

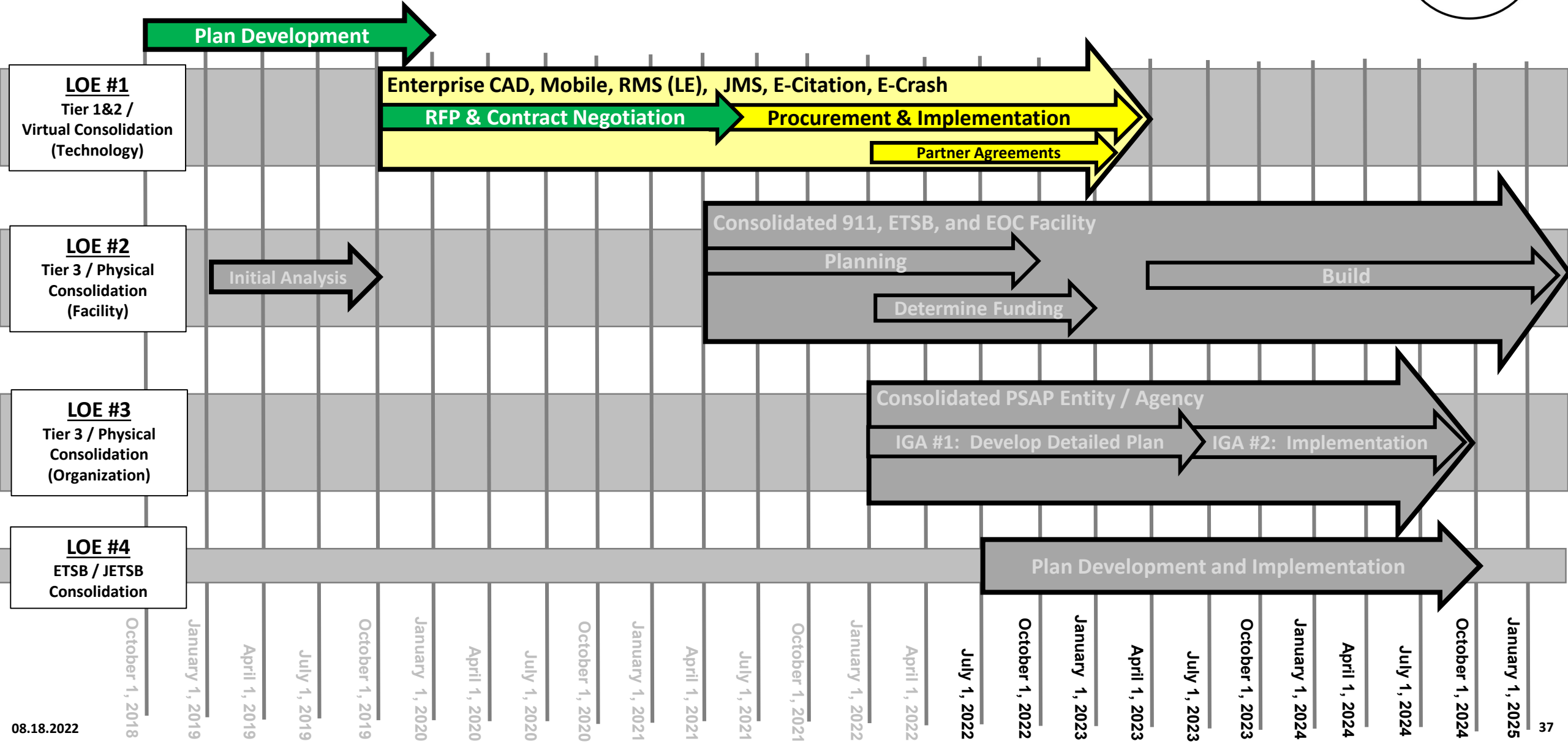
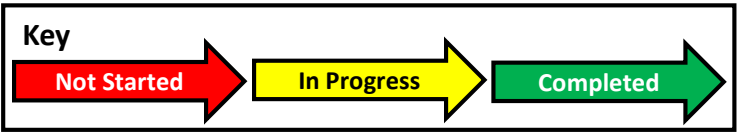


Way Ahead:
Enterprise
CAD, Mobile, RMS, JMS
(and Other Technology)

August 18, 2022

Lines of Effort (LOE)

9-1-1 Consolidation



Line of Effort #1

Standard Technology Procurement



- Expanded mission to include coordinating the procurement of a shared, scalable, integrated, enterprise family of public safety systems
 - Computer aided dispatch (CAD)
 - Mobile messaging
 - Records management systems (RMS) – Law Enforcement
 - Jail management system (JMS)
 - E-Citation and E-Crash

Regional 911 Joint Policy & Operations Committee: Consortium System Implementation Updates (August 2022)



Summary of 2022 Accomplishments:

| System | Key Activity |
|------------|---|
| Suite-Wide | • Hardware and system assurance installation |
| | • New World Public Safety software installation |
| | • User groups created and members identified across all participating agencies |
| | • Suite wide configuration began in March and core agency involvement began |
| | • Data conversion analysis for LCSO, ETSB, Gurnee and Vernon Hills |
| | • Data conversion agreements completed for additional agencies (planning in progress) |
| | • Monthly communication newsletter established |

Regional 911 Operations Committee: Consortium System Implementation Updates (August 2022)



Summary of 2022 Accomplishments:

| System | Key Activity |
|------------|--|
| CAD & RMS | • Configuration began, focus on global configuration via ETSB and to minimize agency duplication of effort |
| | • User group members began configuration assignments, including making cross-agency decisions as needed with regular user group meetings |
| | • Standard and customer interface (with 3 rd party vendors) planning discussions |
| | • Upgrade NWPS test and production environments (underway this week) |
| CAD Mobile | • Kick-off and planning discussion |
| | • Mobile configuration and field forms development |
| | • Initial walk-through of system with user group members |

Regional 911 Operations Committee: Consortium System Implementation Updates (August 2022)



Summary of 2022 Accomplishments:

| System | Key Activity |
|--------------------|---|
| JMS | <ul style="list-style-type: none">Initial on-site walk-through completed and subsequent current and future state analysis report |
| | <ul style="list-style-type: none">Alliance integration and integration BPR on-site session including coordination with Journal CMS team |
| | <ul style="list-style-type: none">Data conversion kick-off and planning discussion |
| Enforcement Mobile | <ul style="list-style-type: none">Kick-off and planning discussion |
| | <ul style="list-style-type: none">Requirements gathering session |
| Civil | <ul style="list-style-type: none">Vendor team established and planning underway |

Regional 911 Operations Committee: Consortium System Implementation Updates (August 2022)



Upcoming Key Tasks for September – December 2022

- **Data Conversion Mapping – on-site sessions**
- **CAD Build Weeks #3 and 4 (5 total)**
- **RMS Build Weeks #2 and 3 (5 total)**
- **JMS – Configuration, conversion mapping, testing and initial training**
- **CAD Mobile – Mobile Messaging for Fire and Admin Training**
- **Additional agency Data Conversion Analysis trips**
- **Civil Process – Kickoff and planning discussion**
- **Suite-wide – Functional testing begins**

Regional 911 Operations Committee: Consortium System Implementation Updates (August 2022)



What's Next

- **Re-planning effort of the overall project timeline and schedule to address a few key product issues to determine how it can in Tyler software suite without compromising critical business needs.**
- **RMS, JMS, and Enforcement Mobile will continue as planned for the time-being**

Line of Effort #1

Standard Technology Procurement



Way Ahead / Transition

- **Maintain current CAD, Mobile, RMS, JMS working groups**
- **Expand scope to full range of New Consolidated PSAP technology**



Questions