



Update to Consortium Operations Committee

**Jim Hawkins
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Project Partners



Regional 911 Consolidation Public Safety Entities (PSE)
1. Barrington, Village of
2. CenCom
3. Countryside Fire Fire Protection District
4. Fox Lake, Village of (PD / FoxComm 911 Center)
5. Grayslake Fire Protection Dist
6. Greater Round Lake Fire Protection District
7. Gurnee, Village of
8. Lake County
9. Lake County ETSB
10. Lake County Sheriff's Office
11. Libertyville, Village of
12. Lincolnshire, Village of
13. Mundelein, Village of
14. North Chicago, City of
15. Northeast Lake County Consolidated JETSB (Gurnee ETSB / Zion ETSB)
16. Round Lake, Village of
17. Round Lake Beach, Village of
18. Vernon Hills , Village of
19. VHL Joint ETSB (Vernon Hills, Libertyville)
20. Wauconda Fire Protection District
21. Waukegan, City of

Consolidation Planning Project

Sep 2018:

- Intergovernmental Agreement (IGA) established Consortium
- Governance Committees formed
- Consortium members provided funds (project funds - \$410,000)
- Project manager hired, followed by a consulting firm(s)
- Lake County acting as the administrative agent
- Phase 1 IGA (Implementation Plan) with expectation of a Phase 2 IGA (Execution of the Plan)

Sep 2020:

- IGA extended 12 months
- Executing Tier 1 and Tier 2 actions from the approved Implementation Plan
- Project funds fully expended / no request for addition funds from Consortium

Sep 2021:

- IGA extended a second 12 months
- Executing Tier 1, Tier 2, and Tier 3 actions from the approved Implementation Plan

Finances

	Revenue	Expenses	Additional Partner Contributions
Partner Contribution	\$ 410,000.00		
FY18 Project Manager S&B		\$ 39,619.01	
FY19 Project Manager S&B		\$ 124,941.46	
Contract (MCP)		\$ 104,227.20	
Contract (Crowe Tasks 1-3) \$184,410		\$ 80,000.00	\$ 104,410.00
Contract Mod (Crowe Task 4) \$67,750		\$ 61,212.33	\$ 6,537.67
Total	\$ 410,000.00	\$ 410,000.00	\$ 110,947.67

Consolidation Planning Project

Purpose



Build an implementation plan to consolidate regional 9-1-1 services in order to provide the highest quality 9-1-1 service and lasting value for the residents of participating communities

Core Requirement

- The right public safety resources
- To the right location
- With the right information
- In the shortest amount of time

AND

- General safety and situational awareness for responders during a call or incident

Additional Requirements
for Consolidated 9-1-1 and Dispatch Services
(As Decided by Governance Committees)

Concept of Operations

Three Tiers Defined in Dec. 6, 2019 Implementation Plan

Regional
9-1-1
Consolidation

Three-tiered concept of operations to improve 9-1-1 and emergency dispatch service and provide lasting value

Increased Efficiency & Effectiveness

3. Full (Physical) PSAP Consolidation

Decrease total number of PSAPs. Single entity or agency formed through an IGA between members that operate one (or more) physical PSAP(s)

Could be more than one consolidated entity or agency

2. Virtual PSAP Consolidation

Independent, geographically separated PSAPs who operate as a single entity through shared technology, policies, and procedures formalized in an IGA between PSAPs

1. Standardized PSAP Technology

Independent, geographically separated PSAPs agree to operate some or all of the same 9-1-1 and emergency dispatch systems / technology

Parallel Pathway: Standard, shared, integrated RMS and JMS

Individual partners decide if and when they participate in planning or execution for each tier

Current Situation

Independent, geographically separated PSAPs
(8 primary, 1 secondary)

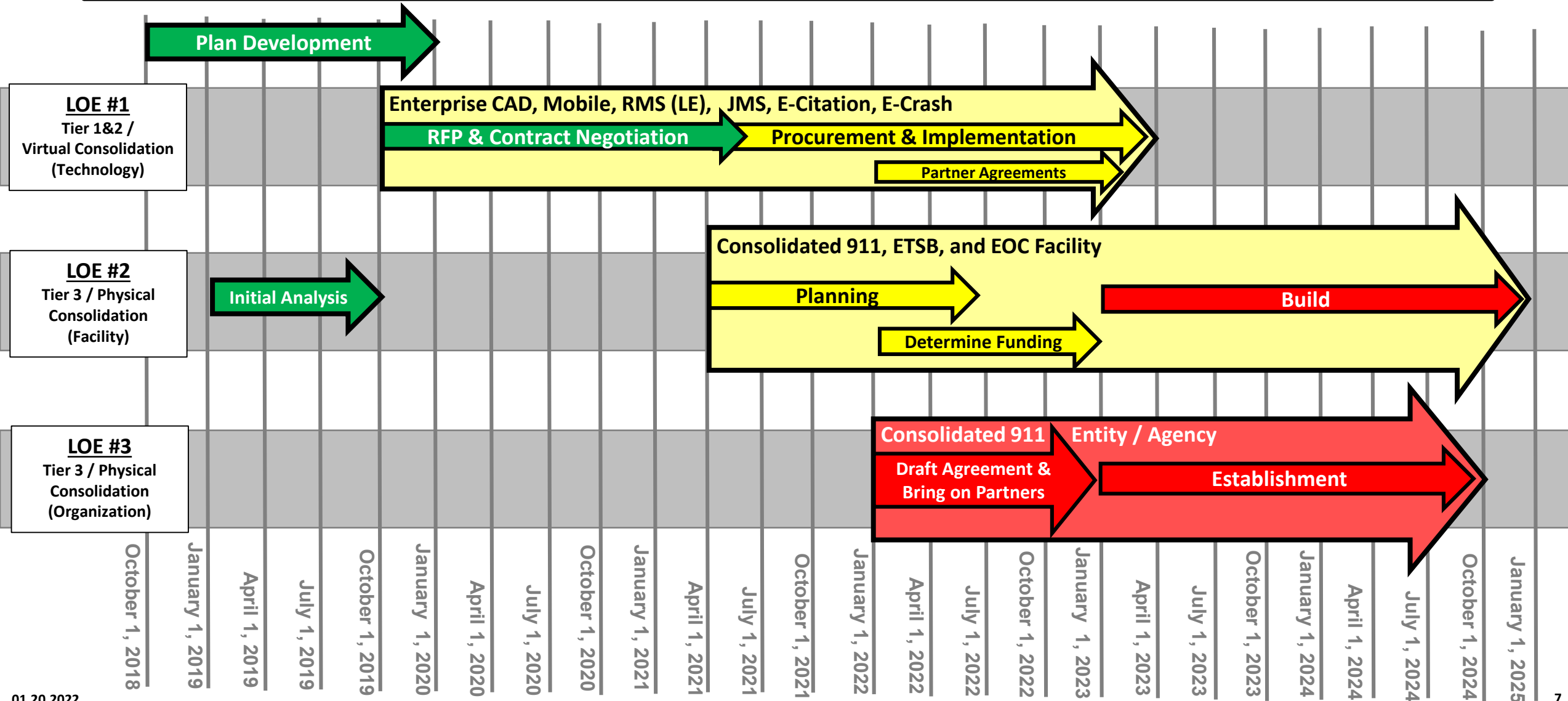
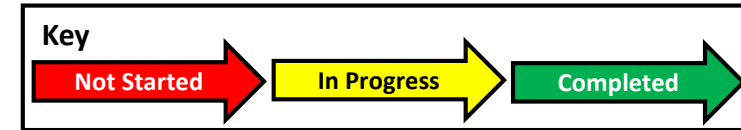
Assessment Criteria

(9-1-1 and Emergency Dispatch)

- How does each tier improve service?
 - Improve getting the right public safety resources, to the right place, with the right information, in the shortest amount of time
 - Decrease call transfers
- How does each tier decrease technology costs?
- How does each tier decrease facilities costs?
- How does each tier decrease personnel / staffing costs?
- What does each tier do to the competitive environment?

Lines of Effort (LOE)

9-1-1 Consolidation



Way Ahead

- **LOE #1** - Tier 1&2 / Virtual Consolidation (Technology)
 - Bring partners on board / signed IGAs
 - Complete implementation
- **LOE #2** - Tier 3 / Physical Consolidation (Facility)
 - Complete plan
 - Lake County Board approve plan and funding
- **LOE #3** - Tier 3 / Physical Consolidation (Organization)
 - Establish working group to draft agreement to establish a consolidated entity
 - Bring partners on board / signed IGAs
 - Hire project manager
- **ETSB Discussions**
 - Opportunities to build efficiency



Questions