



Crisis Care Program

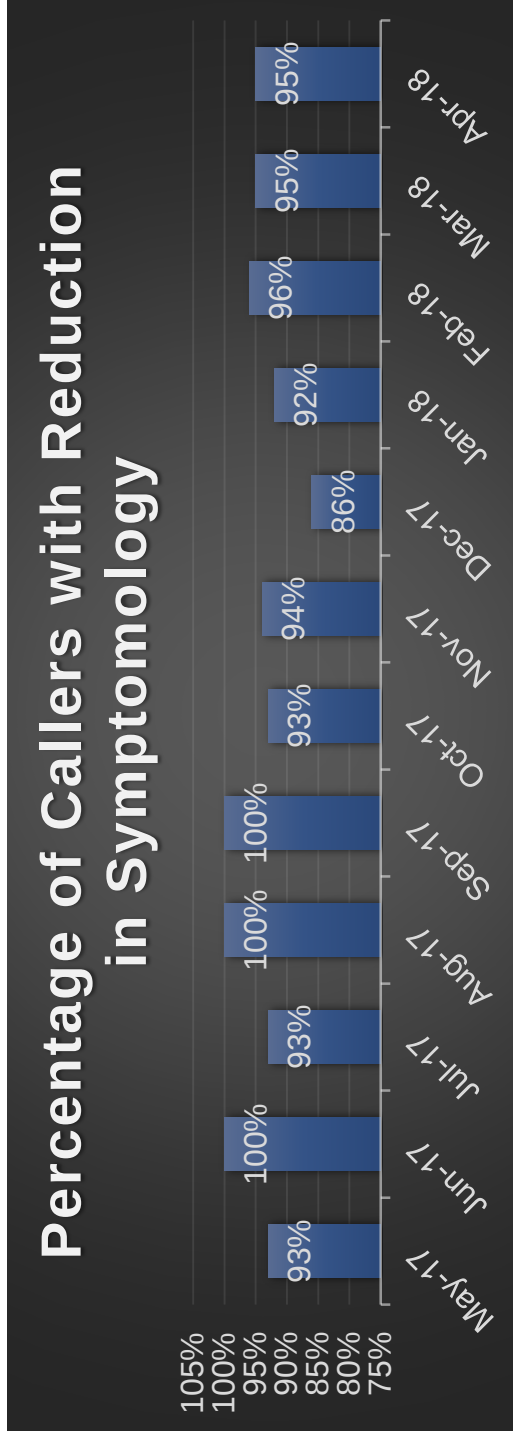
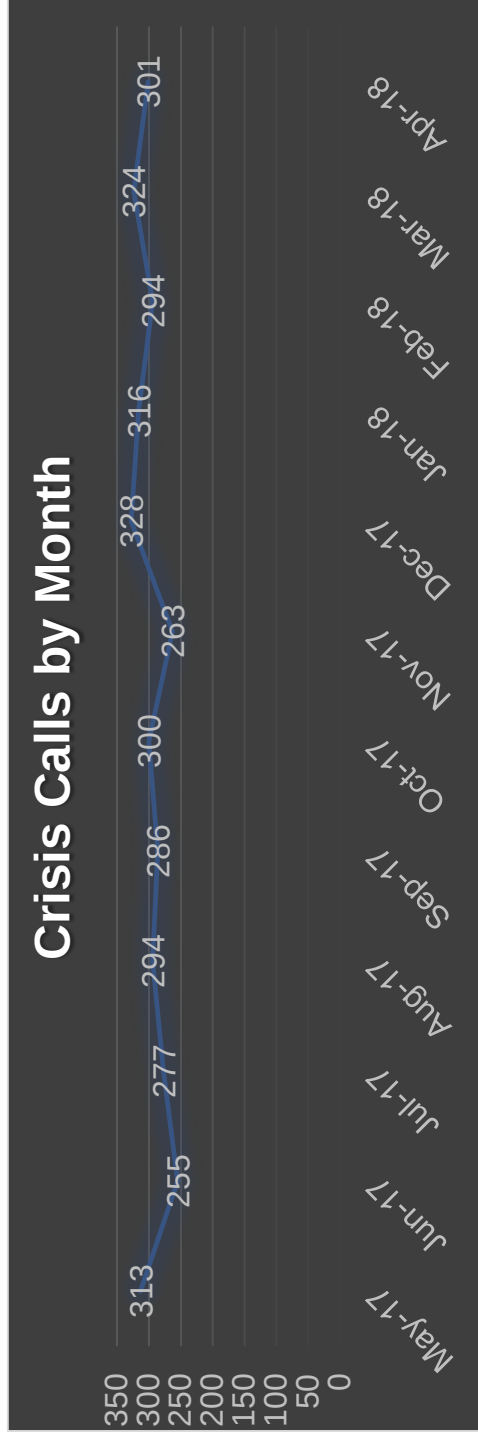
Joe Tranchita, LCPC
Program Coordinator

Crisis Care Program Overview

- Crisis
 - Crisis Hotline & Walk-in Counseling
 - Screenings at Lake County Hospitals for Uninsured Individuals
 - Intake for Respite
- Respite
 - Eight (8) Bed Inpatient Residential Program for Crisis Stabilization
 - Psychiatry, Medical, Nursing, Individual and Group Counseling, Case Management, Referrals
- A Way Out Program
- Crisis Care Program (CCP): Staffing and Hours of Operation
 - 15 Full and Part-Time Counselors, 5 Flex Counselors, 1 Psychiatrist, Shared Nursing Staff, Shared Medical Staff, Clerk, and Program Coordinator
 - 24/7/365

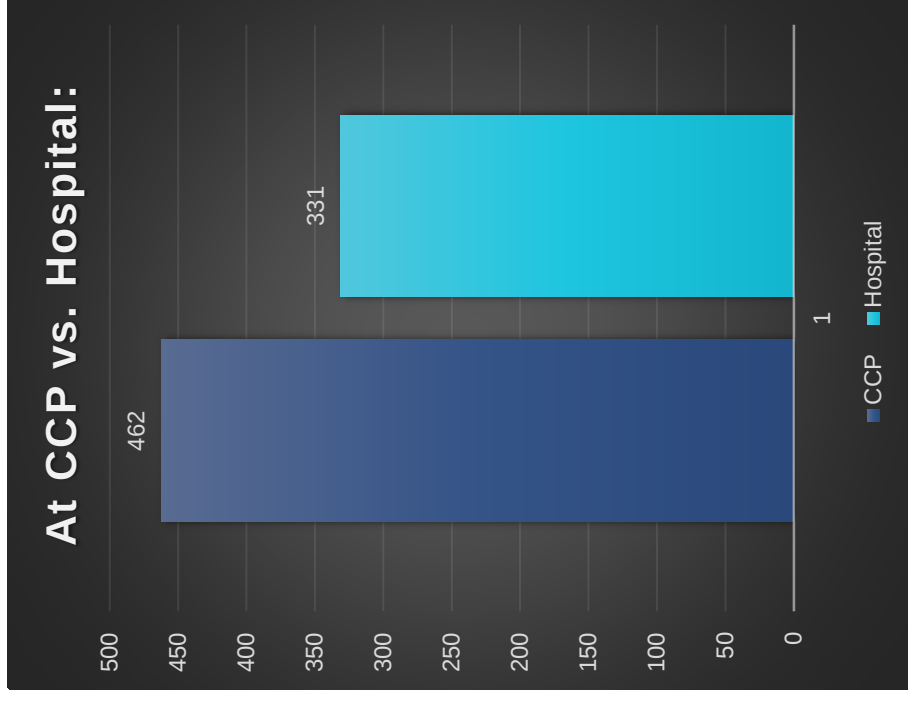
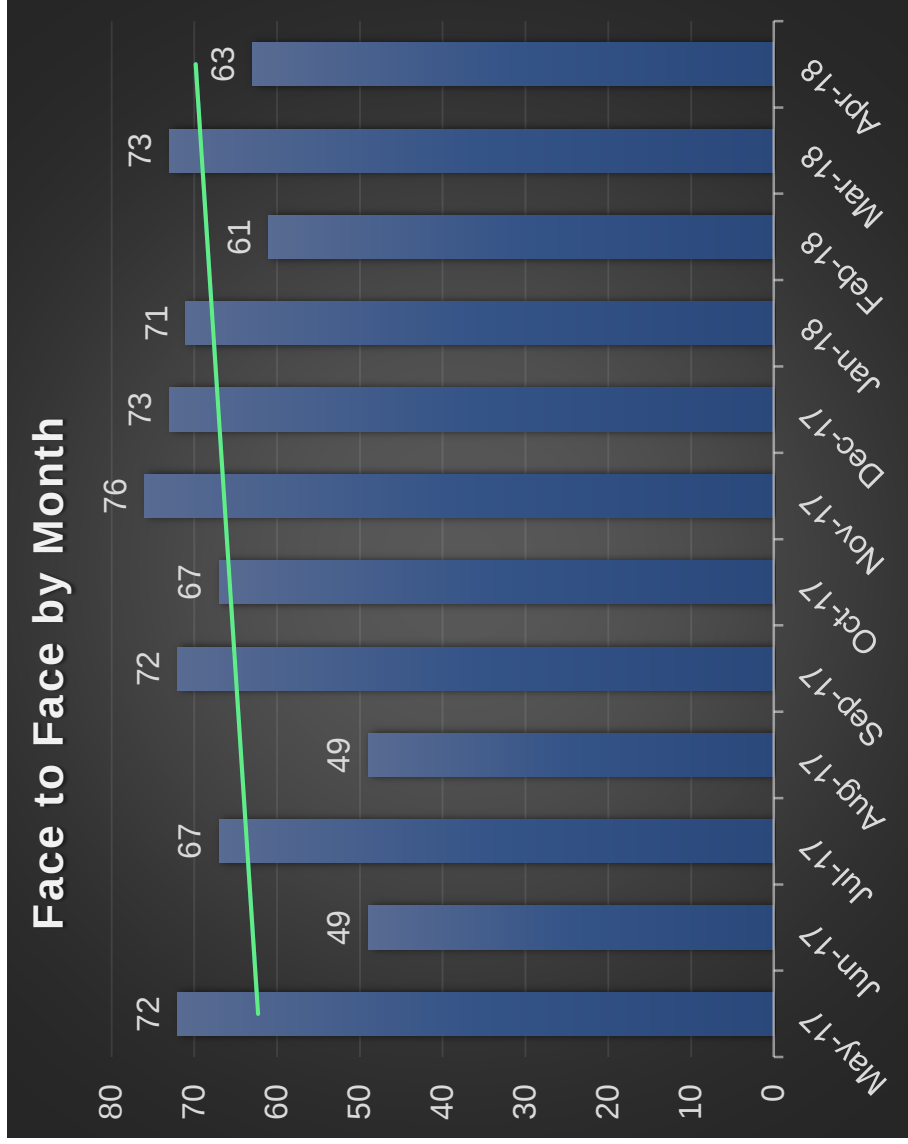
Crisis: Statistics

Crisis Calls Past 12 Months



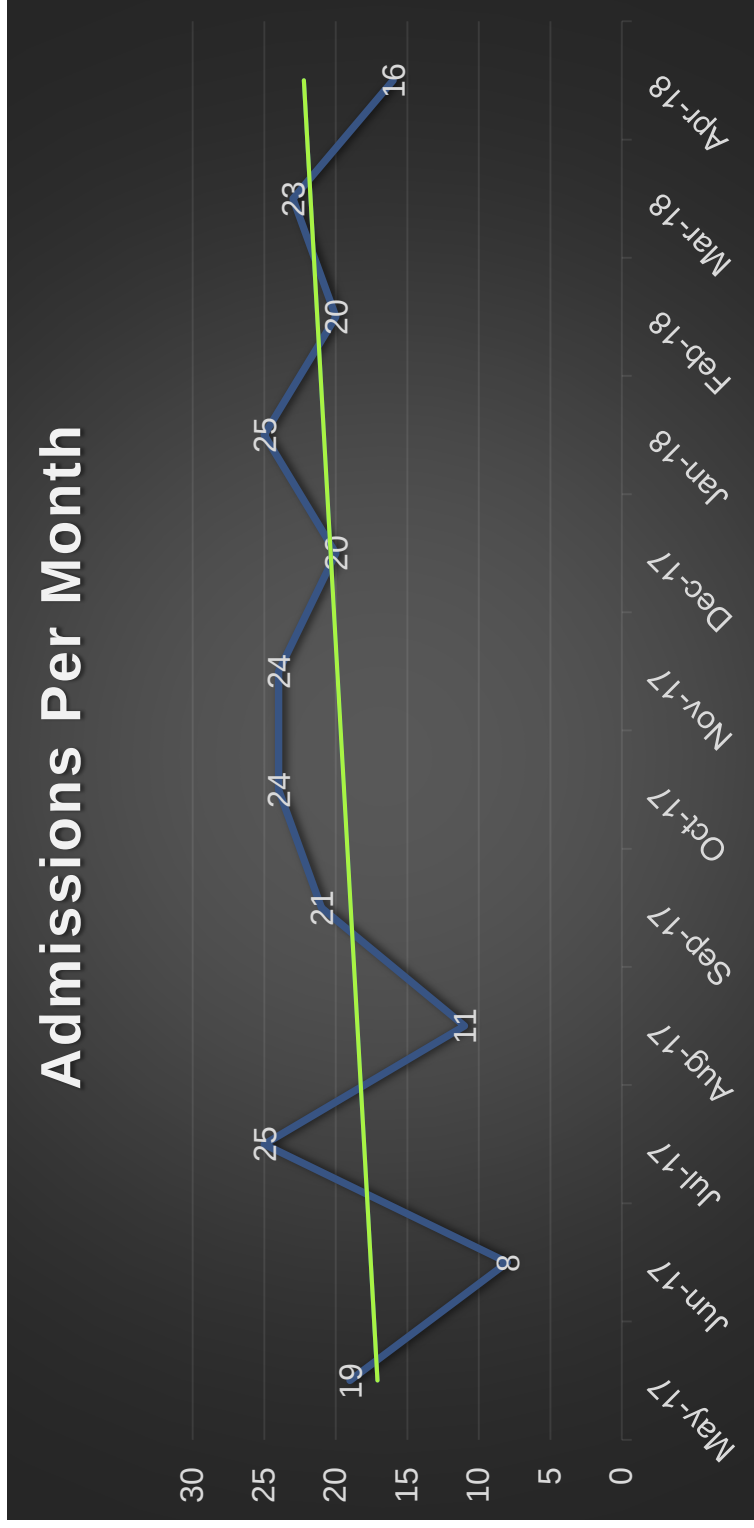
Crisis Program

Face-to-Face Contacts: Past 12 Months

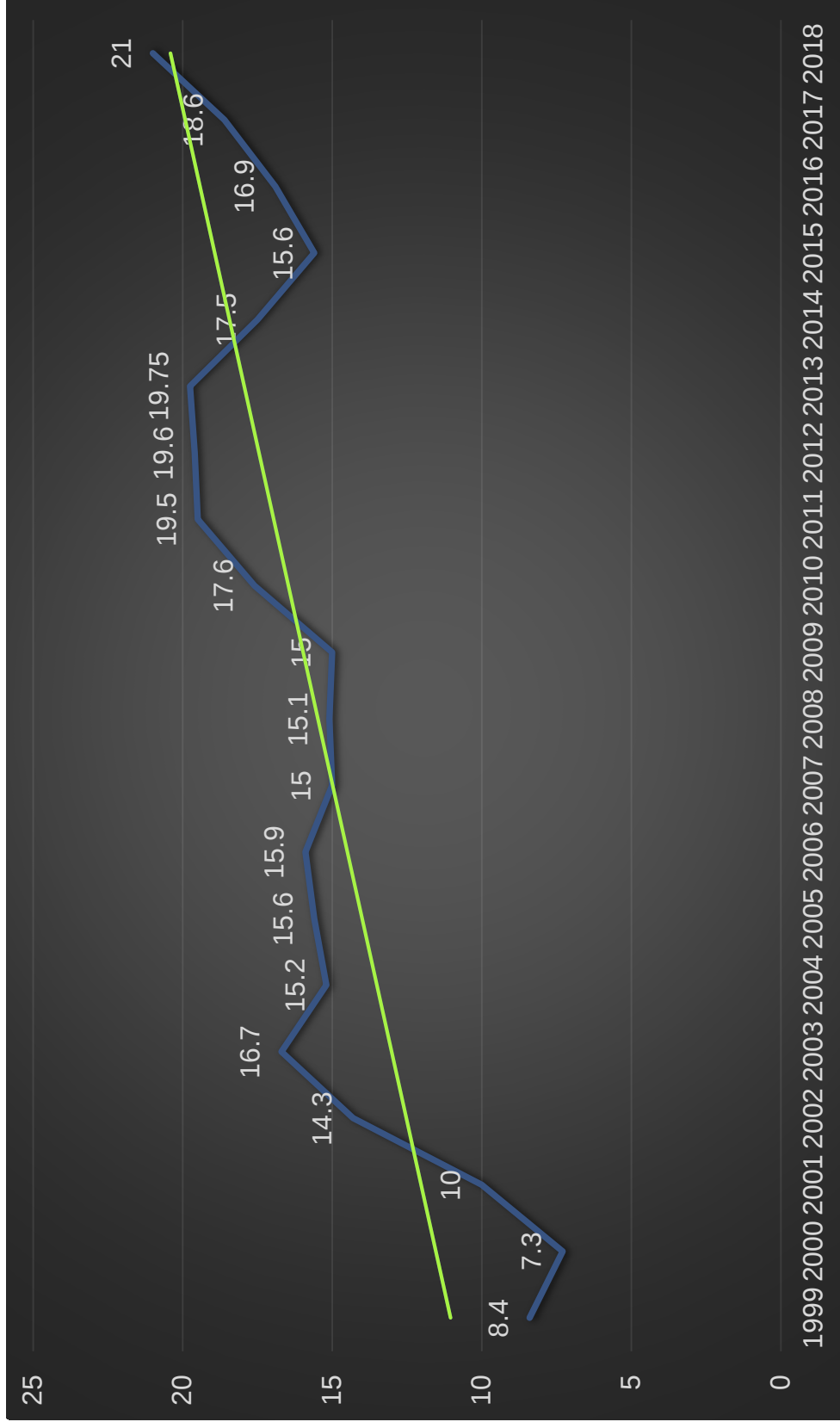


Crisis Care Program

Admission Per Month to the Respite Unit



Historical Average Admissions per Month by Year



Reducing Symptomology

A Look at Treatment Outcomes

In 2017, CCP began using assessment tools to track specific symptom reduction for all Respite clients which has not been done in any other crisis stabilization program.



CRISIS CARE PROGRAM: REDUCING SYMPTOMOLOGY

Using Assessment Tools to Track Client Improvement in Depression, Anxiety, Mania, & Psychosis

DEPRESSION



54% Decrease in Depressive Symptoms



Since 2017, 165 clients have reported improvement in their depressive symptoms



The Quick Inventory of Depressive Symptomology is given on intake and prior to discharge.

ANXIETY



51% Decrease in Symptoms of Anxiety



Since 2017, 135 clients have reported a decrease in their anxiety.



The General Anxiety Disorder-7 is given on intake and prior to discharge.

MANIA



54% Decrease in Manic Symptoms



Since 2017, 49 clients have reported a decrease in manic symptoms.



The Young Mania Rating Scale is given on intake and prior to discharge.

PSYCHOSIS



40% Decrease in Symptoms of Psychosis



Since 2017, 72 clients have reported a decrease in symptoms of psychosis



The Dimensions of Psychosis Symptom Severity scale is given on intake and prior to discharge.

Decreasing Symptoms in Respite

Using Assessment Tools to Track Client Improvement in Depression, Anxiety, Mania and Psychosis

From January 2017 to April 2018 on average:

- 54% decrease in depressive symptom
 - 165 clients reported a decrease in depression
- 51% decrease in symptoms of anxiety
 - 135 clients reported a decrease in anxiety
- 54% decrease in manic symptoms
 - 49 clients reported a decrease in mania
- 40% decrease in symptoms of psychosis
 - 72 client have reports a decrease in psychosis

A Way Out Program

"Fast-track users to substance abuse programs and services!"

- Established in June of 2016 through the Lake County Opioid Initiative
- CCP receives all calls from participating police departments
- CCP then performs a brief screening and locates treatment facilities for the individual

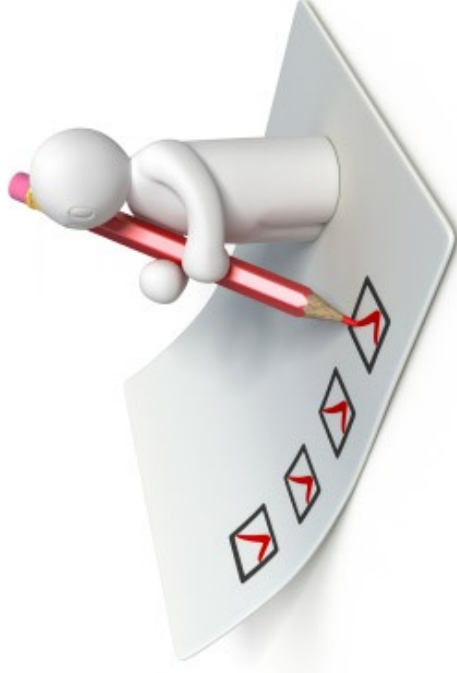
Overdose Families Usage
Political Epidemic
Abuse
Doctors
Control
Policing
Addicts
Detox
Antidote
Laws
Fatal
Addiction
Deaths
Communities
Treatment
Depression
Withdrawal
Injections
Drugs
Heroin
Dependence
Adverse
Laws
OPIOID CRISIS



Assessment Process

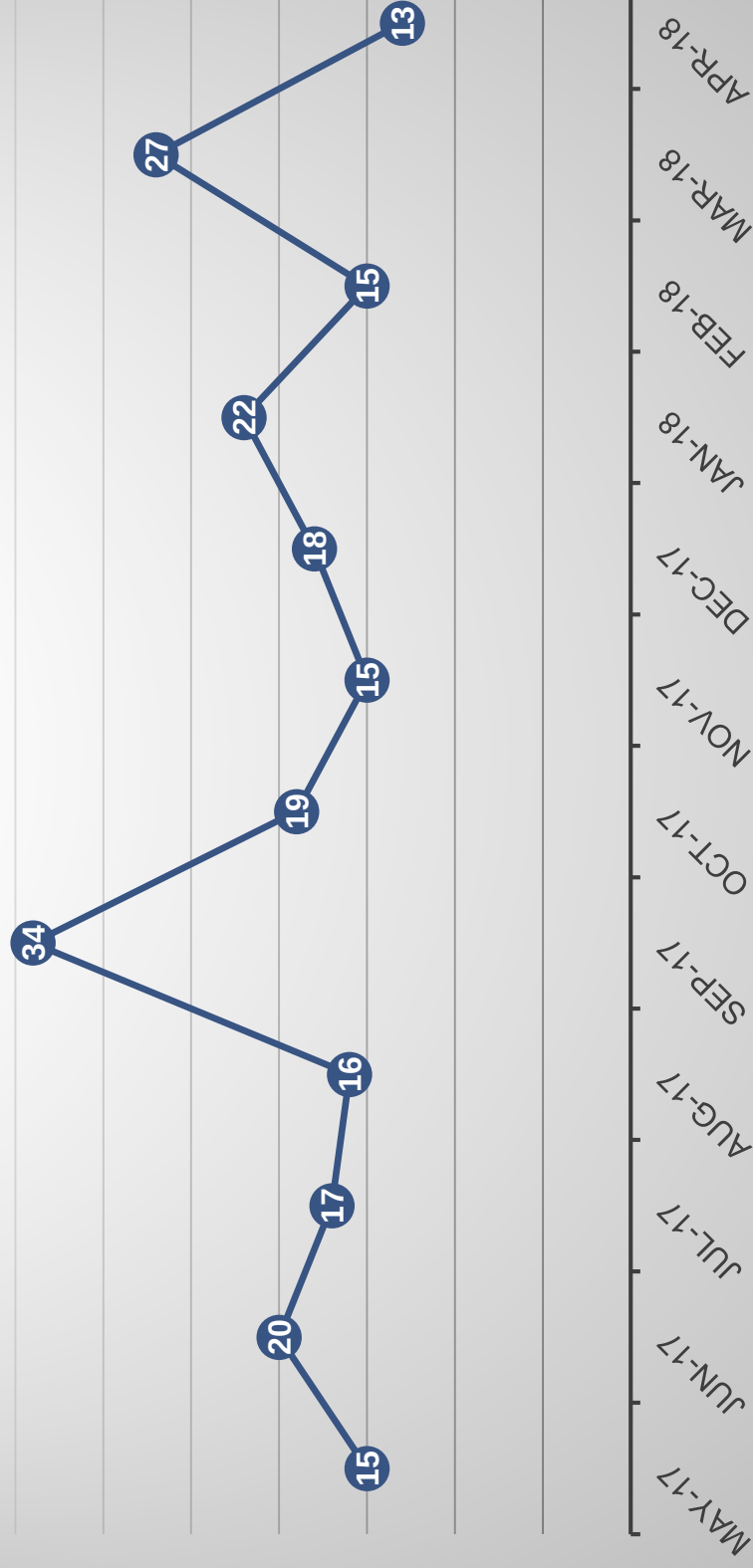
A Way Out Lake County

- General Demographic Information
- Determination if client is at risk of harming themselves or others
- History of Withdrawal
- Medical Concerns
- Substance Use History and Current Use
- Drug of Choice
- Level of Care

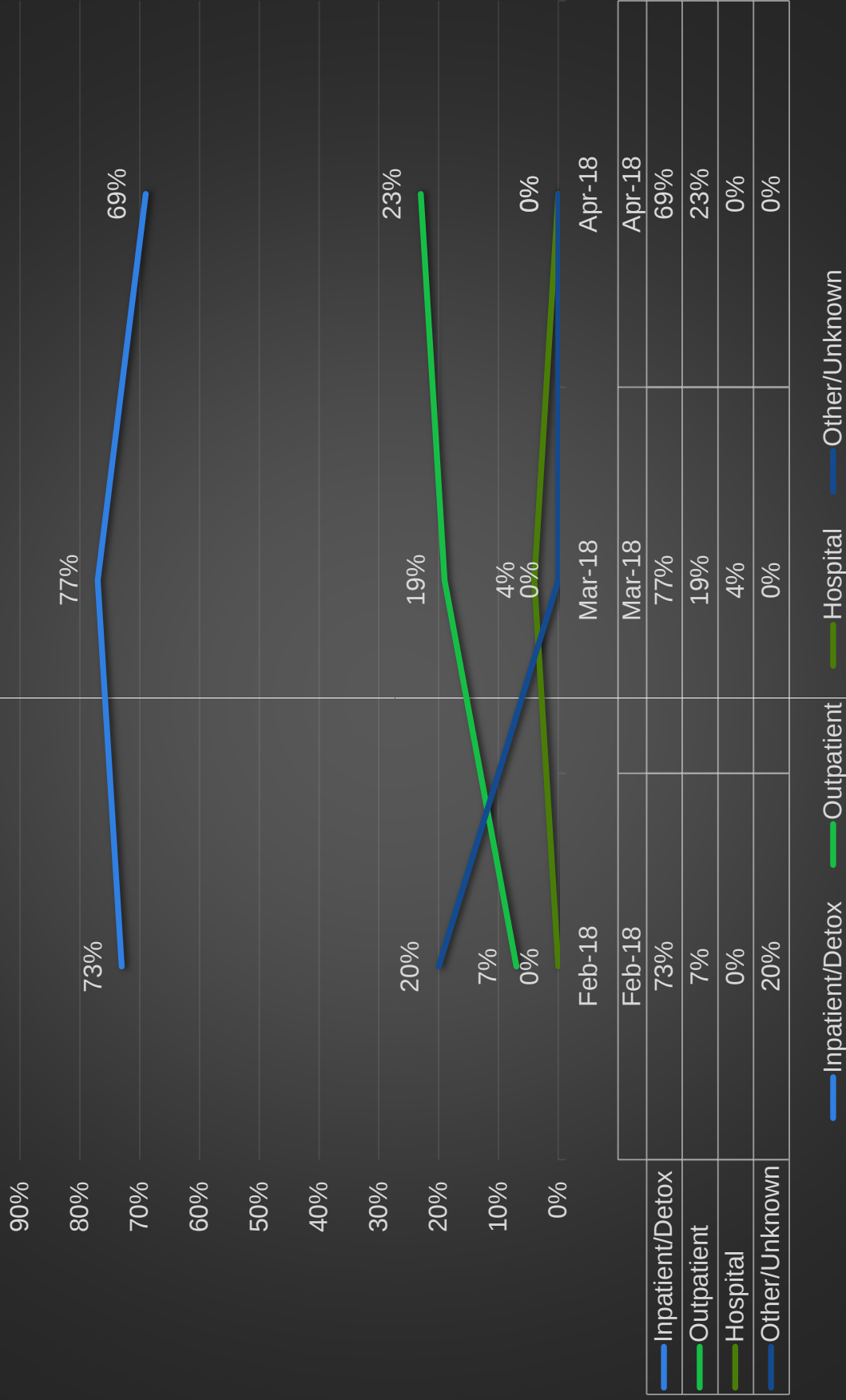


A Way Out Referrals

Referrals by Month



A Way Out: Disposition by Month



Crisis Care Program

Additional Responsibilities

- After hours on-call for all Behavioral Health needs
- Receives all calls for Child and Adolescent Program after hours for SASS screenings
- All staff are cross trained in Crisis and Respite
- Staff are knowledgeable of local resources and internal services within LCHD
- Entry point for many consumers to all LCHD services

Crisis Care Program

Questions?

LakeCounty
Health Department and
Community Health Center



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HealthDepartment



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HealthDepartment