

Purchasing Division 18 North County Street, 9th Floor Waukegan, Illinois 60085-4350 Phone 847-377-2992 Fax 847-984-5889 purchasing@lakecountyil.gov

# Award Information - 5/8/2018

Contract Information				
Purchase Description	n: Housekeeping and Janitorial Services			
Contract Start Date: June 1, 2018				
Initial Term:	One Year			
Term Dates:	June 1, 2018 – June 1, 2019			
Renewals:	Four One Year Renewals			
Vendor Information				
Company Name: Perfect Cleaning Service, Inc.				
Address:	5852 N. Northwest Highway Street Address			Suite/Unit #
	Chicago City		IL State	60631 ZIP Code
	Oity		State	Zii Code
Contact Name:	Slawek Jankowiak			
Funding Account Description:	Various funding accounts			
Budget Information:	Was included in the FY18 Budget and service is within budget expectations.			
Department:	Health Department			
Department Contact: Jerry Ostrower Award Amount: \$466,140				
Bid / RFP Information				
Registered Vendors:	30 (3 Local; 27 Non local)	_ Responses Received:	7 (0 Local; 7 Non lo	ocal)

## Intent:

It is the intent of Lake County to procure janitorial and housekeeping services for multiple Lake County facilities.



#### **Purchasing Division**

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## Scope of Work:

Lake County is requesting proposals from qualified companies to establish a contract to provide complete, professional Janitorial and Housekeeping Services. The service provider must be reputable, bonded and capable of furnishing required labor, materials, equipment, transportation, machinery, supplies, tools, apparatus, incidentals, and supervision necessary to provide superior cleaning services for Lake County facilities as defined in this RFP document. Subcontracting the requirement is not permitted.

The objective of this solicitation is to secure high quality janitorial services using a competitive process. Your proposal should include a comprehensive overview of your company including number of years of service, accounts similar to Lake County, key services offered, staffing strategy, training concept overview, professional affiliations or accreditations, quality control approach, and pricing model.

To be considered as responsive, offerors must respond to this solicitation in accordance with the requirements, specifications, commercial terms, and provisions as described and set forth herein. Proposals must embrace a concept that the successful offeror will satisfy all the objectives and service specifications in a cost-effective and efficient way as outlined in this document. The successful Service Provider will be required to provide quality service with a goal of minimal customer service complaints being a priority.

### **Evaluation of Proposals:**

**Evaluation Factors:** 

- Demonstrated experience in work of this scope
- References from similar clients
- Proposed technical approach and staffing plan to provide custodial services to Lake County.
- Quality control program
- Transition Plan
- Firm fixed price for janitorial services
- Special Services cost per hour

#### **Department Recommendation:**

Based on the criteria set forth in the Request for Proposal, the Evaluation Committee comprised of representatives from Finance & Administrative Services, Public Works, Health Department, and Division of Transportation selected Best Quality Cleaning as the most favorable proposal for Lake County.