



Purchasing Division
18 North County Street, 9th Floor
Waukegan, Illinois 60085-4350
Phone 847-377-2992
Fax 847-984-5889
purchasing@lakecountyil.gov

Award Information – 4/25/2018

Contract Information

Purchase Description: **Services for System Programming and Computer Operations**

Contract Start Date: **May 8, 2018**

Initial Term: **One Year**

Term Dates: **May 8, 2018 through May 7, 2019**

Renewals: **Six Months**

Vendor Information

Company Name: **720 Worldwide Inc.**

Address: **79 West Monroe Road** **1010**
Street Address *Suite/Unit #*

Chicago **IL** **60603**
City *State* *ZIP Code*

Contact Name: **John Luick**

Funding Account Description: **General Fund- Data Processing – Misc. Contractual Services**

Budget Information: **Was included in the FY18 Budget and service is within budget expectations.**

Department: **Information Technology**

Department Contact: **Ryan Bennett**

Award Amount: **\$475,776**

Bid / RFP Information

Registered Vendors: **Insert #32 (1 Local; 31 Non local)** Responses Received: **Insert #3 (0 Local; 3 Non local)**

Intent:

Lake County is accepting sealed proposals from experienced and qualified vendors seeking to establish a contract to provide services for Z/VM Programming Support, Z/VSE Support and Computer Operations for the Lake County Information Technology Department. Proposers should detail a model in which they will provide these services, including proposed staffing and work arrangements (for example, on-site versus off-site/remote). Proposers will need to provide on-site coverage, as discussed in detail below; however, they may use a combination of on-site and off-site resources to fulfill all of the requirements detailed below.



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Scope of Work:

- a) Lake County seeks proposals from qualified vendors who can provide the resources requested in this RFP, including, but not limited to, the functional categories objectives and project specifications listed below. Respondents may propose additional resource types they can provide for any category, identified as such in the proposal.
- b)
- c) Overall Objective and Specifications
- d) Installation and maintenance of z/VM operating system and related IBM program products and utilities.
- e) z/VM mainframe environment system support for - rexx, jcl, CP, CMS Xedit, RSCS etc.
- f) zLinux with DB2, DataQuant for DB2
- g) VTS and ongoing support of backups with regular testing
- h) Knowledge of Network in terms of TCP/IP and SNA.
- i) Configuration and administration of z/Linux guests under z/VM, running in a VM LPAR with an IFL, including memory and file system allocations.
- j) Base system cloning of Red Hat Enterprise Linux Server software for IBM System z.
- k) Provide support for maintenance, migration, and Technical batch jobs.
- l) System performance measurement and monitoring via Velocity Software products.
- m) Provide second-level support for operations and applications development groups on system software issues.
- n) Provide security management of DB2, LUW, zLinux, DataQuant and secure integrations with AD
- o) Knowledge of z/VSE, and CICS/TS for VSE.
- p) Work with software support groups including database, communications and application server software.
- q) Provide backup for the Systems Programmer regarding z/VSE operating systems and CICS online transaction management.
- r) Review of the existing Disaster Recovery Plan and its implementation.
- s) Migrating from a VM/VSE environment to a bare-metal VSE 6.2 installation.
- t) Project management

Evaluation of Proposals:

Lake County evaluated the Proposers response and the extent to which it meets the requirements delineated in this RFP. All proposals submitted in response to this RFP were scored based on the ability to meet or exceed the following evaluation factors:

- Experience, background, financial capability and years in business performing similar services.
- Understanding and ability to meet the scope of services.
- Understanding and ability to meet the RFP requirements.
- Quality and inventiveness of staffing and work model proposed to meet the work requirements.
- Cost Proposal

Department Recommendation:

Based on the criteria set forth in the Request for Proposal, the Evaluation Committee comprised of representatives from Finance & Administrative Services and Information Technology selected 720 Worldwide Inc. as the most favorable proposal for Lake County.