



# **Project Coordinator's Update**

**Jim Hawkins  
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# Consolidation Planning Project

## Purpose



Build an implementation plan to consolidate regional 9-1-1 services in order to provide the highest quality 9-1-1 service and lasting value for the residents of participating communities

### *Core Requirement*

- The right public safety resources
- To the right location
- With the right information
- In the shortest amount of time

*AND*

- General safety and situational awareness for responders during a call or incident

Additional Requirements  
for Consolidated 9-1-1 and Dispatch Services  
(As Decided by Governance Committees)

# Project Partners



Regional 911 Consolidation Public Safety Entities (PSE)
<i>1. Barrington, Village of (As of February 1, 2022, no longer participating)</i>
<b>2. CenCom</b>
<b>3. Countryside Fire Fire Protection District</b>
<b>4. Fox Lake, Village of (PD / FoxComm 911 Center)</b>
<b>5. Grayslake Fire Protection Dist</b>
<b>6. Greater Round Lake Fire Protection District</b>
<b>7. Gurnee, Village of</b>
<b>8. Lake County</b>
<b>9. Lake County ETSB</b>
<b>10. Lake County Sheriff's Office</b>
<b>11. Libertyville, Village of</b>
<b>12. Lincolnshire, Village of</b>
<b>13. Mundelein, Village of</b>
<b>14. North Chicago, City of</b>
<b>15. Northeast Lake County Consolidated JETSB (Gurnee ETSB / Zion ETSB)</b>
<b>16. Round Lake, Village of</b>
<b>17. Round Lake Beach, Village of</b>
<b>18. Vernon Hills , Village of</b>
<b>19. VHL Joint ETSB (Vernon Hills, Libertyville)</b>
<b>20. Wauconda Fire Protection District</b>
<b>21. Waukegan, City of</b>

# Finances



	Revenue	Expenses	Additional Partner Contributions
Partner Contribution	\$ 410,000.00		
FY18 Project Manager S&B		\$ 39,619.01	
FY19 Project Manager S&B		\$ 124,941.46	
Contract (MCP)		\$ 104,227.20	
Contract (Crowe Tasks 1-3) \$184,410		\$ 80,000.00	\$ 104,410.00
Contract Mod (Crowe Task 4) \$67,750		\$ 61,212.33	\$ 6,537.67
<b>Total</b>	<b>\$ 410,000.00</b>	<b>\$ 410,000.00</b>	<b>\$ 110,947.67</b>

**All Consortium funds have been spent**

# Concept of Operations

## Three Tiers Defined in Dec. 6, 2019 Implementation Plan



Three-tiered concept of operations to improve 9-1-1 and emergency dispatch service and provide lasting value

Increased Efficiency & Effectiveness

### 3. Full (Physical) PSAP Consolidation

Decrease total number of PSAPs. Single entity or agency formed through an IGA between members that operate one (or more) physical PSAP(s)

*Could be more than one consolidated entity or agency*

### 2. Virtual PSAP Consolidation

Independent, geographically separated PSAPs who operate as a single entity through shared technology, policies, and procedures formalized in an IGA between PSAPs

### 1. Standardized PSAP Technology

Independent, geographically separated PSAPs agree to operate some or all of the same 9-1-1 and emergency dispatch systems / technology

*Parallel Pathway: Standard, shared, integrated RMS and JMS*

Individual partners decide if and when they participate in planning or execution for each tier

### Current Situation

Independent, geographically separated PSAPs (8 primary, 1 secondary)

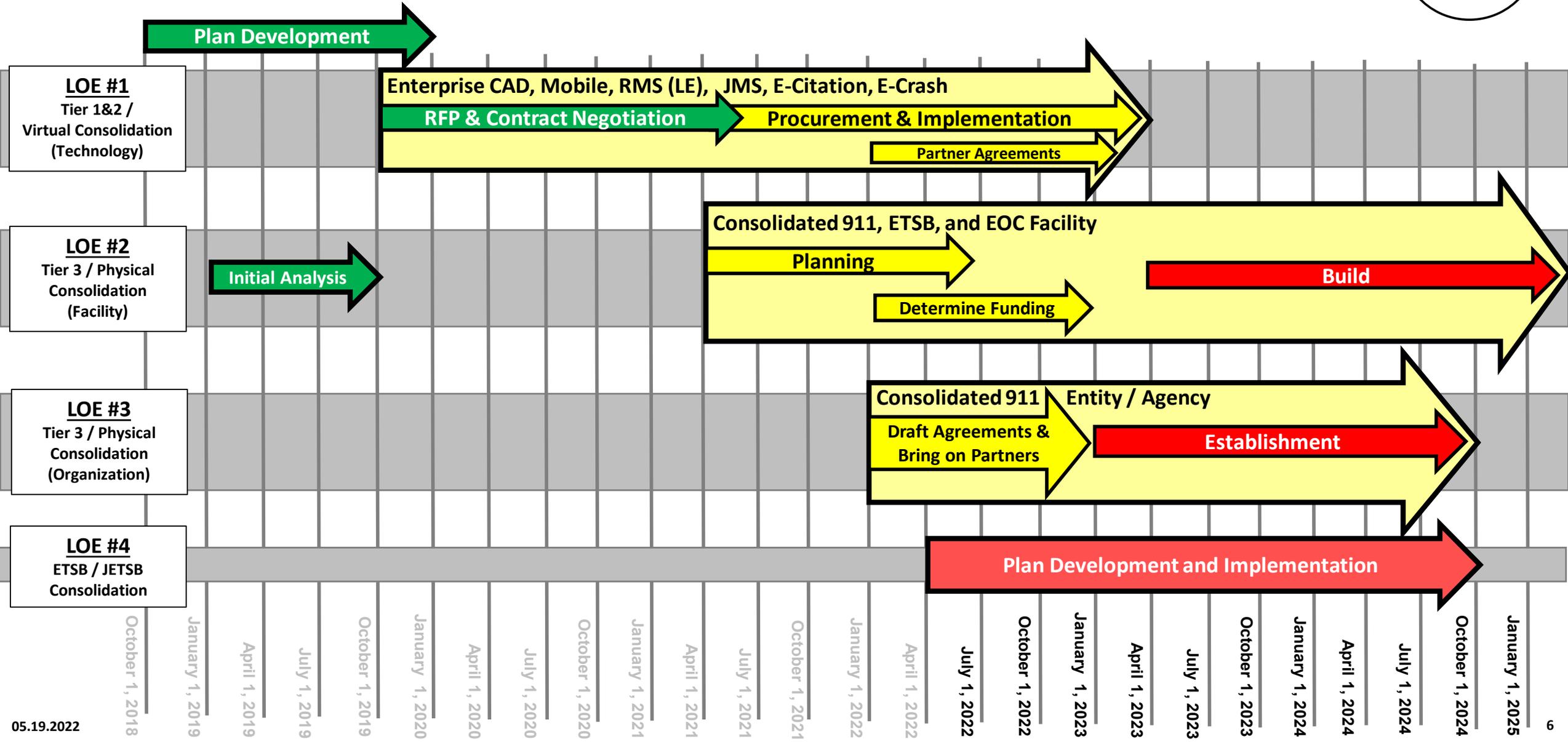
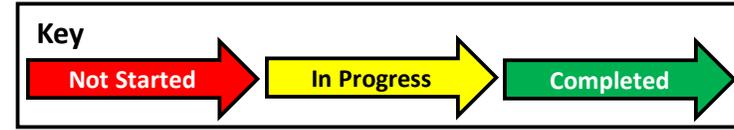
### Assessment Criteria

(9-1-1 and Emergency Dispatch)

- How does each tier improve service?
  - Improve getting the right public safety resources, to the right place, with the right information, in the shortest amount of time
  - Decrease call transfers
- How does each tier decrease technology costs?
- How does each tier decrease facilities costs?
- How does each tier decrease personnel / staffing costs?
- What does each tier do to the competitive environment?

# Lines of Effort (LOE)

## 9-1-1 Consolidation



# Operations Committee

## Upcoming Meetings

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- June 16 - Central Permit Facility / 2:00 p.m.
- July 21 - Central Permit Facility / 2:00 p.m.
- August 18 - Central Permit Facility / 2:00 p.m. *Final Meeting*



# Questions