

# **Regional 9-1-1 Consolidation Project**

## ***Working Group Updates***

**January 24, 2019**

# Working Group Updates

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- **Data Collection**

- **Lead: Chief Rich Carani (Libertyville)**
- **Focus: “Data Book” / compiling PSAP and agency survey data**
- **Update:**
  - **Comm Center Directors engaged in review and validation of data**
  - **Draft sections of “Data Book” available for review (Ops, Tech, Facilities)**
  - **Staffing, Finance, and Ops Procedures data being compiled**

- **Personnel / Staffing**

- **Lead: Ms. Brandy Schroff (Round Lake)**
- **Focus: Build understanding of current PSAP staffing**
- **Update:**
  - **Comm Center Directors supporting working group**
  - **Reviewed initial survey responses**
  - **Added benefits questions to staffing survey**

# Working Group Updates



- **Operational Procedures**

- **Lead:** Ms. Lisa Berger (CenCom E9-1-1)
- **Focus:** Review current procedures with a focus on standardization
- **Update:**
  - **Comm Center Directors supporting working group**
  - ***(Recommendation)* Use existing national professional standards as baseline for any consolidation of procedures**

- **Facilities**

- **Lead:** Mr. Chris Velkover (Gurnee / NELCC JETSB)
- **Focus:** (1) Understanding standards for PSAPs / comm centers  
(2) Review buildings / lots for new or expanded center(s)
- **Update:**
  - **Lead, members attended DuPage tour – visited two new facilities**
  - **Reviewing current and proposed facility locations**

# Working Group Updates

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- **Finance**

- **Lead: Chief Greg Formica (Greater Round Lake FPD)**
- **Focus: Normalization of expenses across partner PSAPs**
- **Update:**
  - **Finance professionals supporting working group**
  - **Reviewing PSAP budgets provided during data survey**
  - **Standardized breakdown of revenue and expenses in work**

- **Technology**

- **Lead: Mr. Kent McKenzie (LCSO)**
- **Focus: (1) Compiling list of current technology used by partners  
(2) Compiling proposed requirements for future systems**
- **Update:**
  - **Draft of current technology summary available**
  - **Future requirements list in work**

# Working Group Updates



- **G.I.S. (Geographic Information Systems)**
  - **Lead: Mr. Steven Winnecke (Lake County ETSB)**
  - **Focus: (1) NG9-1-1 readiness & standardized PSAP, ESN, dispatch, CAD, MSAG, and jurisdictional maps across the County**
    - (2) Plan / roadmap to be NG9-1-1 compliant by July 2020**
    - (3) Approved policies, agreements and SOPs to build and maintain standardized public safety GIS products**
  - **Update:**
    - **Positive response from GIS professionals**
    - **Agreement on general data sharing and update process**
    - **Will require higher level support to GIS requirements**
- **Governance**
  - **Lead: Chief John Kavanagh (Gurnee / NELCC JETSB)**
  - **Focus: Examine governance models, provide recommendations**
  - **Update:**
    - **Lead, members attended DuPage tour – briefed on two governance models**

# Questions