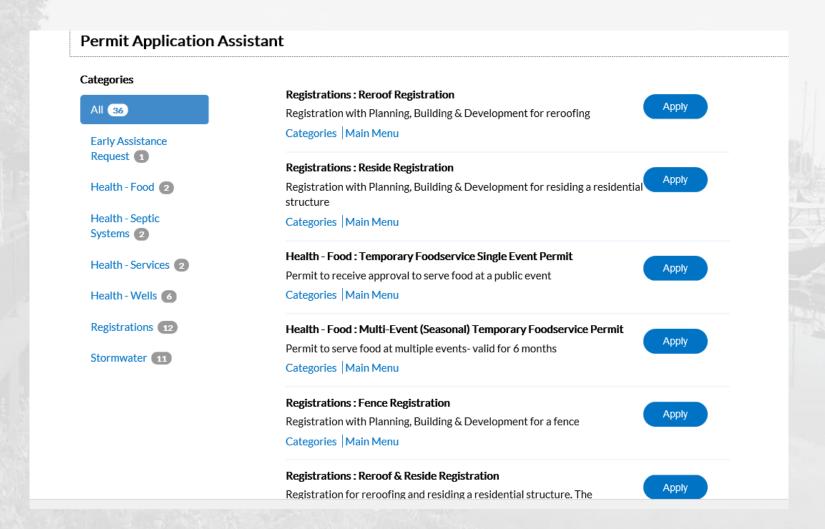
LAKE COUNTY
Investing in People
and Our Communities

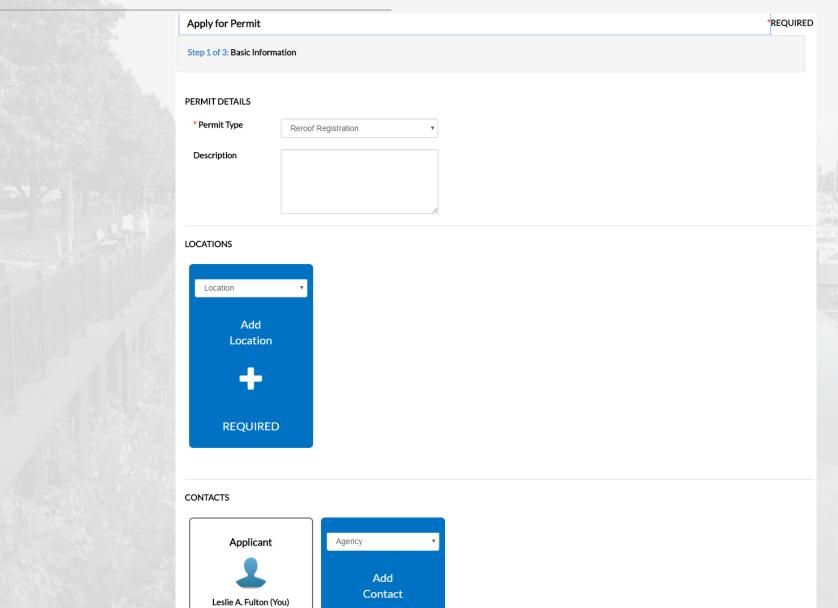
Tyler Energov Update: Online Permitting



- County's online permitting portal
- Works with Tyler Energov
- 36 permits available for application online
  - Registrations
  - Temporary Food Applications
- Available to access through County website
- System allows:
  - Customer applications
  - Application payments
  - Early assistance requests







#### How has this helped staff/customers?

- 1,200 registration applications this year
  - 47% have been applied for online
- Saves project manager time
  - Counter applications take 10-15 minutes
  - Online applications take 2-3 minutes
- Generates staff capacity
- Allows us to continue to improve
  - Online inspection requests
  - More applications available
  - Online complaint requests

