

Warner, Mike D.

Subject: FW: Forget Sharon Osterby?

From: Stephen Regul <thetownofsumner@gmail.com>

Sent: Thursday, January 16, 2020 6:08 AM

To: Woolford, Kurt A. <KWoolford@lakecountyil.gov>

Subject: Forget Sharon Osterby?

Never!

Sharon Osterby changed my life.

How?

By doing her job well.

In 2017 the Treasurer of Waukegan suggested that I call Lake County Storm Water Management.

We had been discussing the flooding problems that I had been having at my house since 2008.

The Waukegan River is 10 feet behind my house.

Sharon answered my call.

We discussed the situation and decided to attempt to go through the FEMA buyout program for houses that flood but are not in designated flood plains.

The application for that year was denied by FEMA.

This is the point where Sharon begins to show what an exceptional person/employee she is:

Sharon could have said, "Sorry Mr. Regul but there is not much else I can do". Instead Sharon said "be patient Mr Regul we will find some way to get you out of your flooding home."

Over the next 2 years I would occasionally check in with Sharon.

She would encourage me to continue to be patient.

Then I got a call from The Waukegan Park District.

They had been watching my attempts to sell my property and had noticed that I had lowered the price.

FYI the "property is 1 acre that, except for the fence between us, would be in Washington Park. The street dead ends at our house.

There were no other homes within 200-300 feet AND we were at the bottom of the Ravine.

I immediately call Sharon and gave her the contact info for the Man from The Park District.

Over the next several months there were lots of ups and downs.

Every time I expressed doubt or concern, Sharon would tell me to be patient.

Sharon then worked her magic. She contacted and coordinated the negotiations amongst 3 Government Entities and departments within each entity.

In the end Sharon put together a coalition of Government agencies and produced a plan that worked for everyone. Sharon then ushered the agreements thru the approval process.

On October 4, 2019 we sold our property to SMS. The City of Waukegan is to demolish the home and remove the debris. The Waukegan Park District will become the owners of the property. My old Home will be a Park forever. That pleases me greatly!

This would not have happened without Sharon Osterby's constant vigil to find some way to sell property.

I cannot say enough good things about Sharon. Her manner with me was always upbeat, yet cautious. She must have extraordinary organizational and negotiating skills to have accomplished this Miracle at 219 Carnation Ct.

Please give her a raise and a promotion.

Thank You for listening, Mr. Woolford. I did not copy Sharon. I thought that should be your decision.

Stephen P Regul
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