



Facility Name	For Month of	Administrator
Winchester House	January-15	Maxine Bergman

## Monthly Overview:

**Regulatory:**

Letter received Jan 26th, desk review completed and accepted. Facility received un-restricted license shortly thereafter.

**Financial Performance:**

Continuing to review all financial reports, payroll, aging to identify areas of concern and opportunity. DON is approving and making recommendations on all medical supply and ancillary invoices before payment processing.

## Caring Experience

Customer Satisfaction			
	Current %	Goal %	Action Plan
Resident Survey	83%	92%	Focus meetings have been held and teams are getting together twice a month for updates.
Family Survey	89%	90%	Focus meetings have been held and teams are getting together twice a month for updates.
Employee Survey	50%	70%	Focus meetings have been held and teams are getting together twice a month for updates.
Employee Engagement	66%	70%	Focus meetings have been held and teams are getting together twice a month for updates.

## Growth & Development

## Regulatory Compliance

Open Timeline?	Y
DPNA?	N
Self Report in Last 30 Days?	Y
Complaint Investigated in Last 30 Days?	N

<b>Expected Date of Next Standard Survey:</b>	5/1/15
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## Financial Performance

	Actual	Budget	Variance
<b>MTD Revenue</b>	\$ 1,109,756	\$ 1,070,821	\$ 38,935
<b>MTD Expense</b>	\$ 1,407,669	\$ 1,390,619	\$ 17,050
<b>MTD Net</b>	\$ (297,913)	\$ (319,798)	\$ 21,885
<b>YTD Revenue</b>	\$ 2,192,633	\$ 2,135,642	\$ 56,991
<b>YTD Expense</b>	\$ 2,912,106	\$ 2,853,587	\$ 58,519
<b>YTD Net</b>	\$ (719,473)	\$ (717,945)	\$ (1,528)

Occupancy Average	Actual %	Budget %	Over/Under Budgeted Census
<b>Total Occupancy Average</b>	75.9%	72.8%	3.1%

Average Daily Census (Patient Days)	Current Month	Last Month	Prior Month
<b>Medicare and Managed Care</b>	21	22	22
<b>Total Average Daily Census</b>	170	173	176

