



Executive Agent Update

April 10, 2024

Consolidation Planning Project

Purpose



Build an implementation plan to consolidate regional 9-1-1 services in order to provide the highest quality 9-1-1 service and lasting value for the residents of participating communities

Core Requirement

- The right public safety resources
- To the right location
- With the right information
- In the shortest amount of time

AND

- General safety and situational awareness for responders during a call or incident

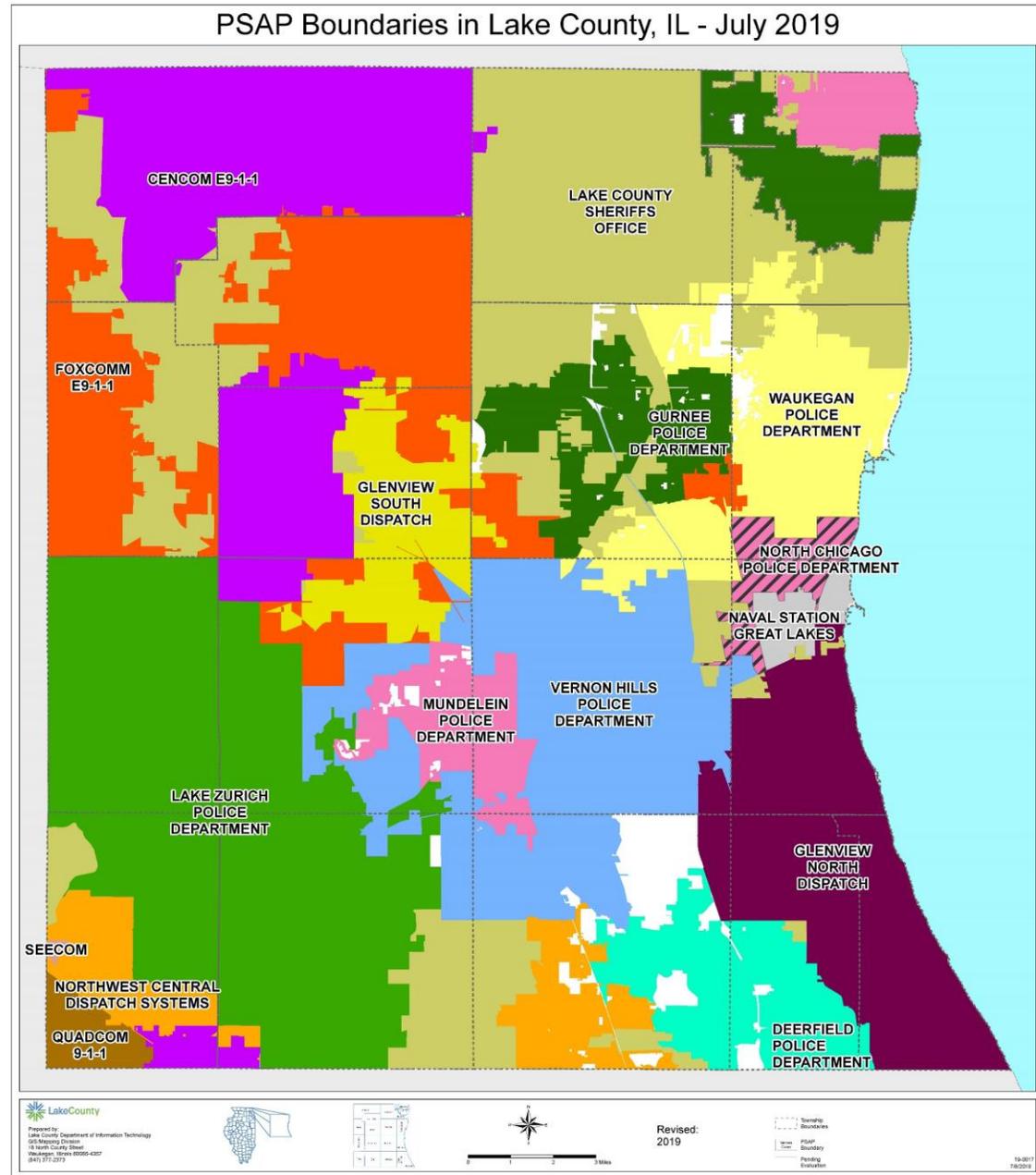
Additional Requirements
for Consolidated 9-1-1 and Dispatch Services
(As Decided by Governance Committees)

Current Environment

PSAP Boundaries

Problem: Call Transfers

- More than 12 PSAPs serving Lake County
- Wireline 9-1-1 calls follow these boundaries
- Cellular (voice or text message) and VoIP 9-1-1 calls may not follow established boundaries



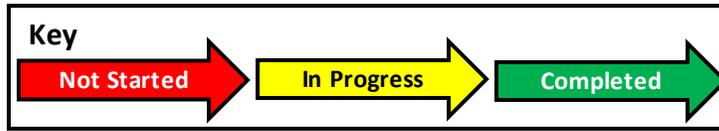
Lines of Effort (LOE)

9-1-1 Consolidation

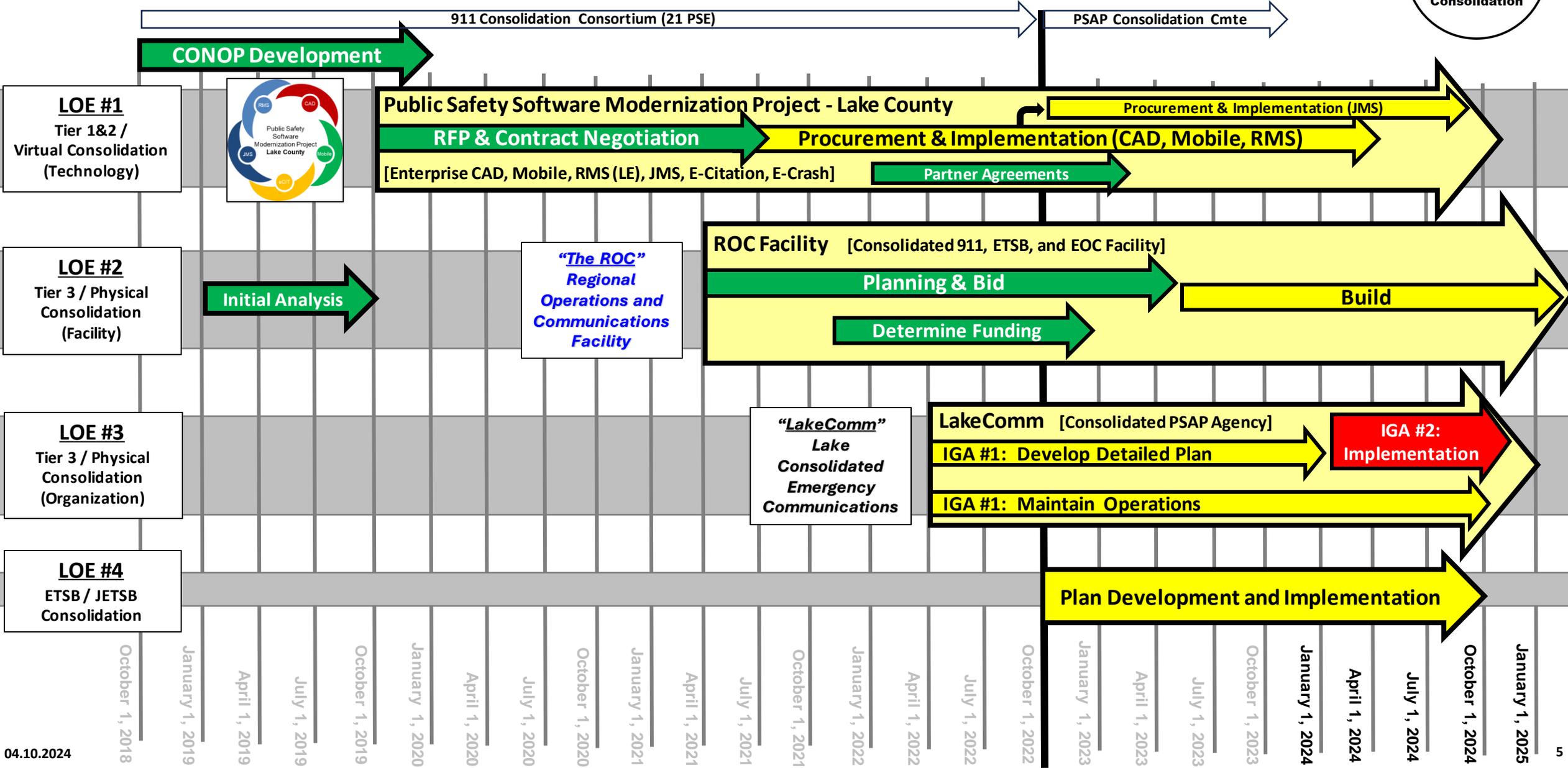


1. Software - Public Safety Software Modernization Project - Lake County
2. Facility - Regional Operations and Communications (ROC) Facility
3. Agency - Lake Consolidated Emergency Communications (LakeComm)
4. JETSB - New Joint Emergency Telephone System Board

Lines of Effort (LOE) 9-1-1 Consolidation



Regional 9-1-1 Consolidation



PSAP Consolidation Cmte (2022-Present)



IGA #1 –*Planning IGA (As Amended, Effective March 1, 2024)*

- Focus: (1) Maintain operations and employees, (2) with partners, draft IGA #2 (Implementing IGA)
- Participating PSAPs agree to:
 - “(D)evelop an Implementing Intergovernmental Agreement (“Implementing IGA”) that establishes a NEW CONSOLIDATED PSAP in Lake County, Illinois to replace and consolidate the PSAPs operated by the Parties in this Agreement.”
 - Ensure Consortium partners and new, potential partners are able and encouraged to participate
 - Contribute \$50,000 each to hire required expertise
 - Establish the PSAP Consolidation Committee
- County agrees to:
 - Act as the Executive Agent
 - Construct a purpose-built 9-1-1 and emergency dispatch center at the County’s expense as part of the Regional Operations and Communications Facility for the NEW CONSOLIDATED PSAP
- Became effective on September 1, 2022 (Amended to 30-month duration)

PSAP Consolidation Cmte (2022-Present)



IGA #2 – Implementing IGA

- Sets forth the mechanism for a Lake County public entity to become a full partner and receive services from the NEW CONSOLIDATED PSAP

- The Implementing IGA must:
 - Create of a new Intergovernmental Cooperative (joint governance) organization
 - Define a pathway for any public agency to become a partner
 - Include bylaws, governance, cost sharing etc.
 - Define baseline services
 - Include implementation and migration plans to transition from individual PSAPS to the newly constructed PSAP, located in Libertyville
 - Establish staffing structure and support functions
 - Provide a transition pathway for current PSAP employees to the new PSAP
 - Define technology needs and implement the new CAD system
 - Define timelines, insurance and other migration issues

- Goal: Partners / Members approve by June 2024

Project Schedule

Federal Engineering Project Plan (Amended June 8, 2023)



Task Name	Duration	Start	Finish
Regional 9-1-1 PSAP Consolidation Project	238 days	Mon 2/20/23	Wed 1/31/24
A. Work Plan and Initiation Meeting	21 days	Mon 2/20/23	Mon 3/20/23
Plan for and lead Project Initiation Meeting; Finalize Plan	18 days	Mon 2/20/23	Wed 3/15/23
<i>Deliverable A: Project Work Plan</i>	0 days	Mon 3/20/23	Mon 3/20/23
B. Options and Recommendations	133 days	Tue 3/21/23	Tue 9/26/23
Data Collection / Information Gathering	20 days	Tue 3/21/23	Mon 4/17/23
Analysis (11 Areas), Meetings, Working Group Discussions	90 days	Tue 4/18/23	Wed 8/23/23
Report and Timeline Development and Reviews	23 days	Thu 8/24/23	Tue 9/26/23
<i>Deliverable B: Options and Recommendations Report Presentation</i>	0 days	Tue 9/26/23	Tue 9/26/23
C. Implementing IGA and Supporting Documents	70 days	Wed 9/27/23	Thu 1/11/24
Workshops, Preparation, and Review of Implementing IGA	30 days	Wed 9/27/23	Tue 11/7/23
<i>Deliverable C1 & C2: Draft 1 Implementing IGA Presentation</i>	0 days	Tue 11/7/23	Tue 11/7/23
Workshops, Preparation, and Review	25 days	Wed 11/8/23	Wed 12/13/23
<i>Deliverable C3 & C4: Draft 2 Implementing IGA Presentation</i>	0 days	Wed 12/13/23	Wed 12/13/23
Revisions and Finalization	15 days	Thu 12/14/23	Thu 1/11/24
<i>Deliverable C5 & C6: Final Implementing IGA Presentation</i>	0 days	Thu 1/11/24	Thu 1/11/24
D. Final Report and Transition Timeline	14 days	Fri 1/12/24	Wed 1/31/24
Compile Report and Finalize Timeline	12 days	Fri 1/12/24	Mon 1/29/24
Prepare Executive Summary and PowerPoint	2 days	Wed 1/24/24	Thu 1/25/24
<i>Deliverable D: Final Report and Transition Timeline Presentation</i>	0 days	Wed 1/31/24	Wed 1/31/24
G. Library of SOPs, Guidelines, Policies for New PSAP	63 days	Wed 6/18/23	Tue 9/26/23
Discussions, SOP/Policy Development, Document Updates	63 days	Wed 6/28/23	Tue 9/26/23
<i>Deliverable G: Discrepancies, and Recommendations Report</i>	0 days	Tue 9/26/23	Tue 9/26/23



Regional PSAP Consolidation Fund



- \$71,988 unencumbered of the original \$400,000
 - \$25,000 for legal support
 - \$303,012 for Federal Engineering contract

Recent Coordination and Planning

- Working groups meetings
- Drafts documents circulated
- Scope of Services planning
 - Fire/EMS
 - Law Enforcement
- Budget Estimate meetings and documents
- JETSB planning

Agenda

6.3 Project Manager – Final report from Federal Engineering

6.4 Committee action accepting the *PSAP Consolidation Final Report and Transition Plan*

6.5 Committee action endorsing the LakeComm Proposal (and supporting documentation)

- Two weeks of continued engagement and feedback from Prospective Members
- Finalize IGA #2

6.6 Committee direction on a Transitional / Interim Executive Director to include additional funding requirements

6.7 Committee direction on the way forward:

- Outreach to prospective LakeComm partners
- Next PSAP Consolidation Committee meeting date
- Decisions and timeline



Questions