

April 24, 2024

19th Judicial Circuit Lake County IL.
Winnie Weber
18 N County St
Waukegan, IL 60085

Subject: Proposal B - Self Service Kiosk Check In, Case Search, and Mapping

Dear Winnie,

Thank you for allowing AdGators.com, LLC the opportunity to provide a proposal to the 19th Judicial Circuit Lake County IL. As a qualified contractor for Self Service Kiosks serving Local Government Courts in 14 states, please review our proposal to lower the Court's workload and reduce the stress on your visitors. Our solution improves the operational efficiency of the Court, reduces staff disruptions, and improves the Court experience for your visitor.

AdGators would be excited to earn your business and has developed this proposal to meet the 19th Judicial Circuit Lake County IL Goals and Objectives.

- **Reduce your workload by having the visitor perform a self service check in on your Kiosk**
- **Visitor uses a touchscreen to view the daily docket to search and select their name**
- **During check in your visitor can answer templated questions using the touchscreen Kiosk**
- **Map feature provides current location and destination to your visitor**
- **Unscheduled visitors not on the daily docket can also sign in using the Kiosk touchscreen**
- **The court can view check ins at their workstation or on a mobile device**
- **The court will be notified by email or Slack notifications of visitor check ins**
- **Track and record your check in results to measure performance and save for future use**

We Are Simple, Yet Innovative: With over 40 years of combined government experience, AdGators is founded on the principles that government agencies, big or small should receive a solution that is cost-effective, easy to use, and meets the specific needs of our Court customers. Enduring success requires great vigilance. We promise we will work hard to do it better, smarter, and more efficiently than others in our industry. **"We believe every organization has an idea – tell us yours and we will try to bring it to life."**

As Chief Executive Officer, I am excited to issue this Visitor Self Service Kiosk Solution. You may reach me or Coleen Hammond at 866-610-5554 ext. 2, locally at 217-553-1670 or via email at chammond@adgators.com or jbudd@AdGators.com. Please feel free to contact Coleen Hammond or myself for any questions regarding this Proposal.

Sincerely,

Joshua W. Budd
Chief Executive Officer

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EXECUTIVE SUMMARY AND BENEFITS OF ADGATORS SOLUTIONS

AdGators provides visitor engagement solutions that help courthouses and justice centers of all sizes design and deploy electronic dockets via digital signage, automated check-in for visitors and probationers, and self-service kiosk solutions to increase efficiencies and guide the public to their appropriate destination.

STATEMENT OF WORK

Purpose

Customer seeks to partner with AdGators to apply solutions that solve the project scope.

Business Requirements

AdGators will work collaboratively with the Court in planning, designing, and configuring each location's presentation or user interface.

To learn more about our capabilities, please visit: adgators.com/court-solutions

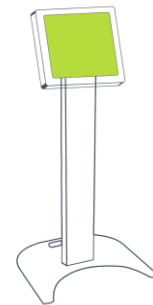
Kiosk Check-in overview:

- Top banner design
- Integrated case data for check-ins
- Additional visitor forms
- Maps, Wayfinding and Directory options
- Administrative interface to allow judges, bailiffs, and court staff to review, or manage the visitor



Interactive kiosk screen overview:

- Various mounting options per location
- Various sizes (15inch - 55inch screens)
- Kiosk Lockdown security software
- Printed vinyl graphic wraps
- Windows 10 Long Term Servicing Branch (LTSB)



TECHNICAL AND HARDWARE REQUIREMENTS

AdGators will provide the appropriate hardware to solve the project's scope.

Data File Requirement

AdGators has integrations with multiple Case Management Software (CMS) providers using their data file extracts. We understand that your court calendar data resides in your software or

database. The Court is responsible for providing an acceptable data file to fulfill the Court's solution. Prior to engagement with the court, we will propose an extraction process and also need a sample file of the data fields that you would like presented on the kiosk.

The following integration methods are available:

- Direct API integration through web services (docs.docketvision.com/api)
Recommended
- Automate or manually FTP your file to our servers.
- Acceptable file types include comma separated value .CSV and others
- Allow AdGators to access your file in a remote server directory or web service endpoint
- Manually import your CSV file directly into our docketvision platform

Note: AdGators can provide assistance with automating the transfer of the file.

Interactive Self-Service Kiosk media players

Wired Windows 10 LTSC

Wireless Windows 10 LTSC

We utilize Windows 10 for touch capability and software compatibility. ATM machines rely on this version.

Kiosk and interactive touch screens

- Orientation, size of display and application use dictate options available.
- Each enclosure can be vinyl wrapped to brand the kiosk or enclosure.



Hardware Warranty

AdGators understand the importance of warranty and that electronic hardware can be subject to multiple points of failure. The hardware and equipment quoted within this response each provide a manufacturer warranty period.

- All interactive touch-screen kiosks provide a 1-year manufacturer warranty.

AdGators will continue to act as your single source for support throughout an unexpected hardware failure. Should a failure occur that cannot be resolved remotely, the warranty will be utilized. Should the hardware's warranty expire, AdGators will work towards providing a hardware solution that will resolve the issue which may require the purchase of new hardware.

Josh Budd will serve as the primary contact handling all aspects for warranty replacement and shipment to said location.

****Warranty does not cover electrical or power surge that damages components of the media player.***

- Primary Warranty Contact:
Josh Budd
Toll Free: 866-610-5554 ext. 1
Direct: 217-553-1670
Email: jbudd@adgators.com

IMPLEMENTATION REQUIREMENTS

Setup, configuration, and operations with knowledge transfer

AdGators will provide set-up and implementation support for your project. Since our inception, we have focused on providing maximum value to our courts by expanding their technological capabilities. We invite innovation and ideas to make our product better. Our team will interact with all stakeholders involved and provide the necessary expertise regarding our solutions in the industry.

Coleen Hammond will serve as the Project Manager and will be your project coordinator throughout the entire process. She will handle everything from managing your scope of work and meeting milestones to the overall quality of your installation in a timely fashion.

Joe Kirchner will provide technical support and be the main point of contact for designing, deploying, and managing the integration. Joe has worked on a multitude of successful installations and will bring this expertise to your project.

AdGators offers two options for successful implementations: remote or onsite. For both of these, our team will work with the Court to coordinate the delivery of hardware and equipment prior to the installation date and initial set-up of your Kiosk solution.

- **Remote installation – over 90% of our installations have been successfully completed remotely.** AdGators has successfully implemented the majority of our

clients remotely, preparing and configuring the Media Players prior to shipment and conversing with the Court ahead of time so that when they connect into their network, successful internet connection will enable AdGators to remotely connect into the displays and finalize the installation.

- **Onsite Installation** – AdGators has partnerships with several of the largest audio-visual installation companies in the Court space. We can provide the Court their contact information for onsite installation services and will help manage their process during the implementation.

Connection Requirements

AdGators' platform is a cloud-based solution. This allows us to be cost-effective, offer resilience, and be reliable. Segregating the Kiosks on a separate VLAN with outbound internet access is generally the best approach. Should firewall rules need to be added, we have a knowledge base that will provide the details to your network administrators.

Below are a few core items needed to operate.

- Remote assistance access over port 80 and Port 443 to support installation and on-going support. Outgoing firewall adjustments to allow access to Adgator services
- Routine maintenance communication port 5938
- Access and support of case data transfers from customer or CMS vendors environment

Training

AdGators team of experienced professionals will support the Court and its employees. We offer training sessions for your entire staff and are available for ongoing support and additional training once your system is up and running.

Contact information

Coleen Hammond	Sales and Business Development	Toll Free: 866-610-5554 ext. 2 Direct: 217-899-8285 Email: chammond@adgators.com
Joe Kirchner	Design, Integration, Account Training, and Technical Support	Toll Free: 866-610-5554 ext. 3 Email: jkirchner@adgators.com
Bill Shoaff	Equipment, Orders, Invoicing, and Project Management	Direct: 803-984-4483 Email: bshoaff@adgators.com

Business Hours: Monday through Friday 8:00am – 7:00pm CST

FINANCIAL REQUIREMENTS - PRICING

Payment: Upon the court partnering to engage in business with AdGators, the Court agrees to remit a purchase order for the purchase of the equipment and services. Upon purchase order receipt, AdGators will place the equipment order. Terms require 50% payment of the total invoice with remaining 50% balance due upon implementation of services. Invoice terms are NET 10.

AdGators will provide separate - itemized invoicing according to the courts request. Payments not received within 45 days of invoice and receipt of equipment will incur a 1.5% per month past due late charge.

AdGator's can use the Court's electronic payment service or a physical check to receive payment.

Price: Product and Price are quoted based upon email communications and do not include any applicable taxes. Excludes related expenses for onsite implementation or support unless desired by Court.

Pricing quotation is good for 45 days from the date of this proposal.

Project Scope is listed as Attachment A. Should the project exceed the listed items then additional customer cost will be incurred and require prior written approval by the customer. Items listed as billed per hour will have their cost impacts provided to the customer in advance and require written customer approval prior to work being conducted

The Court may prefer to purchase one or (all Line Items) described within the pricing quotation. The Court is not bound to the specific equipment stated below, however the Court will work with AdGators if requirements change and submit a Court ordered purchase order with the equipment specifications desired and agreed upon.

AdGator's final pricing quotation will include an Acceptance section for signature. Pricing for shipping, sales tax, and on site AV installation are best estimates.

AdGators is pleased to be a single source vendor that can offer the Court all items described in the Hardware and Equipment Section stated below, which includes Annual Software and Support Services for our Kiosk Touch Screen solutions.

Annual Software Licensing and Support

QTY	Unit Price	Description	Extended
1	\$2,750.00	Annual Software License & Support Services Including Kiosk Lockdown Software	\$2,750.00
1	\$ 200.00	Kiosk Lockdown Software 2 Kiosks	\$ 200.00

Set Up and Implementation

QTY	Unit Price	Description	Extended
1	\$2,500.00	One-Time Set-Up Fee	\$2,500.00
1	\$4,000.00	Custom Software Development-Case Lookup w/ Static Maps	\$4,000.00

Bill of Materials

QTY	Unit Price	Description	Extended
1	\$16,520.00	Streamline Floor Stand 55" Height 80.5" Width 35" Depth 28" All in One PCAP - Anti Glare/Anti Fingerprint w/ 3 Year Warranty	\$16,520.00

Subtotal Annual Software Licensing & Support		\$ 2,950.00
Subtotal Set Up and Implementation		\$ 6,500.00
Subtotal Bill of Materials		\$16,520.00
Subtotal Shipping		\$ 475.00
Tax- Sales Tax Exemption Certificate Required		\$N/A
Estimated Total Price		\$26,445.00

ACCEPTANCE

This quotation is subject to 19th Judicial Circuit Lake County IL acceptance of the Proposal prices described above.

As the client you agree to provide and assist in standard setup tasks mentioned in the requirements above. You also agree to allowing on-going maintenance tasks that allow AdGator's to provide our service in a reliable manner.

Annual Software and Licensing Support is billed annually and will automatically renew unless canceled in writing by either party.

Terms require 50% payment of the total invoice to be invoiced NET 10 upon receiving your Purchase Order. Remaining 50% balance is due upon implementation of services.

To accept quotation as described and selected by the court, please provide a Purchase Order, signature of acceptance, and return by scan to chammond@adgators.com

Customer

Signature: _____

Printed Name: _____

Title: _____

Date: _____

Adgators.com LLC

By: William Shoaff

Name: William Shoaff

Title: Chief Operating Officer

Date: April 24, 2024

PURCHASE ACCEPTANCE TOTAL: \$26,445.00 _____

Date of Proposal: 04/24/2024 _____

	Pro	Enterprise
Arrival Forms		
Number of forms	1 form (\$200 per additional form)	5 forms (\$200 per additional form)
Number of questions	up to 10 questions per form	✓
SmartNotify on arrival forms : visitors form entries intelligently notify the proper staff	up to 10 recipients	✓
Easy sign-in for your unexpected visitors	✓	✓
Notifications for Check-in and Arrival Forms		
Email	up to 1,000 per month	up to 5,000 per month
Slack	✗	✓
Create a unique subject line that includes form elements	✓	✓
Interactive and non-interactive information screens		
Non-interactive : Present any signage content. (for example: staff directories, directions, wayfinding maps, and various other channels of assistance)	✓	✓
Non-interactive: Displays your entire staff from a directory data file	1 data feed	Up to 5 data feeds
Add and edit staff and room locations	✓	✓
Interactive: Search a directory file and receive unique directions	✓	✓
Interactive : Visitors select a point of interest icon and receive directions	Up to 10 points of interest	Up to 30 points of interest
Schedule directory room behavior with DocketCommand	✗	✓
Multilingual options are available	billed per hour	billed per hour

	Pro	Enterprise
ADD-ONS		
Check-in StatusScroll		
Display the users that have checked-in. Useful for judges inside courtrooms and attorneys in the lobby	\$500 / per StatusScroll / year	\$500 / per StatusScroll / per year
Automatically refresh the check-in status as visitors check-in	✓	✓
CalendarScroll		
Display your outlook or google calendar feed on a screen (Integrate through an ICS file or feed)	\$200 / per calendar feed / year	\$200 / per calendar feed / year
Display your day-of events or your entire calendar of event	✓	✓
Perfect for conference rooms, jury room schedules, or displaying other calendar based events on a large screen	✓	✓
WebSearch		
Public online search to your data file	\$300 per data file / year	\$300 per data file / year
Support		
Online Support (support@adgators.com)	✓	✓
Phone Support (866-610-5554)	✓	✓
Training	✓	✓
API support	✓	✓