



Department Update to Standing Committee

Chief County Assessment Office

Bob Glueckert Chief County Assessment Officer
April 29, 2021

Department Overview



- **Primary functions and tasks**

- The Chief County Assessment Office coordinates all property assessment activities for all Lake County real estate parcels. This includes coordinating and supporting the work 18 local township assessors.
- Process and administer all preferential property exemptions
- The Board of Review, acting as an unbiased intermediary between assessors and taxpayers, undertakes an important role in striving for equitable and fair property assessments in Lake County through the assessment appeal process.
- Mapping Services maintains taxing district boundaries as they change due to annexations and disconnections of properties, and tax parcels as they change due to divisions and consolidations of properties.
- Graphic Information Services (GIS) provides mapping data bases support service through out Lake County.

- **Staffing**

- 26 employees with an additional 25 Board of Review Alternates (Hearing Officers) compensated as contract laborers on an as-needed basis.

- **Total departmental budget for FY21**

- **Total departmental budget for FY21 \$2,978,899**

Previous 12 Months



- Completed full installation and utilization of the iasWorld/Tyler System
- Re-established communication with all 18 elected township assessors
- Processed just under 20,000 Assessment Appeals for tax year 2020
- Processed 261,603 exemption transactions for tax year 2020
- Launched New Approach to Property Tax Appeal Board Cases
- Between October of 2020 and today we have received over 11,500 PTAB cases. (During all of 2019 as a department we received only 1925)
- Actively working with Township Assessors Offices
- GIS actively working across lake county supporting operations

Next 12 Months



- **Continued Job cross-training throughout the CCAO's Staff**
- **Evaluation of workforce needs**
- **Continue working closely and building trust with township assessors**
- **Development of a training program for newly elected township assessors, (5 newly elected taking office January of 2021).**
- **Continue to promote conversion to the county's Tyler Assessment system among the 5 townships assessors (Cuba, Ela, Grant, Libertyville & Vernon) who elected in 2019 not to participate in the county's provided system.**



Questions