

From: Nature's Haven <natureshaven@gmail.com>

Sent: Saturday, August 20, 2022 1:23 PM

To: Woolford, Kurt A. <KWoolford@lakecountyil.gov>; Pope, Michelle <MPope@lakecountyil.gov>

Cc: Westman, Glenn H. <GWestman@lakecountyil.gov>; Crane, Juli <JCrane@lakecountyil.gov>;

Jozefowski, Jacob <JJozefowski@lakecountyil.gov>; Strelcheck, Ashley <ASTrelcheck@lakecountyil.gov>

Subject: [EXTERNAL] Feedback - Job well done!

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Hello Kurt & Michelle -

Just wanted to let you know I think the SMC team rocks! The commitment, quality of work, and willingness of the team members to manage stormwater in Lake County are outstanding! I vote all of you should win a Stormwater Award!! Every interaction I have had with SMC over the years has been a positive experience. Team members are helpful, listen, and do what they can to address my questions or concerns. They also go above and beyond by sharing additional resources I can tap into.

Here are a few highlights to show why I am an SMC fan:

- Quick and thorough responses to inquiries.
- Glen Westman, Juli Crane, and Ashley Strelcheck taking the time to meet with me regarding the wetlands we recently purchased. I left that meeting with a vast amount of knowledge, resources, and action items for me to take.
- Glen and Juli offering to be part of a community educational program I am organizing and hosting.
- Jacob Jozefowski and Juli taking the time to walk me through the WMB funding process. They answered my questions, explained the process, and helped me feel inspired and confident that I have the knowledge and capability to complete the WMB application properly.
- I am also impressed with the applications SMC has created.
 - The INFLOW portal is an intuitive and easy-to-use tool. (I have created my user ID and had fun exploring all the SMC projects.)
 - The LC Maps Online is awesome! It seems the data available is endless, I have to set a timer so I don't lose track of time. Whenever I can I tell other Lake Countians about this resource. It is so cool that we can see our property starting in 1893!

Thank you to the SMC team for making Lake County a fantastic and safe place to live. And most importantly for me, caring about what happens to Lake County stormwater and wetlands.

Make it a FANTASTIC week!

All the best,

-

Janice & Gary Aull

Nature's Haven & [Aull Nature Preserve](#)

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