

A photograph of the Lake County Courthouse, a multi-story building with a modern design featuring large windows and a flat roof. The building is surrounded by lush green trees, and the scene is captured in bright daylight. A dark blue banner is overlaid on the left side of the image, containing the title and subtitle. Another dark blue banner is at the bottom right, containing a strategic goal.

LAKE COUNTY STRATEGIC PLAN

Investing in People and Our Communities

*Strategic Goal: Build Healthy, Inclusive, and Resilient
Communities*



OUR MISSION

Deliver exceptional, financially sustainable services that promote a safe and healthy community while enhancing economic vitality.



OUR VISION

Lake County is a place where people, families and businesses thrive and its government is recognized as an innovative leader and model of excellence so present and future generations enjoy the highest quality of life.



OUR VALUES

- Leadership
- Fiscal Responsibility
- Exceptional Service
- Operational Excellence
- Environmental Stewardship





GOAL: Build Healthy, Inclusive, and Resilient Communities

STRATEGIC STATEMENT: Improve health for all Lake County residents by assuring the places where they live, work and play have the critical elements required to make communities, safe, healthy, inclusive, and vibrant.



STRATEGIC INITIATIVE

REGIONAL LEADERSHIP

- Addressing the Mental Health Crisis through Collaboration



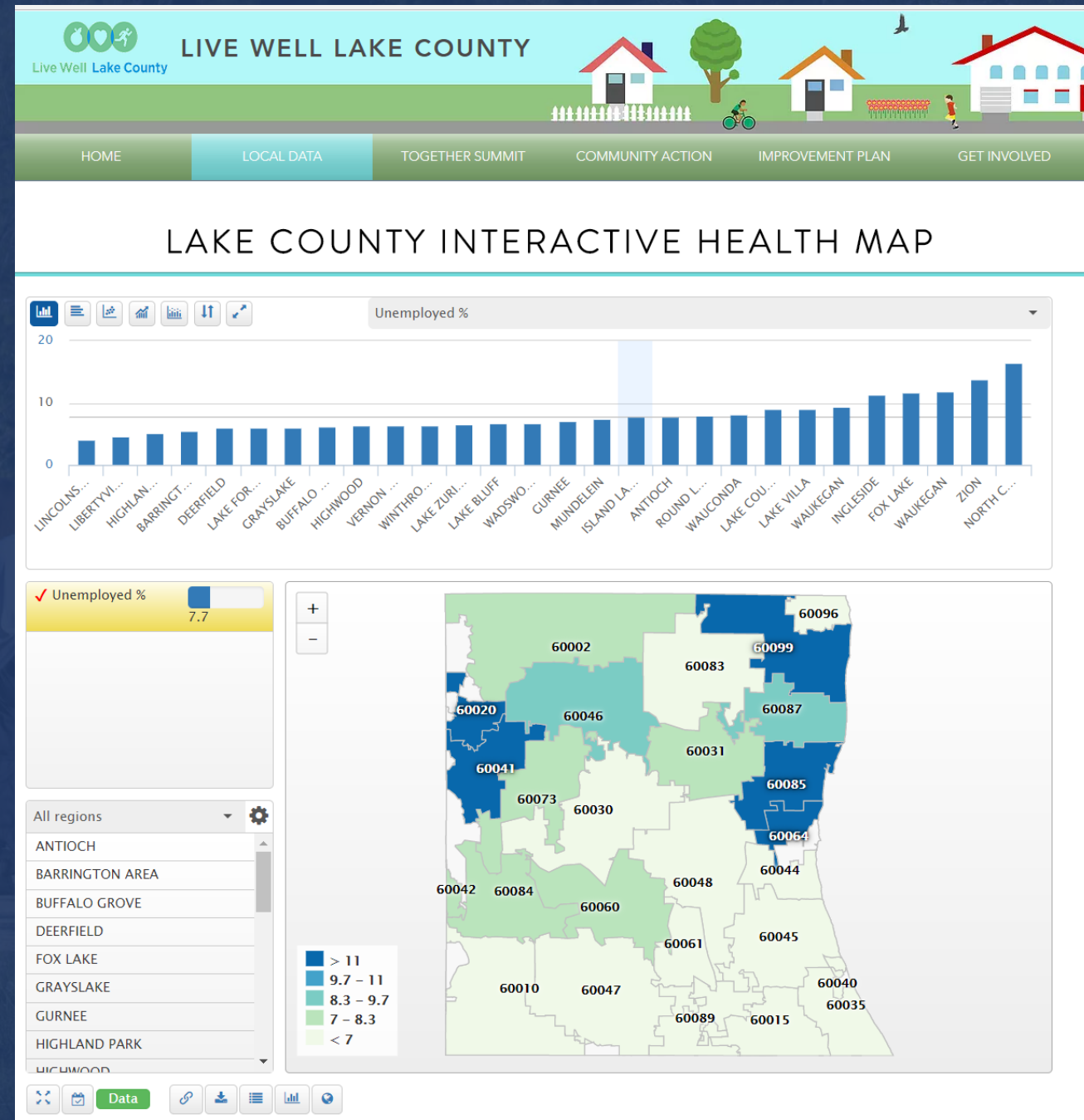
Strategy 1, Actions A, B, C -
Improve policy, systems, and environmental design to promote improvement in health outcomes for all residents through the understanding of social determinants of health.

Action A:



Live Well Lake County

www.livewelllakecounty.org



Action B:



- Leverage Live Well Lake County - Increase safe routes for walking and biking.
- Designed to help Lake County municipalities launch walking and active life style initiatives to improve health outcomes and foster community engagement
- Go Lake County has been launched in partnership with the Health Department, Live Well Lake County, and the Gurnee Park District
- Informational session on October 17 to share how park districts and community leaders can launch GO in their municipality
- Go Gurnee and Go Antioch launched Summer 2016
- Go Waukegan launched May 2017
- Goal is to have 5 municipalities launch GO in 2018

Community Design



Educational Institutions



Business & Industry



Parks, Recreation, & Green Spaces



Community-Wide Movement



Action C: Social Determinants of Health – Assessing Our Residents to Better Coordinate Care and Service

Social Determinants of Health (SDoH)

Definition

The structural determinants and conditions in which people are born, grow, live, work, and age

Examples

- Socioeconomic status
- Education
- Physical environment
- Employment
- Social support networks
- Access to healthcare



TOGETHER SUMMIT 2017

January 24th, 2017 at the College of Lake County in Grayslake, Illinois



ABOUT THE TOGETHER SUMMIT

The Together Summit was held on January 24, 2017 at the College of Lake County in Grayslake. Over 200 Lake County leaders gathered to focus on learning about and discussing how to collectively improve the health and quality of life of all Lake County residents.

Those who attended the Together Summit also learned how public health initiatives can have economic benefits for Lake County communities. An opening and closing question posed to Summit participants by Health Department Executive Director, Mark Pfister, was "What will it take for Lake County, Illinois to become one of the healthiest places in the country in which to live, work and play?"

Please Note: The Together Summit is not the Lake County Leaders Summit, which is hosted by Chairman Aaron Lawlor and the Lake

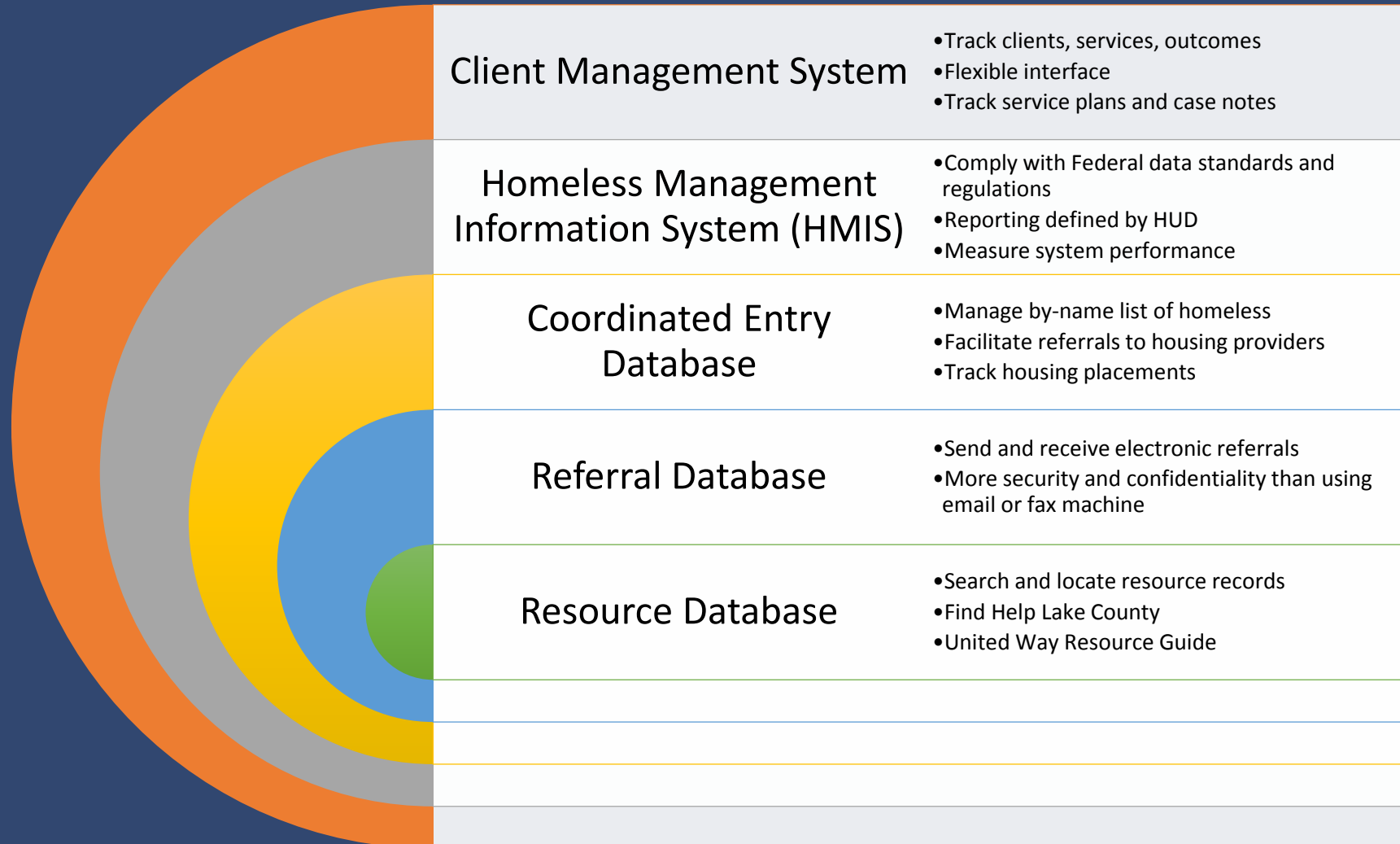
Action C: Social Determinants of Health – Assessing Our Residents to Better Coordinate Care and Service

- LCHD is piloting social determinant of health assessment (SDoH) tools in two program areas:
 - ✓ North Chicago Health Center - Patient Centered Medical Home Pilot
 - ✓ Behavioral Health Programs
- Current 83% of new patients have been assessed
- Programs use assessment findings to coordinate referrals internally and externally
- SDoH template is in Electronic Health Record

Metric: Assess 100% of new clients for social determinants of health at their first visit

North Chicago Patient Centered Medical Home Pilot		
Number of Patients Seen		# of SDoH Completed
Established	1,177	90
New	176	111
TOTAL	1,353	201
Behavioral Health Programs		
Number of Patients Seen		# of SDoH Completed
Established	1,772	1,364
New	578	514
TOTAL	2,350	1,878
TOTAL		
Number of Patients Seen		# of SDoH Completed
Established	2,949	1,454
New	754	625
TOTAL	3,703	2,079

Strategy 1, Action D: Leverage and expand communication tools, information sharing and other resources...



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ServicePoint



Healthcare Foundation of Northern Lake County grant: ServicePoint referral network

- Launched June 30
- Eight agencies into primary care (LCHD, Erie)
- Legal review and guidance on data privacy considerations

Workforce Development & Job Center Partners Joined

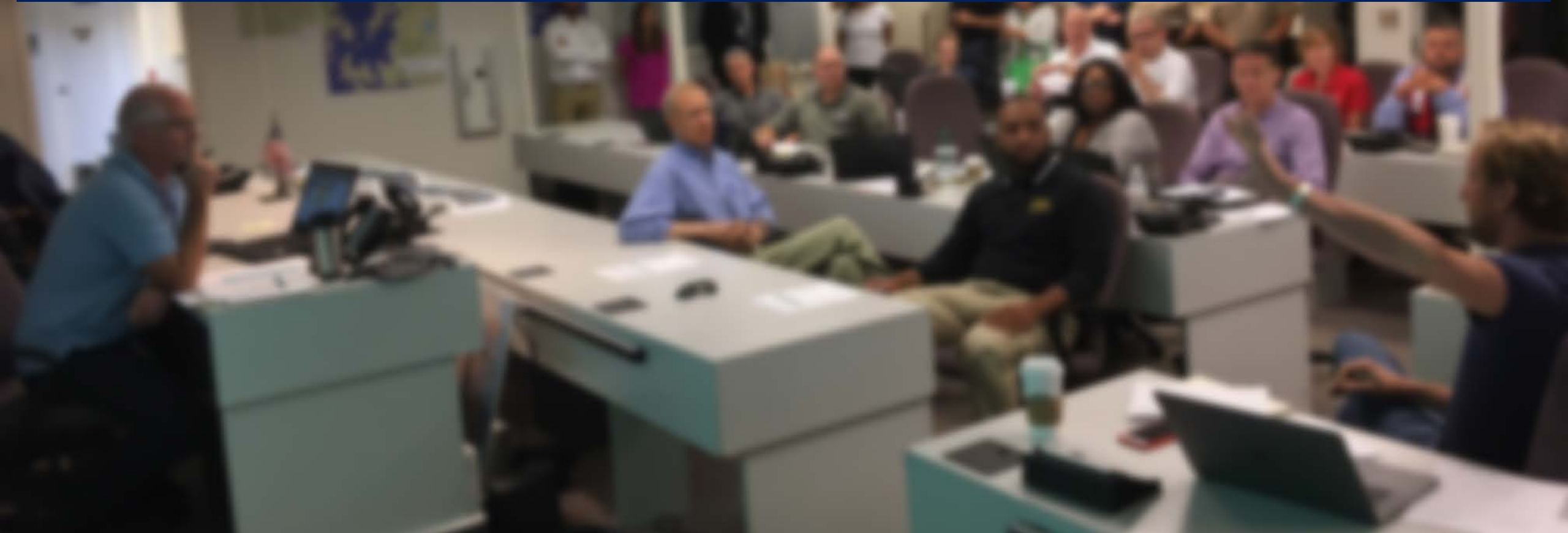
Pilot: Jail Diversion Frequent Utilizers Care Coordination

- MacArthur Foundation grant – Jail & Nicasa
- Case manager hired to assist 30 jail high utilizers

Strategy 1, Actions E, F: Enhance personal preparedness through outreach, training...Cultivate disaster-resilient communities through planning, training and exercising.

LCHD, LCEMA, and LCSO are working collaboratively on:

- Workshops for medical reserve corps and to reach at-risk populations through faith-based groups
- Recent training for 33 medical reserve corps volunteers on public health 101 and emergency roles
- Training with local jurisdictions and large employers on public health emergency plans (e.g., Takeda, CLC)



Strategy 2: Increase access to behavioral health services in Lake County and reduce the stigma of behavioral health-related conditions.



Lake County Mental Health Coalition

Actions A, B, C, D: Increase awareness of and access to behavioral health services...public awareness campaign focused on reducing stigma of BH...Support data sharing initiatives of service providers...Empower the Lake County Mental Health Coalition to evaluate gaps...and recommend strategies for addressing any gaps.

Strategy 2: Increase access to behavioral health services in Lake County and reduce the stigma of behavioral health-related conditions.

Lake County Mental Health Coalition



- Convened 30+ organizations for LCMHC
- Launched [Mental Health Coalition website](#)
- Community data sharing assessment

Strategy 2: Increase access to behavioral health services in Lake County and reduce the stigma of behavioral health-related conditions.

Lake County Mental Health Coalition

Behavioral health data usage: **Sharing and Future Governance Model**

		Current Understanding	Future Investigation
Data Sharing	Transfer Practices	Seamless transfers occur rarely-limited to intra-system or between closely tethered organizations	Surface various data sharing models
	Specific Data Fields	There is great variation on the data collected and shared in and between organizations	Define and prioritize specific data points and aggregate data needs
	Players Directly Involved	Providers, Courts, and Law Enforcement	Identify and outline how the proposed model will impact and benefit organizations and the county more specifically
Governance Model	Players Directly Involved	No overarching system currently exists for Lake County	Develop requirements and controls for new county-level system
	Surface various data sharing models	Various types of models exist today but the medium of sharing is a hindrance	Recommend a sustainable data governance model

Sample Models:



SILOS



STRATEGIC PARTNERSHIPS



SELECT SHARING AGREEMENTS



CENTRAL REPOSITORY

- Evaluate data sharing success stories
- Develop vision for future data sharing

APPROACH FOR DATA SHARING ASSESSMENT

North Highland conducted interviews across Lake County to understand how different organizations were documenting information related to the participants under their care and to better understand what data points were received, collected, and shared within and between organizations and how that information was shared.

INTERVIEW APPROACH

Interview discussion topics focused on processes and services, data sharing, technical specifics, barriers to sharing data, and benefits of improved data sharing practices. The research provided and answers collected informed a **“SWOB” Analysis: Strengths, “What’s in it for me,” Opportunities, and Barriers to data sharing.**

Example Interview Questions

- What is the process for a participant going through your system?
- How do you determine the need for services?
- How and what information is sent to and from partner organizations?
- What operational, technical, or legal barriers permit or allow you to share data?
- If data is sent electronically, what message format is that information in?
- What data points do you collect?
- What reporting capabilities does your organization have?
- How is data aggregated?

QUICK STATISTICS

65 Interviewees
20+ organizations

PARTNER TITLES

Psychologist
Worker President
Officer Manager
CEO Psychiatry CIO
Affairs Probation Nurse
ED Vice Corrections External
Sheriff
Assistant Director
Doctor Chief Social
Systems Volunteer Program
Information
Operations

SECTORS

HEALTHCARE



Health and Behavioral Health Centers



Hospital

JUSTICE



Police



Courts, Probation



Sherriff Jail

COMMUNITY



Community Organizations



Homelessness Groups

Strategy 2: Increase access to behavioral health services in Lake County and reduce the stigma of behavioral health-related conditions.

Mental Health Coalition – Data Sharing

Functional

Technical

Proprietary & Confidential

northhighland.
WORLDWIDE CONSULTING

Strategy 3: Increase access to workforce development programs and availability of affordable housing across Lake County

Workforce Development & Lake County Housing Authority Partnership

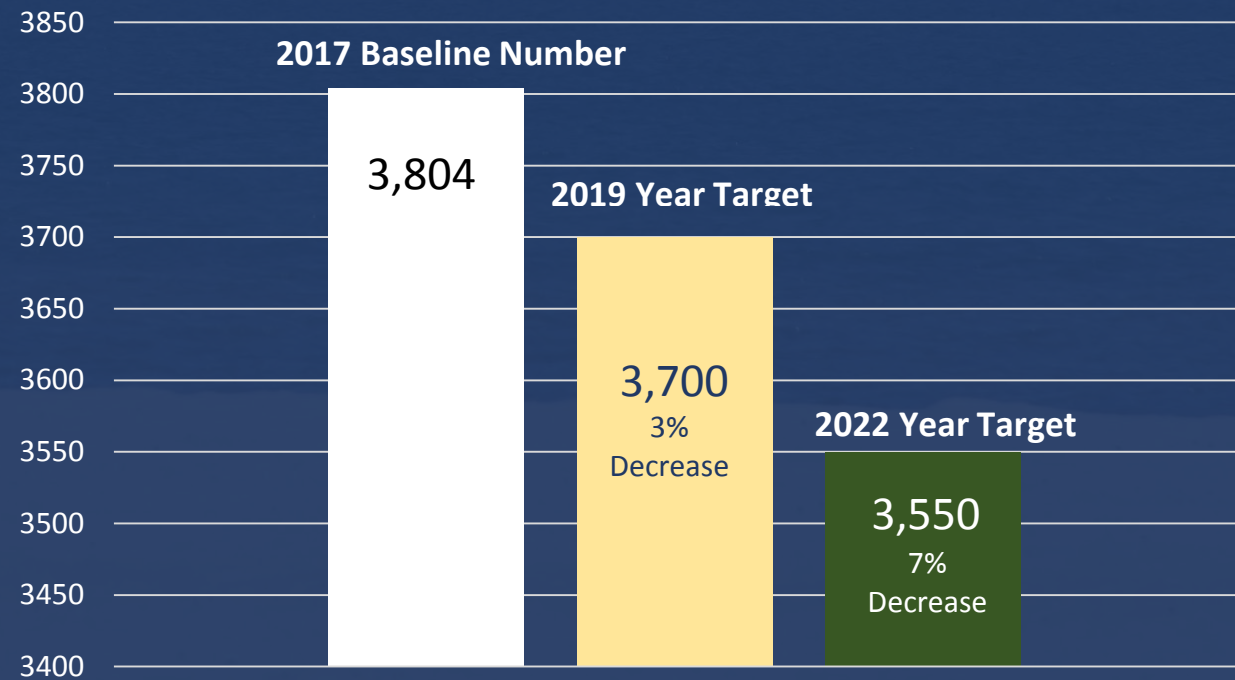
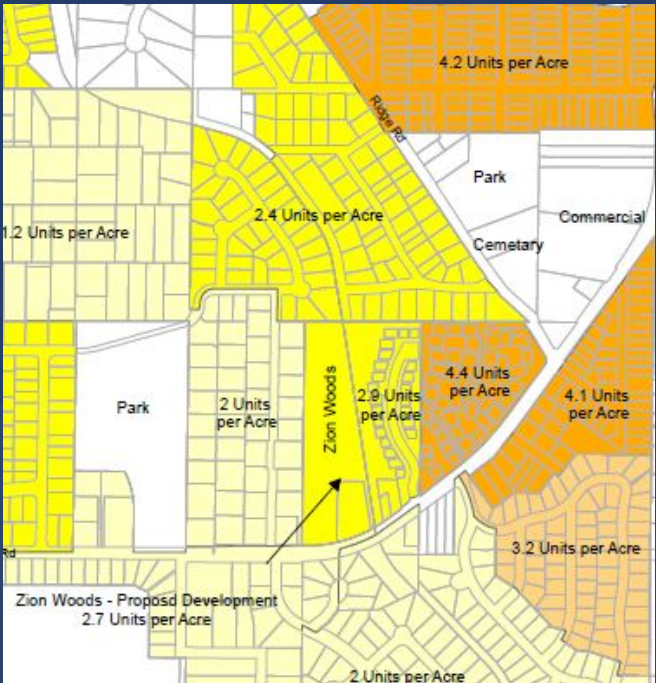
- Collaborating since 2015
- Job fairs, trained on workforce services, and connections to Job Center
- Case managers coordinate services in Family Sufficiency Program

Actions A, B, C: Leverage public and private partnerships...Invest in and improve housing...Improve walkability and access to public transportation

Strategy 3: Increase access to workforce development programs and availability of affordable housing across Lake County

Invest in affordable housing:
Rehabilitate 40 rental units and 73 houses. Construct 223 rental units and three homes over five years.

Metric: Number of households experiencing two or more of the negative housing conditions: cost burden, no kitchen facility, no bathroom facility, overcrowded conditions.



Strategy 4 - Foster a culture in Lake County that embraces diversity, seeks to understand our differences and leverages the power of diverse perspectives and people in order to shape a brighter future for our communities.

Action A & B: Public awareness and community dialogue; collaborate with partners to promote effective communication and share best practices

Action C: Training & Leadership Programs (2016/2017)

- Trained 166 managers and supervisors on Implicit Bias/Diversity.
- Trained 63 managers and supervisors on Interviewing Skills.
- Trained 23 employees on Interviewing and Selecting the Best Candidate; 26 scheduled for September.

Lake County's Welcoming and Inclusive Community Pledge

Marissa Gray United States

Sign this petition
Your info will stay private.
224 supporters
276 needed to reach 500

#LCLeadByExample
#LCLiderarConEjemplo

First name
Last name
Email

Share with Facebook friends

Sign

By signing, you accept Change.org's [Terms of Service](#) and [Privacy Policy](#), and agree to receive





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