

Lake County Illinois

*Lake County Health Department
3010 Grand Avenue
Waukegan, Illinois 60085*



Meeting Minutes - Draft

Monday, August 21, 2017

9:00 AM

Special Meeting

9:00 a.m. to 12:00 p.m. and 1:00 p.m. to 4:00 p.m.

Lake County Health Department

Mental Health Coalition

1. Open Meeting

Present 9 - Hart, Lawlor, Garrett, Harris, Haney, Jouppe, Maya, Curran and Peterson Hall

Absent 9 - Martin, Susie-Lattner, Sashko, Tamasy, Ishaug, Pierson, Vasseur, Nerheim and Bishop

Others Present:

Carol Calabresa, Lake County Board

Linda Pedersen, Lake County Board

Mary Ross Cunningham, Lake County Board

Emperatriz Guerra, Arden Shore Child and Family Services

Angela Baran, Healthcare Foundation of Northern Lake County

Maureen Murphy, Catholic Charities

Linda Weiss, Independence Center

Rose Gray, 19th Judicial Circuit Court, Probation Services

Tina Johnston, 19th Judicial Circuit Court, Probation Services

Steve Fabbri, 19th Judicial Circuit Court, Probation Services

Deborah Taber, Northshore Highland Park Hospital

Barry Burton, Lake County Administrator

Amy McEwan, Deputy County Administrator

Sara McDonnell, Lake County Community Development

Brenda O'Connell, Lake County Community Development

Theresa Buckman, SEDOL

Joe Tranchita, Lake County Health Department

Stephanie Kennedy, CAP

Mary Lockhart White, Community Action Partnership of Lake County

David Allen, Alexian Brothers

Gail Weil, Community Youth Network

Heather Lorenzo, Community Consolidated School District #46

Loretta Dorn, Lake County Health Department

Theresa Brandorff, North Highland

Blair Kerr, North Highland

Choo Lee, North Highland

Suzanne Rabideau, North Highland

B. Burton reported the Mental Health Coalition Co-Chairs were delayed by their official duties. In addition, he reported today's special meeting was to provide a workshop presented by North Highland to learn about data sharing best practices, initiatives around the country, and how they improve outcomes. He advised that no decisions were planned today and that there was not a quorum present.

2. North Highland Workshop I – 9:00-12:00

9:15 a.m. Co-Chairs A. Lawlor and S. Garrett arrive.

North Highland consultants, S. Rabideau and B. Kerr commenced the workshop with a

reminder that there would be two identical workshops, one on the morning, and the second in the afternoon. S. Rabideau suggested that this workshop was an opportunity for the Members and Public to begin to align similar to today's eclipse for the future of data sharing in Lake County.

North Highland presented seven community data sharing models to review and discuss. Information was provided for each model on the following: data sharing highlights; programs; benefits enabled; key enablers; and differentiators. The consultants engaged in an exploratory process with the Members and the Public on the seven community data sharing models. The Members were advised that at the conclusion of the workshop they would be requested to share today's information with their organizations and discuss what could happen in Lake County, what data sharing is possible, what would make the most sense for their organization, and what would they need to do to participate in data sharing.

Co-Chair Lawlor reaffirmed the need for the Members to consider the information today with a view of what could be accomplished, what would it look like, what are the technology needs to make it happen, and to not get sidelined by barriers.

There was a lengthy discussion on the best features of each model and the similarities to existing initiatives in Lake County, such as Service Point and Live Well Lake County.

The discussion on the data sharing models included the following:

- Low-technology models (excel spreadsheets) would require a lot of work to maintain;*
- A model could include sharing quarterly reports on emergency room admissions;*
- A model can share data on program effectiveness;*
- Analytics such as police call and response time, emergency room admission time could identify and inform policy makers on pinch points to start to solve problems;*
- A person-centric approach could help identify the community's highest needs;*
- Different types of data repository, data movers (electronic service bus), data warehouse, and health information exchanges (HIE); and*
- Aggregated and individual data.*

Member Comments.

Member Hart suggested a priority could be justice/emergency room contact with persons with serious mental illness. Co-Chair Lawlor suggested permanent supportive housing for persons with severe mental illness with a goal of systemic change through data sharing. Member Harris suggested determining what questions could be answered through data sharing.

Staff Comments.

A. McEwan advised at some future time, a Health Information Exchange (HIE) will be available in Lake County, until then the Members could consider which model, models, or hybrid could be implemented. She advised a solution does not have to be one-size-fits-all, and encouraged the Members to consider which models work for Lake County.

Public Comments.

Commissioner Mary Ross Cunningham suggested identifying persons with high needs, and sharing data to provide homes and treat them. D. Taber, Northshore Highland Park Hospital advised there is a need for preadolescent preventative work with schools and suggested an approach could be to identify the problem that needs to be solved, determine the data to share, and identify the services that are missing. T. Brandorff, North Highland, agreed and suggested the Members identify their data needs, determine the issues needed to be addressed by data, and categorize the level of data needs. S. Fabbri, 19th Judicial Circuit Court, Probation Services, commented that sharing aggravated data doesn't have the same barriers as individual data.

North Highland requested that the Members share today's presentation with their organizations; and at the September 11, 2017, meeting be prepared to discuss which models could work in Lake County.

3. Recess – 12:00-1:00**4. North Highland Workshop II – 1:00-4:00**

Attendance at the afternoon meeting:

Member:

Timothy Sashko, President, Board of Health

Others present:

Vicky Tello, Arden Shore Child and Family Services

Joel Williams, PADS Lake County

Keith Kaiser, Lake County Sheriff's Office

Sue Shimon, Thresholds

Theresa Brandorff, North Highland

Blair Kerr, North Highland

Choo Lee, North Highland

Suzanne Rabideau, North Highland

North Highland consultants, S. Rabideau and B. Kerr, provided an identical presentation as the morning workshop.

There was a discussion by the Members and Public on where to house data and the funding sources of the described models. North Highland reported that the biggest drawback of working in silos is that there is no community level data. In addition, that Lake County has point-to-point data sharing with Service Point and High Utilizers. Further, the benefits of point-to-point data sharing include sharing data from the participating organizations, more control of data, quicker implementation time and the limitation is that there is that is no system level aggregated data.

There was a lengthy discussion on the best features of each model and included the following:

- The benefits of using a data warehouse include sharing any type of data, such as participant level data and the ability to get to "N" the number of unique individuals/users;*
- A central data repository permits the sharing aggregated data;*
- A health information exchange (HIE) is very expensive to set up and not likely to be implemented in Illinois for only mental health;*
- Lake County has more than one crisis care line. However, some communities combine a national crisis care line with 211;*
- An approach could be to do some low tech, some high tech, or start with a subpopulation, such as severe mental illness, super utilizers;*
- The average wait/visit time for a hospital appointment could be used to invite payors to the table.*

Member Comments.

Member Sashko inquired on data that is shared with Justice. C. Lee, North Highland, reported currently court data and arraignment data is shared, however, in the future, information from booking and problem-solving courts could be shared. B. Kerr reported that Probation uploads to Caseload Explorer on services to assist service delivery. Member Sashko reported that Southwest and Northwest Lake County need transportation for access to services.

Member Sashko suggested a next step could be to plan for one work group to work with hospitals, another with law enforcement, to frame a model that fits Lake County's needs. He advised that many of the Stepping Up communities started with low technology, such as faxed forms and a simplified hotline.

Public Comments.

K. Kaiser, Lake County Sheriff's Office, commented that Salt Lake City has a law enforcement and crisis call center bi-directional triage communication system, and the Sheriff's Office is working on collecting data on law enforcement service calls. S. Shimon, Thresholds, reported that data dashboards would be time savers for service providers, advised that Thresholds uses SmartCare, and cautioned it can be easy to build something that collects data that is not needed. V. Tello, Arden Shore Child and Family Services commented in the long run a hybrid system may be preferred, and advised that some barriers are that organizations may not have the money to invest, data needs are constantly changing, and the State, MCOs, and grant funders all require different data sharing outcomes. J. Williams, PADS, commented that we need information to inform policy and support new initiatives, such as crisis center.

S. Rabideau requested all to come back on Sept. 11 with preferences and priorities for a community as a whole.

5. Adjournment

Member Sashko closed the meeting at 3:44 p.m.

6. Next meeting: September 11, 2017.

Meeting minutes prepared by Donna Jo Maki.

Respectfully submitted,

Co-Chair

Co-Chair