

Discussion and possible direction regarding potential short-term enhancements to Property Tax Communication.

- One of the County Board's initiative's articulated in the County Strategic Plan is the continued improvement of Property Tax Communication intended to enhance transparency and raise taxpayer awareness and understanding of property taxes.
- Two significant avenues through which property tax information is communicated is through the annual tax bills and corresponding inserts as well as information available on the County's website.
- The County's property tax administration system, which may offer opportunities to maximize property tax communication through written and on-line information, is scheduled to 'go live' in December 2018 for Fiscal Year 2019 tax billing.
- Based on the research completed by staff and timing of the property tax administration system replacement, staff has identified short-term options to maximize property tax communication such as tax bill inserts, Frequently Asked Questions (FAQ's) on the County's website, and additional information to supplement the existing property tax information resources available through the County's website.
- Staff will present the options and seek feedback and possible direction during the December 6 F&A Committee Meeting.