



AWARD RECOMMENDATION

Date: February 1, 2017

RFP #16255 – Staff Augmentation Services for System Programming and Computer Operations

Buyer: Yvette Albarran

Company Address: 720 Worldwide Inc.
111 W. Jackson Blvd. – 17th Floor
Chicago, IL 60604
Contact: Raj Srinivas
Phone: 248-980-3696
Email: Raj.srinivas@720worldwide.com
Account #: 101-1300010-71150
Department: IT
Department Contact: Lee Burton

Total Award: \$455,682.50

Contract Start Date: Upon contract execution
Initial Term: One Year
Term Dates: TBD
Renewals: None
PO #: TBD
Contract Type: Professional Services

DESCRIPTION OF PURCHASE: Staff Augmentation Services for System Programming and Computer Operations

BOARD APPROVAL	Yes, 2/14/2017			
ISSUE AWARD WITH A ONE-TIME PURCHASE ORDER	YES	X	NO	
SEND AN AWARD LETTER	YES	X	NO	
INSURANCE CERTIFICATE RECEIVED	YES		NO	

RFPs RECEIVED:

90 Registered Vendors (1 local; 89 non local)
13 Responses Received (0 local; 13 non local)
0 submitted a 'no response'
77 did not respond

INTENT:

Lake County accepted sealed proposals from experienced and qualified vendors seeking to establish a contract to provide Staff Augmentation Services for System Programming and Computer Operations for the Lake County Information Technology Department.

SCOPE OF WORK:

Lake County sought proposals from qualified vendors who could provide the resources requested in the RFP, including, but not limited to, the functional categories objectives and project specifications listed below. Respondents may propose additional resource types they can provide for any category, identified as such in the proposal.

Overall Objective and Specifications

1. Installation and maintenance of z/VM operating system and related IBM program products and utilities.
2. z/VM mainframe environment system support for - rexx, jcl, CP, CMS Xedit, RSCS etc.
3. Knowledge of Network in terms of TCP/IP and SNA.
4. Configuration and administration of z/Linux guests under z/VM, running in a VM LPAR with an IFL, including memory and file system allocations.
5. Base system cloning of Red Hat Enterprise Linux Server software for IBM System z.
6. Provide support for maintenance, migration, and Technical batch jobs.
7. System performance measurement and monitoring via Velocity Software products.
8. Provide second-level support for operations and applications development groups on system software issues.
9. Knowledge of z/VSE and CICS/TS for VSE.
10. Work with software support groups including database, communications and application server software.
11. Provide backup for the Systems Programmer regarding z/VSE operating systems and CICS online transaction management.
12. Review of the existing Disaster Recovery Plan and its implementation.

720 proposed three resources for the z/VM Operator, z/VSE and computer operator. The Department reviewed the resumes and agreed that they should be able to meet the requirements. Additionally, 720 will assign an account manager to actively engage with the County supervisor and 720 resources on a regular basis.

EVALUATION OF PROPOSALS:

Lake County evaluated the Proposers response and the extent to which it meets the requirements delineated in this RFP. All proposals submitted in response to this RFP were scored based on the ability to meet or exceed the following evaluation factors:

- Experience, background, financial capability and years in business performing similar services.
- Understanding and ability to meet the scope of services.
- Understanding and ability to meet the RFP requirements.
- Cost Proposal

Short List

The evaluation factors were used to assist the evaluation committee in determining a short list. Two proposers were notified by the County that were selected for the short list and invited for an interview with the evaluation committee.

Interview

The evaluation committee met with the top two firms to confirm their understanding of the scope and request additional verification that they had the ability to provide the staff with the needed technology requirements.

DEPARTMENT RECOMMENDATION:

In reviewing responses from the RFP 16255 "Staff Augmentation" for the Computer Operator position, the 720 candidate (Angelo L. Rivera) specifically states the required Z/VM and Z/VSE operations experience needed. Z/VM and Z/VSE are the operating systems running on the Mainframe that supports the Lake County Criminal Justice (CRIMS) system. A knowledge of the associated operations commands, procedures and monitoring are required for the continued support of this computing platform. The Information Technology Departments recommends an award to 720 Worldwide Inc. based on the criteria set forth in the Request for Proposal, the Evaluation Committee comprised of representatives from Lake County IT selected 720 Worldwide Inc., Chicago, Illinois as the most favorable proposal for Lake County.