



Department of Public Works

Peter E. Kolb, P.E.
Director

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April 15, 2011

Dear Forest Lake Customer,

Lake County just learned that Aqua Illinois is proposing a water rate increase that will significantly impact Forest Lake customers. Aqua Illinois failed to communicate with Lake County about its plans to increase rates over the last two years that we have been working with them to replace your water system. Their disingenuous actions are not congruent with Lake County's values and principles. We are putting this project on hold until we can obtain more information from Aqua Illinois.

Lake County has been completely forthright with customers in regard to the proposed project, holding an open house just a few weeks ago to provide information and answer your questions. Aqua Illinois has not been transparent in their dealings with Lake County, and as a result, we will take aggressive measures to oppose this increase.

We understand that Aqua Illinois has filed a request with the Illinois Commerce Commission (ICC) for a 63% rate increase. Lake County will be filing a petition with the ICC in an effort to prevent, or minimize the impact to customers.

If the Aqua submittal is approved, the Aqua rate would increase from \$2.43 per 1000 gallons to \$3.87 per 1000 gallons.

We truly apologize for any angst this may have caused. We will continue to keep you informed with respect to any developments on this matter. If you have questions, please contact me or Phil Perna at (847) 377-7500.

Sincerely,

LAKE COUNTY PUBLIC WORKS DEPARTMENT

Peter E. Kolb, P.E.
Director of Public Works