

Chief County Assessment Office

Robert S. Glueckert

Chief County Assessment Officer

August 30, 2020

Lake County's Mission

Deliver exceptional, financially and environmentally responsive/responsible services that promote a safe, affordable, healthy, and resilient community.



Department Overview

- Primary functions and tasks:
- The Chief County Assessment Office coordinates all property tax assessment activities for all Lake County real estate parcels. This includes overseeing and supporting the work 18 local township assessors.
 - The Board of Review, acting as an unbiased intermediary between assessors and taxpayers, undertakes an important role in striving for equitable and fair property assessments in Lake County through the assessment appeal process.
 - Mapping Services includes annexations, splits, consolidations and divisions of properties and maintain taxing district boundaries.
- Staffing
 - 25 employees with an additional 25 Board of Review Alternates (Hearing Officers) compensated as contract laborers on an as needed basis.
- Total departmental budget for FY20
 - **\$2,530,282**



Previous 12 Months

- Full installation and utilization of the iasWorld/Tyler System
- Re-Established Communication with all 18 elected township assessors
- Electronic filing of all Preferential Assessments
- Electronic Filing of all Assessment Appeals, 25,000 plus in 2019
- Launched New Approach to Property Tax Appeal Board Cases



Next 12 Months

- Job cross training
- Evaluation of workforce needed
- Continued building trust with township assessors
- Sensitivity to COVID-19 related budget issues
- Keeping workforce health during this difficult time
- Continued support of both the County Clerk and County Treasurer's offices
- Merger of Geographic Information Services into the CCAO'



Questions

July 30, 2020 5