

Healthy Choices.  
Healthier People.  
Healthiest Communities.



# *Annual Report*

3010 Grand Avenue  
Waukegan, IL 60085



**LakeCounty**  
Health Department and  
Community Health Center

(847) 377-8000  
[health.lakecountyil.gov](http://health.lakecountyil.gov)

# Leadership

## Lake County Health Department and Community Health Center

Mark Pfister, MSES, LEHP, Executive Director

Richard Belluomini, Interim Director of Health Informatics and Technology

Kimberly Burke, MBA, Director of Healthcare Operations

Sam Johnson, MBA, LCPC, RDDP, Director of Behavioral Health

Lisa Kritz, MSW, MBA, Director of Prevention

Larry Mackey, LEHP, Director of Environmental Health

Jerry Nordstrom, MBA, SPHR, CHC, Director of Business Operations

Pam Riley, CPA, Director of Finance

Leslie S. Zun, MD, MBA, Medical Director

## 2022 Board of Health

T.E. Sashko, President

Jay Ehrlich, MD, Vice President

Lucille DeVaux, RN, NHA, Secretary

Carl B. Hagstrom, DDS, At-Large-Member

Ann Maine, PhD, County Board Member, At-Large-Member

Frank Belmonte, DO

Casey Cesnovar

Sylvia Johnson Jones, EdD

Sandra Larson, PhD

Kristen Mittl Pollina, PsyD

Tracey L. Schultz

Julie Simpson, County Board Member

## 2022 Community Health Center Governing Council

Miriam Smith-Taylor, Chair

Charles Fornero, Vice Chair

Miriam Argueta, Secretary

Mallory Bejster

Yadira Hegar Chuc

Manuel "Manny" Hernandez

Maria Elena Lara

Mary Ross-Cunningham, County Board Member

Robert Tarter

Lester Washington



*We care. For our staff.  
For our clients. For our community.*



"The Lake County Health Department and Community Health Center is more than a collection of services. We assure clean water and food safety. We provide vital healthcare services and monitor communicable diseases. We are the most comprehensive behavioral health provider in the County. We work with community partners to improve health equity, assuring that every community member has access to what they need to lead healthy lives. We do these things, as well as many other services, but at our core, we are public servants caring for our clients and our community. This Annual Report gives a glimpse into the services and care we provide, as we continue promoting the health and well-being of all who live, work, and play in Lake County."

**Mark Pfister**

*Executive Director*

Lake County Health Department and Community Health



"For many, 2022 was a return to normal. Although that meant certain transitions to pre-COVID operations for the Lake County Health Department and Community Health Center, one thing that has been a constant is care. I am fortunate in my role to have a front row seat to the smiles, focus, and understanding of the needs of those that we serve across a multitude of public health programs. Within this report you'll see quality services and fiscal responsibility on display, but behind these data points are lives impacted—daily stories of a great group of public health professionals serving our Lake County community well."

**T. E. Sashko**

*President*

Lake County Board of Health



"In 2022, about 1 out of every 20 community members in Lake County was a client of our Community Health Centers—individuals and families that we get the pleasure of working with to meet their healthcare needs. I am incredibly proud of the care that we provide. We are here for all of Lake County. The unique ways in which our staff integrates trauma-informed thinking to address not only the client in front of them, but also the systems impacting their health, is quite amazing. It is sometimes difficult to measure care, but I can say that so many people trusting us as a partner in their health is encouraging."

**Miriam Smith-Taylor**

*Chair, 2021-2022*

Lake County Community Health Center Governing Council

## *Our Mission*

*Promoting the health and well-being of all who live, work, and play in Lake County.*

## *Our Vision*

*Healthy Choices.  
Healthier People.  
Healthiest Communities.*

# 2022 *A Year in Review*

"Our culture of care starts with you." We have been motivated by these seven words. This was the first year since the COVID-19 pandemic that the Lake County Health Department and Community Health Center (LCHD/CHC) has been able to refocus nearly all our resources to the health issues that matter most. We reconnected our work to our mission and most importantly, those we serve. Care has been demonstrated throughout our entire agency and our community. Through providing services with renewed integrity, we have been able to show our residents what public health is all about.



**7,480**

Dental  
clients served



**8,576**

Behavioral Health  
clients served



**26,710**

Primary Care  
clients served



**32,246**

referrals  
made

## WOMEN'S HEALTH PROGRAM

**550**

clients

**1,000**

Gynecology visits

**3,000**

Family Planning visits



## ILLINOIS BREAST AND CERVICAL CANCER PROGRAM (IBCCP)

**837**

diagnostic mammograms

**912**

ultrasounds

**2,629**

screening mammograms

## TUBERCULOSIS PROGRAM

**469**

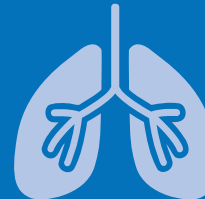
home visits

**513**

telehealth visits

**192**

homeless  
individuals tested



**40,122**

family visits to the  
Women, Infants &  
Children (WIC)  
program



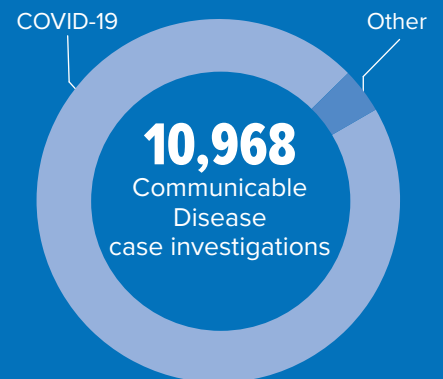
**5,000 oz**

breastmilk donated  
through LCHD/CHC for  
Mother's Milk Bank of  
the Western Great Lakes



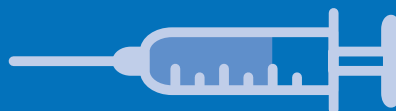
**736**

home visit referrals for  
new and expectant families



**93%**

have virally  
suppressed  
HIV



**43,507**

adult and pediatric  
vaccines administered

**836**

Mpox vaccines  
administered

**284**

Communicable  
Disease outbreaks

**2,536,352**

COVID-19 data  
views in Tableau

## Supported:

**626**

daycares

**318**

schools

**84**

long-term  
care facilities

**95%**

of mental health crises de-escalated by Mobile Response Team

**100%**

of Assertive Community Treatment clients avoided homelessness

**50%**

of Great Beginnings Health Initiative clients reduced substance use in 6 months

**52%**

of homeless Great Beginnings Health Initiative clients linked to housing

**62%**

of children who completed crisis evaluations linked to outpatient mental health services

**145,119**

calls taken by Patient Access Center

**3,046**

dental outreach calls

**1,300**

WIC outreach calls

**230**

pediatric vaccination outreach calls

**5,953**

calls taken by Crisis Care Program

**2,500**

services calls responded to by Animal Care and Control

**224**

Mpox outreach calls



YOUTH SUBSTANCE USE PREVENTION PROGRAMS

**38%**

decrease in alcohol use

**47%**

decrease in marijuana use

**67%**

decrease in e-cigarette use

30 DAYS



**209**

community sites and outreach events

**600**

food and supply deliveries made

**4,300**

COVID-19 care kits distributed



**203**

clients served by Community Support Service's Case Management program

**84%**

quit rate for clients receiving 1-on-1 Tobacco Cessation counseling



**72%**

of pediatric patients completed Childhood Weight Assessment and Counseling



WILLIAMS CONSENT DECREE PROGRAM *approximately...*



**3,150**

drop-in center visits



**85**

educational groups



**95**

group outings



**50**

organized activities

ENVIRONMENTAL  
LABORATORY

**23,042**

total analyses  
performed

**7,133**

total samples  
collected

**627**

monthly community  
water supply  
samples collected

**1,831**

walk-in community  
members served

**4,722**

analyses performed on samples  
from the Des Plaines Watershed Workgroup

**3,389**

analyses performed for non-community water supplies

**1,172**

analyses performed for lakes in Lake County

**566**

analyses performed for Onsite Wastewater Treatment Systems

**415**

samples tested for E.coli at Barrington Area Council  
of Government's annual well water testing event

**84**

dental sites sampled for heterotrophic plate count

**77**

samples tested for chloride level in the Bull Creek Watershed



**2,100**

pets protected against  
rabies and distemper with  
low-cost vaccinations

**79**

foodborne illness  
cases investigated



**2,500**

educational presentations  
provided to foodservice  
employees

**906**



individuals trained at  
collaborative deicing  
workshops

**12,541**

adult female mosquitoes trapped  
and tested for West Nile virus



**99**

beaches  
monitored

**2,387**

beach samples  
analyzed for  
E.coli

**110**

lake monitoring  
volunteers

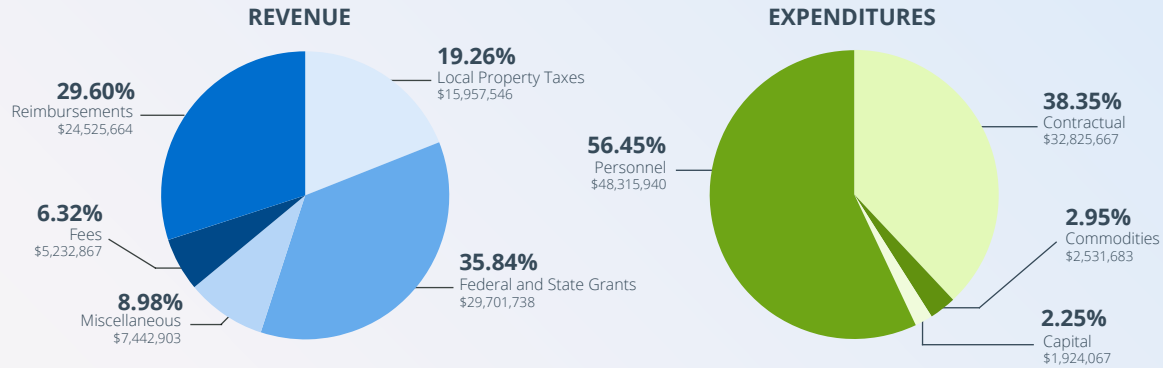
**129**

harmful algal  
bloom samples  
analyzed



# Financial Report

## Lake County Health Department and Community Health Center FY2022 Preliminary Unaudited Statement of Revenues and Expenditures and Changes in Fund Balance



REVENUE	YEAR TO DATE	BUDGETED
Local Property Taxes	\$ 15,957,546	\$ 16,200,000
Federal and State Grants	\$ 29,701,738	\$ 44,005,765
Fees	\$ 5,232,867	\$ 5,137,398
Reimbursements	\$ 24,525,664	\$ 28,249,863
Miscellaneous	\$ 7,442,903	\$ 7,760,756
<b>TOTAL REVENUE</b>	<b>\$ 82,860,718</b>	<b>\$ 101,353,782</b>

EXPENDITURES	YEAR TO DATE	BUDGETED
Personnel	\$ 48,315,940	\$ 54,366,116
Commodities	\$ 2,531,683	\$ 4,496,756
Contractual	\$ 32,825,667	\$ 42,827,939
Capital	\$ 1,924,067	\$ 3,865,260
<b>TOTAL EXPENDITURES</b>	<b>\$ 85,597,357</b>	<b>\$ 105,556,071</b>

FUND BALANCE	
Beginning of FY2022	\$ 31,243,574
Revenue Over Expenditures	\$ (2,736,639)
<b>END OF FY2022</b>	<b>\$ 28,506,935</b>

### Lake County Health Department and Community Health Center

Mark Pfister, Executive Director  
3010 Grand Avenue  
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(847) 377-8000



### Here for Lake County. Here for You.

At the Lake County Health Department and Community Health Center, we provide our residents with convenient access to the services they need to lead healthy and productive lives.

Our mission is promoting the health and well-being of all who live, work, and play in Lake County. To accomplish this mission, we work closely with community partners to address the social, economic, and environmental causes of health inequity. If we can improve health for all Lake County residents, our vision will become a reality: Healthy Choices. Healthier People. Healthiest Communities.

We are grateful to our partners for helping us achieve our goals. We especially thank our Board of Health, Governing Council and the Lake County Board for their direction and leadership.