



# Preparing for the HRSA Operational Site Visit (OSV)

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# Who is HRSA?

President of The United States

Department of Health and Human  
Services (HHS)

Health Resources and Services  
Administration (HRSA)

Bureau of Primary Health Care (BPHC)

# Who is HRSA, Part 2

- Provides funds to the highest need communities
- Certifies Federally Qualified Health Center (FQHC)
- FQHC's must comply with the Health Center Program Compliance Manual

# Why is HRSA Important to LCHD/CHC?

## From HRSA, LCHD/CHC receives:

- Annual grant funding:
  - \$4,974,007 budgeted for FY 2025, 330 grant
- Additional grant fundings, examples:
  - ARPA: \$8,760,875
  - UDS +: \$46,032
- Federal Tort Claims Act (FTCA) malpractice coverage

# HRSA OSV

Every 3 years

6 weeks prior:

- provided dates
- conference call to discuss OSV
- documents to be submitted prior to OSV

# HRSA OSV

## 3 Surveyors

- Administrative
- Clinical
- Financial

## 3 days on site

# Chapter 19: Board Authority

Meet monthly

Bylaws

Compliance with  
Federal, State & Local  
laws and regulations

Financial Status of  
FQHC (budget and  
regular updates)

Sliding Fee Scale  
review and approval

Annual Needs  
Assessment

Strategic Planning  
every 3 years: Health  
Center Community  
Needs Assessment

Performance  
Improvement/Quality  
Measures

Scope of services  
(Form 5A)

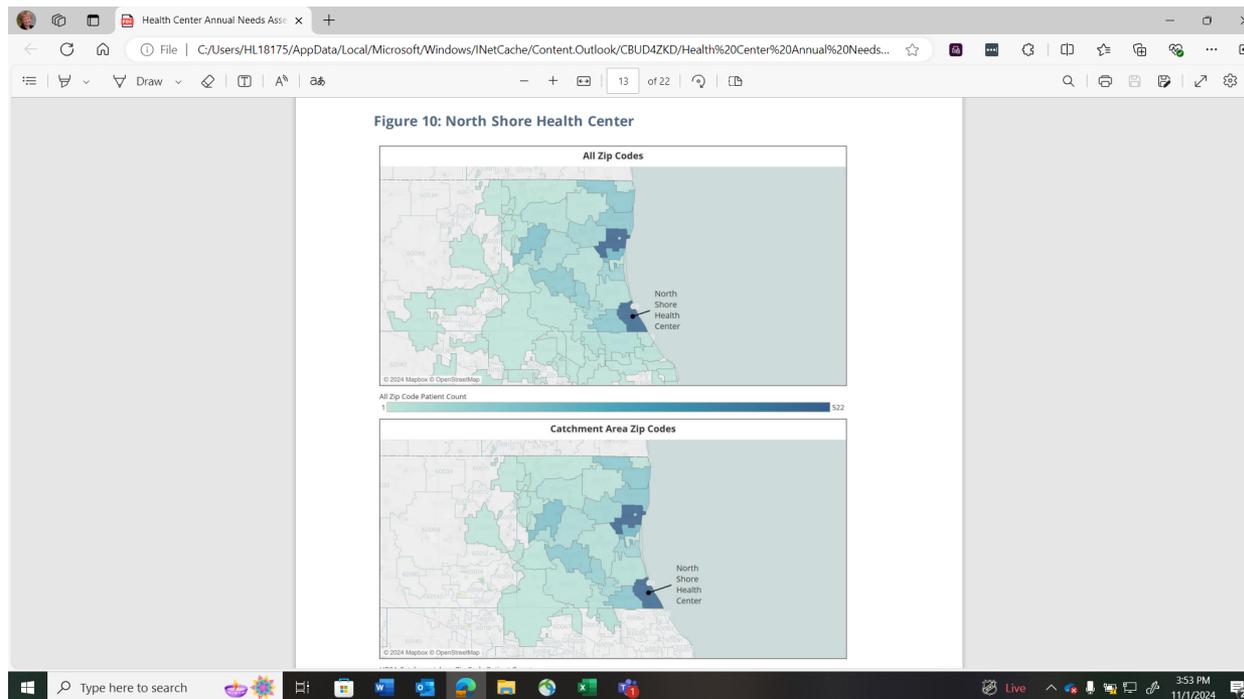
Health Center Details  
(Form 5B)

Additional services  
provided by Health  
Center (Form 5C)

# Chapter 19: Board Authority

## Annual Needs Assessment

- Review of health center/provider distribution v patient need



# Chapter 19: Board Authority

## Strategic Planning every 3 years: Health Center Community Needs Assessment

- Last completed in 2023
  - Compare LCHD/CHC patients against Lake County
    - Identify gaps
    - Ensure we are addressing
  - Access to Health Care
    - Routine medical checkup in the past year:
      - Lake County: 74%
      - LCHD/CHC clients: 46.7% seen only 1X in last 3 years
- Access, engagement, outreach, identification of barriers*

# December Governing Council Presentation



Scope of services (Form 5A)



Individual Health Center details (Form 5B)



Additional services provided by Health Center (Form 5C)

# Questions





# LakeCounty

Health Department and  
Community Health Center



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HealthDepartment



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