

John R. Glenn, CIAO, Illinois Certified R. E. Appraiser, Lic. [REDACTED]

Alternate Lake County Board of Review Waukegan, Illinois; 2010 – Present

Alternate Board of Review Member. Primary responsibilities include: analyze various property tax appeals on behalf of the Board of Review. Serve during Board of Review hearings, deciding outcomes of various property tax appeals. Review cases and prepare evidence on behalf of the Board of Review related to state level appeals (Property Tax Appeal Board – PTAB), with a focus on more complex residential appeals.

Prior Employment - Principal Appraiser Chief County Assessments Office, Waukegan, 2010 – 2021 (Retired)

Responsibilities included working closely with the department Chief Appraiser, and Assistant Chief County Assessments Officer determining the appropriate course of action related to various property tax appeals. Work closely on a day to day basis with office staff members on other assessment related matters. Provide assistance to the public at seasonal Help Centers, or in person, or over the telephone, answering questions, and generally explaining / educating interested parties about the assessment process, property tax calculations, and the assessment cycle. Provided assistance to other alternate Board of Review members related to the use of various tools and programs available to conduct such responsibilities.

Education MacMurray College, Jacksonville, Illinois: Bachelor of Science Degree – Business Administration

Archdiocese of Chicago: Permanent Diaconate Ministry (1999 – 2003) Ordained May 2003

Certifications and Designations Illinois Certified Residential Real Estate Appraiser (Lic. #556.004947)

American Society of Appraisers (ASA); Professional / IFA Designation #115708; Chicago Chapter

Prior Work Experience 2007 – 2010: Coordinator of the Parish Ministry of Care, St. Mary of Vernon Catholic Church, Indian Creek, Illinois. Also, Permanent Deacon & pastoral staff member (2003 – Present)

1993 – 2007: Co-founder; Hartshorne, Glenn & Associates. RE Appraisal Firm, Libertyville, Il.

1983 – 1993: Staff Appraiser & Trainer. Realty Valuations Services (RE Appraisal Firm), Libertyville, Il.

1976 – 1985: Unit Manager, Operating Dept., Allstate Insurance Company, Northbrook, Il.

Other education and work related experiences

- 1986 – 1988 Taught Basic Real Estate Appraisal Course at College of Lake County (part time), Grayslake, Il.
- Attended numerous appraisal and assessment seminars and continuing education courses throughout the Midwest, from 1993 to present, as related to various State of Illinois licensing and certification requirements. Attended numerous diaconate related seminars and continuing education courses and conferences from 2003 - present