 12

Stormwater 11

Registrations : Reroof Registration

Registration with Planning, Building & Development for reroofing

[Categories](#) | [Main Menu](#)

Apply

Registrations : Reside Registration

Registration with Planning, Building & Development for residing a residential structure

[Categories](#) | [Main Menu](#)

Apply

Health - Food : Temporary Foodservice Single Event Permit

Permit to receive approval to serve food at a public event

[Categories](#) | [Main Menu](#)

Apply

Health - Food : Multi-Event (Seasonal) Temporary Foodservice Permit

Permit to serve food at multiple events- valid for 6 months

[Categories](#) | [Main Menu](#)

Apply

Registrations : Fence Registration

Registration with Planning, Building & Development for a fence

[Categories](#) | [Main Menu](#)

Apply

Registrations : Reroof & Reside Registration

Registration for reroofing and residing a residential structure. The

Apply

Customer Self Service

Apply for Permit

*REQUIRED

Step 1 of 3: Basic Information

PERMIT DETAILS

* Permit Type

Reroof Registration

Description

LOCATIONS

Location

Add
Location



REQUIRED

CONTACTS

Applicant



Leslie A. Fulton (You)

Agency

Add
Contact

How has this helped staff/customers?

- 1,200 registration applications this year
 - 47% have been applied for online
- Saves project manager time
 - Counter applications take 10-15 minutes
 - Online applications take 2-3 minutes
- Generates staff capacity
- Allows us to continue to improve
 - Online inspection requests
 - More applications available
 - Online complaint requests



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