



SUMMARY OF QUALIFICATIONS

Possesses 30+ years experience as an Operations Executive with oversight of finances, facilities, regulatory compliance, support and hospital clinical operations, construction planning and property development. Managed multimillion-dollar budgets, consistently meeting or exceeding financial targets and achieving business objectives. Adept in cultivating relationships at all levels, from front-line staff to executive level leaders. Dedicated trainer and mentor, skilled in leading teams to implement process improvement and customer-centric initiatives.

EXPERIENCE

Owner, Dog Talk LLC

2012-Present

Provides dog training in the home to customers, with expertise in basic training, companion manners and behavior modification. Currently providing services to Lutheran Church Charities in the extensive training of their Comfort Dogs.

Regional Manager, Crothall Services Group and Aramark

2005-2011

Provided Administrative direction and staff management to contracted hospitals in Wisconsin, Illinois and Missouri for Biomedical Engineering, Food Service, Facility Management and Environmental Services.

VP Operations, Health Information Services

2003-2005

Accountable for Call Center, Information Systems, Coding, Financial Accounting and Billing Services for Illinois Bone and Joint. (A large orthopedic Medicine and Surgical group in Illinois).

VP of Operations, Lutheran General Hospital, Park Ridge, IL

1985-2002

Led 15 hospital departments including Construction, Facilities Management, Patient Relations, Food and Nutrition Services, Purchasing, Security, Engineering, Environmental Services, Facility Code Compliance, Rehabilitation Services and Volunteers. Responsible for strategy development and daily operations.

Director, Respiratory Care, Lutheran General Hospital, Park Ridge, IL

1971-1985

Beginning at hospitals throughout Chicagoland, started as assistant therapist and progressed through critical care therapist, transport therapist, NICU therapist and finally Director of Respiratory Care. Responsible for daily operations and strategy implementation.

EDUCATION

Animal Behavior College Certifications in Dog Training	2012-2013
University of Minnesota Graduate Certificate in Health Care Administration: 2 year ISP Program	1987-1989
Northeastern University, Chicago, IL BA in Business	1981-1987
Triton College River Grove, IL AS in Respiratory Care	1975-1977

CERTIFICATIONS

EMT; Certified Respiratory Therapist; Registered Respiratory Therapist; Certified Dog Trainer

BOARDS

Chairperson, HLS (Hospital Laundry Services) 1995-2001
President, Stanton Point Homeowners Association 1999-2014
President, Fox Lake Fire Protection District 2017-2018