



CUSTOMER INFORMATION				
Account	1003583625	Contact Name		
Name	Lake County Judiciary Group	Title		
Address Line 1	18 N County St	Email		
Address Line 2	Waukegan, IL60085	Phone		
OFFER INFORMATION				
Agreement Number	00099128.0	Effective Date	05/01/2022	
Material ID	Subscribed Products & Services	Authorized Judges	Subscription Periods	Monthly Charges
30916360	Case Center – General Jurisdiction Cases	20	5/01/2022 - 6/30/2022	\$ 0
			7/01/2022 - 6/30/2023	\$3,650
Material ID	Subscribed Products & Services	Authorized Judges	Optional Subscription Periods	Monthly Charges
30916360	Case Center – General Jurisdiction Cases	Enterprise	7/01/2023 - 6/30/2024	\$5,920
			7/01/2024 - 6/30/2025	\$6,098
Material ID	Subscribed Products & Services		Subscription Period	One-Time Charges
30833186	Case Center Professional Services Onboarding Fee		5/1/2022 – 5/31/2022	\$16,500

This Order Form is a legal document between Customer and

- A. West Publishing Corporation, to the extent that products or services will be provided by West Publishing Corporation and/or
- B. Thomson Reuters Enterprise Centre GmbH, to the extent that products or services will be provided by Thomson Reuters Enterprise Centre GmbH

A detailed list of products and services that are provided by Thomson Reuters Enterprise Centre GmbH and the current applicable IRS certification forms are available at: <https://www.tr.com/trorderinginfo>

West Publishing Corporation may act as an agent on behalf of Thomson Reuters Enterprise GmbH solely with respect to billing and collecting payment from Customer. Thomson Reuters Enterprise Centre GmbH and West Publishing Corporation will be referred to as "Thomson Reuters", "we" or "our," in each case with respect to the products and services it is providing, and Customer will be referred to as "you", "Subscriber", "your" or "Client".

1. **Case Center Product and Services.** Your account allows for unlimited case uploads by the Lake County Judiciary into Case Center Digital Evidence Solution (formerly known as CaseLines). The Case Center Product will be hosted in a private instance of the Microsoft Azure Government Cloud ("Hosted Provider") located in the United States of America. Changing to a similarly situated hosting provider requires a 6-month written notification to you. This ordering form is governed by the Cook County Professional Services Agreement Contract No. 1944-17732B. In the event there is a conflict of terms between Contract No. 1944-17732B and this Order Form, the terms of this Order Form control.
2. **Scope of Onboarding/Implementation Services/Fee.** The scope of services for the Onboarding Fees are defined in the detailed Statement of Work, Attachment 1, hereby attached and incorporated into the terms of this Agreement. Any additional Services required will be ordered separately at a rate of \$210 per hour.
3. **Case Center Terms and Conditions.** The Case Center Product Specific Terms and Conditions located at <http://tr.com/CaseLines-EULA> apply to the products licensed on this Order Form. In the event that there is a conflict of terms between the Case Center Product Specific Terms and Conditions and this Order Form, the terms of the Order Form control.
4. **For The General Terms and Conditions,** The Thomson Reuters General Terms and Conditions located at <http://tr.com/TermsandConditions> apply to all products licensed on this order form. Paragraph 9 (a) of the Thomson Reuters General Terms and Conditions does not apply and this order form will not automatically renew, unless otherwise stated below. In the event that there is a conflict of terms between the Thomson Reuters General Terms and Conditions and this order form, the terms of this order form control.
5. **Charges, Payments & Taxes.** You agree to pay all charges in full within 30 days of the date of invoice. You are responsible for any applicable sales, use, value added tax (VAT), etc. unless you are tax exempt.
6. **Returns and Refunds.** Charges for Westlaw (including Westlaw China, Campus Research, Paralegal, Patron Access and Correctional Facilities), CLEAR (including CLEAR Cap), Monitor Suite, ProView eBooks, West LegalEdcenter, Software, TREWS, Serengeti, Practice Solutions, Library Maintenance Agreement and Special Offer/print agreements are not refundable. Please see [static.legalsolutions.thomsonreuters.com/static/returns-refunds.pdf](http://static.legalsolutions.thomsonreuters.com/static/returns-refunds.pdf) or contact Customer Service at 1-800-328-4880 for additional details regarding our policies on returns and refunds.
7. **Applicable Law.** If you are a state or local governmental entity, your state's law will apply and any claim may be brought in the state or federal courts located in your state. If you are a non-governmental entity, this ordering document will be interpreted under Minnesota state law. Any claim by one of us

This Offer expires April 27, 2022, at 7:00 p.m. CT.

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may be brought in the state or federal courts in Minnesota. If you are a United States Federal Government customer, United States federal law will apply and any claim may be brought in any federal court.

8. **Confidentiality.** You understand that disclosure of the terms contained in this ordering document would cause competitive harm to us, and you agree not to disclose these terms to any third person.
9. **Termination.** This ordering document shall terminate simultaneously with termination of the General Terms and Conditions.
10. **Settling a Disputed Balance.** Payments marked "paid in full", or with any other restrictive language, will not operate as an accord and satisfaction without our prior written approval. We reserve our right to collect any remaining amount due to us on your account. Partial payments intended to settle an outstanding balance in full must be sent to our collection agent at: Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan, MN 55123-1803, along with a written explanation of the disagreement or dispute. This address is different from the address you use to make account payments.
11. **Passwords.** For our products accessed by individually-issued passwords, each user, including each user that receives training, must purchase and be assigned his/her own password. Passwords may only be used by the person to whom the password is issued. Sharing of passwords between or among your personnel is STRICTLY PROHIBITED. We reserve the right to issue additional passwords to you and charge you for such additional password if we learn that a password has been used by a person other than the person to whom the password has been issued.
12. **Material Change.** If, at any time during the term of this ordering document, there is a material change in your organizational structure including, but not limited to merger, acquisitions, significant increase in the number of attorneys at a location covered by the agreement, divestitures, downsizing or dissolution, the parties agree to immediate good faith renegotiation of the terms and conditions of this ordering document, during which we may modify your rates proportionally. If you acquire the assets of, or attorneys from, another entity that is a current subscriber, you assume all obligations under the agreements that apply to those assets and attorneys, and you will pay the invoiced charges on both those agreements as they become due, until a superseding agreement is negotiated in good faith.
13. **Hours of Availability for Professional Services and Support.** We will provide the Professional Services during our normal business hours, which means Monday through Friday, between 8:00 a.m. and 7:00 p.m. central time, and excluding any and all then-current holidays which we observe. If you ask us to provide Professional Services outside of our normal business hours (or "After Hours"), we are under no obligation to do so. Technical and product questions should be directed to West at +1(800) 350-0960 (US).

**ACKNOWLEDGMENT**

This agreement is a binding agreement between Customer and the Thomson Reuters entities executing this agreement, to the extent each Thomson Reuters entity is providing the products and/or services.

**Lake County Judiciary Group**

**WEST PUBLISHING CORPORATION**

\_\_\_\_\_  
Signature Date

\_\_\_\_\_  
Name (please print)

\_\_\_\_\_  
Title

\_\_\_\_\_  
Signature Date

\_\_\_\_\_  
Name (please print)

\_\_\_\_\_  
Title

**For internal use only: Legal Contact for non-standard arrangements:**

**SUBSCRIBER INFORMATION EXHIBIT**

SUBSCRIBER OFFICE & ADMINISTRATOR INFORMATION							
Subscriber's Offices (City, State)	Password/License Administrator Name <sup>1</sup>	Code	Email Address	Department/Practice Group	Product	% of Total Users by Location <sup>2</sup>	Server Location (Y/N)

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<sup>1</sup> Administrators are counted as a user on per user subscriptions

<sup>2</sup> Taxes for software products will be based on % of Total Users by Location

**SPECIAL OFFER BILLING OPTIONS (FOR MULTIPLE LOCATIONS ONLY)**

**DEFAULT.** UNLESS OTHERWISE SPECIFIED, YOU WILL RECEIVE ONE COMBINED MONTHLY INVOICE AND A COPY OF EACH PARTICIPATING ACCOUNT'S LOCATION USAGE REPORTS - ALL MAILED TO THE PAYER ACCOUNT OFFICE.

**AS IS.** Your current billing arrangement should remain unchanged.

**ALTERNATIVE #2.** Each account will be billed separately, each receiving an invoice and a location usage report. Special offer adjustments will be allocated to the individual accounts based on their actual usage charges.

**ALTERNATIVE #3. (Not available for orders with concurrent users)** An invoice and location usage report will be created for each office, allocating special offer adjustments to individual accounts based on their actual usage charges, however each account invoice and associated location usage reports will be independently mailed to the account noted below rather than to the invoiced account location.  
Mail to Account: \_\_\_\_\_

**Please note: These billing arrangements do not affect Quickview+.**

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